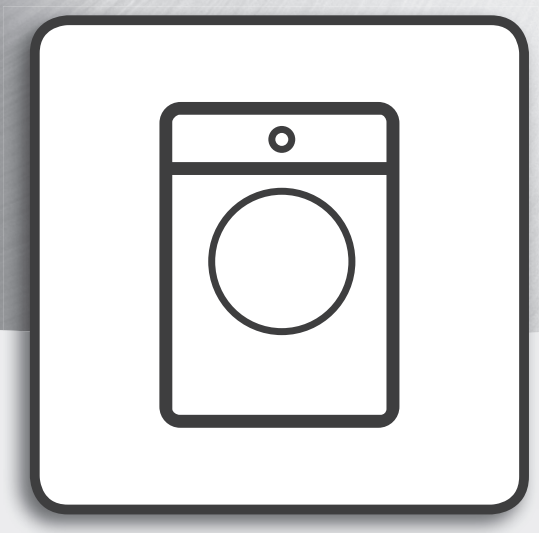
Hotpoint



# User Manual

www.hotpoint.eu/register

**THANK YOU FOR PURCHASING A HOTPOINT PRODUCT.**

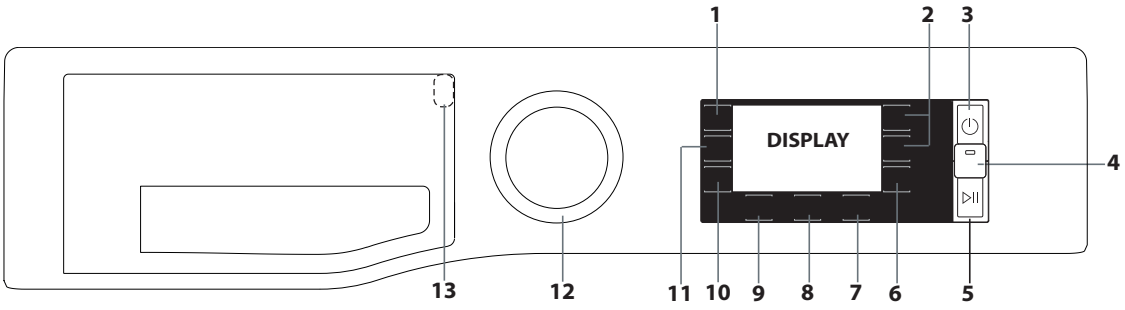
To receive more comprehensive assistance, register the appliance on
**www.hotpoint.eu/register**

**Before using the appliance carefully read the Health and Safety guide.**

Before using the machine, it is imperative that the transport bolts are removed. For more detailed instructions on how to remove them, see the Installation Guide.

## CONTROL PANEL

**1.** REMOTE CONTROL button
**2.** UP / DOWN buttons
**3.** ON/OFF button
**4.** ACTIVE CARE button and indicator light
**5.** START/PAUSE button
**6.** CONFIRM / KEY LOCK button
**7.** START DELAY button
**8.** SPIN button
**9.** TEMPERATURE button
**10.** OPTIONS / SETTINGS button
**11.** STEAM HYGIENE/FAVOURITES button
**12.** WASH CYCLE SELECTOR KNOB
**13.** Programme Key




## WASH CYCLE TABLE

| | Wash cycle | Temperature Default | Temperature Range | Max. spin speed (rpm) | Max. load (kg) | Duration (minutes) | Active Care | Add Garments | Detergents and Additives: Pre-wash 1 | Wash 2 | Fabric softener 3 | Recommended detergent: Powder | Recommended detergent: Liquid | Residual dampness % | Energy consumption kWh | Total water l |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Maximum load 9 kg<br>Power input in off mode 0.5 W / in left-on mode 8 W | | | | | | | | | | | | | | | | |
| 1 | **Mixed** | 40°C | ❄ - 40°C | 1400 | 9 | ** | ● | ● | ● | ● | ○ | – | ✔ | – | – | – |
| 2 | **Eco Cotton (1)** | 60°C | 60°C | 1400 | 9 | 290 | – | ● | – | ● | ○ | ✔ | ✔ | 53 | 0,7 | 56,5 |
| | | | 40°C | 1400 | 9 | 290 | – | ● | – | ● | ○ | ✔ | ✔ | 53 | 0,7 | 56,5 |
| 3 | **Cotton (2)** | 40°C | ❄ - 60°C | 1400 | 9 | 235 | – | ● | – | ● | ○ | ✔ | ✔ | 53 | 1,24 | 94 |
| 4 | **Synthetics (3)** | 40°C | ❄ - 60°C | 1200 | 4,5 | 175 | – | ● | ● | ● | ○ | ✔ | ✔ | 53 | 0,54 | 55 |
| 5 | **Delicates** | 40°C | ❄ - 40°C | 1000 | 4,5 | ** | ● | ● | – | ● | ○ | – | ✔ | – | – | – |
| 6 | **Wool** | 40°C | ❄ - 40°C | 800 | 2 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| 7 | **Anti Allergy** | 60°C | 40°C - 60°C | 1400 | 5 | ** | – | ● | – | ● | ○ | ✔ | ✔ | – | – | – |
| 8 | **Anti Stain 40°** | 40°C | ❄ - 40°C | 1000 | 4,5 | ** | ● | ● | – | ● | ○ | ✔ | ✔ | – | – | – |
| 9 | **White** | 40°C | ❄ - 90°C | 1400 | 9 | ** | ● | ● | ● | ● | ○ | ✔ | ✔ | – | – | – |
| 10 | **Steam Refresh** | – | – | – | 2 | ** | – | – | – | – | – | – | – | – | – | – |
| 11 | **Rapid 30 min** | 30°C | ❄ - 30°C | 800 | 4,5 | ** | ● | ● | – | ● | ○ | – | ✔ | – | – | – |
| 12 | **Specials** | | | | | | | | | | | | | | | |
| • | **Bed & Bath** | 60°C | ❄ - 60°C | 1400 | 9 | ** | ● | ● | – | ● | ○ | ✔ | ✔ | – | – | – |
| • | **Shirts** | 40°C | ❄ - 40°C | 600 | 2 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| • | **Business** | 30°C | ❄ - 30°C | 400 | 2 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| • | **Baby** | 40°C | ❄ - 40°C | 800 | 4 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| • | **Duvet** | 30°C | ❄ - 30°C | 1000 | 3,5 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| • | **Silk & Curtains** | 30°C | ❄ - 30°C | – | 1 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| • | **Jeans** | 40°C | ❄ - 40°C | 800 | 4 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| • | **Rapid 15 min** | 30°C | ❄ - 30°C | 800 | 4,5 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| • | **Fitness** | 30°C | ❄ - 30°C | 600 | 4 | ** | – | ● | – | ● | ○ | – | ✔ | – | – | – |
| • | **Cuddly toys** | 30°C | ❄ - 30°C | – | 1 | ** | – | ● | – | ● | – | – | ✔ | – | – | – |
| 13 | **Favourites:** allows for any wash cycle to be stored. | | | | | | | | | | | | | | | |
| 14 | **Spin & Drain *** | – | – | 1400 | 9 | ** | – | – | – | – | – | – | – | – | – | – |
| 15 | **Rinse & Spin** | – | – | 1400 | 9 | ** | – | – | – | – | ○ | – | – | – | – | – |

● Required dosage ○ Optional dosage

**!** Turning the knob to position **12** allows for accessing the menu from which to set additional washing programmes.

The cycle duration indicated on the display or instruction manual is an estimate based on standard conditions. The actual duration may vary in relation to several factors, such as the temperature and pressure of the incoming water, ambient temperature, amount of detergent, load quantity and type, load balancing and any additional options selected.

**1) Test wash cycle in compliance with regulation 1061/2010:**
This cycle is designed for normally soiled cotton loads and is the most efficient in terms of both electricity and water consumption; it should be used for garments washable at 60°C or at 40°C. The actual washing temperature may differ from the indicated value.

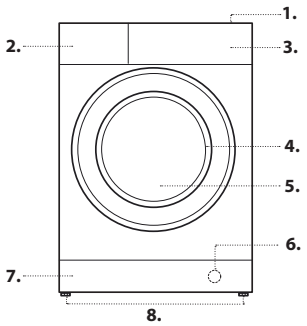
**For all testing institutes:**
2) Long cotton cycle: set wash cycle **3** with a temperature of 40°C.
3) Long synthetics cycle: set wash cycle **4** with a temperature of 40°C.

* By selecting the **14** cycle and excluding the spin cycle, the washing machine will drain only.

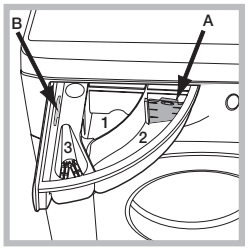
** The duration of the wash cycles can be checked on the display**.**

## PRODUCT DESCRIPTION

1. Top
2. Detergent dispenser drawer
3. Control panel
4. Handle
5. Porthole door
6. Drain pump (behind the plinth)
7. Plinth (removable)
8. Adjustable feet (2)




## DETERGENT DISPENSER DRAWER




**compartment 1: Pre-wash detergent (powder)**
**compartment 2: Detergent for the wash cycle (powder or liquid)**
If liquid detergent is used, it is recommended that the removable plastic partition A (supplied) be used for proper dosage.
If powder detergent is used, place the partition into slot B.
**compartment 3: Additives (fabric softeners, etc.)**
The fabric softener should not overflow the grid.
**!** Use powder detergent for white cotton garments, for pre-washing, and for washing at temperatures over 60°C.
**!** Follow the instructions given on the detergent packaging.

*! The "Programme key" situated inside the detergent dispenser shows all the available wash cycles together with a graphic guide on how to use the individual dispenser compartments.*

## WASH CYCLES

*Follow the instructions on the symbols of the garment's wash care label. The value indicated in the symbol is the maximum recommended temperature for washing the garment.*



**Mixed**
For washing lightly to normally soiled resilient garments in cotton, linen, synthetic fibres and mixed fibres.
**Eco Cotton 60°/40°**
Suitable for washing moderately soiled cotton garments. At 40°C and 60°C it is the standard cycle for washing cotton garments, and is the most efficient in terms of combined water and electricity consumption.
**Cotton**
Normally to heavily soiled and robust cottons .
**Synthetics**
Suitable for washing moderately soiled garments made of synthetic fibres (e.g. polyester, polyacrylic, viscose, etc.) or mixed synthetic-cotton fibres.
**Delicates**
For washing very delicate garments. It is advisable to turn the garments inside out before washing them. For best results, use liquid detergent on delicate garments.
**Wool - *Woolmark Apparel Care - Green:***
The "Wool" wash cycle is approved by the Woolmark Company for washing wool garments classified as "hand-washable", provided that the wash complies with the instructions appearing on the garment's label and with those provided by the manufacturer of this washing machine.
**(M**1127)



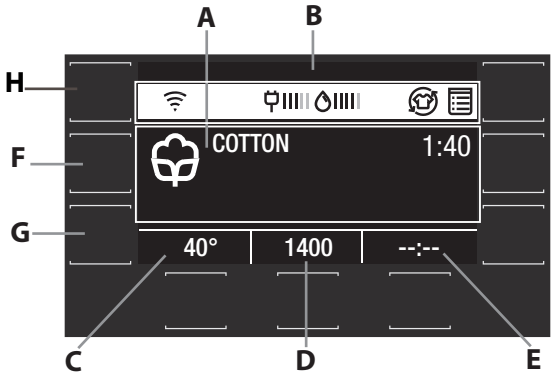

**Anti Allergy**
Suitable for removing major allergens such as pollen, mites and cat or dog hair.
**Anti Stain 40°**
The programme is suitable to heavily-soiled garments with resistant colours. It ensures a washing class that is higher than the standard class (A class). When running the programme, do not mix garments of different colours. We recommend the use of powder detergent. Pre-treatment with special additives is recommended if there are obstinate stains.
**White**
For washing normally to heavily soiled towels, underwear, table and bed linen, etc in resilient cotton and linen. Only when the temperature is selected at 90°C the cycle is provided with a prewash phase before main washing phase. In this case it is recommended to add detergent both, in the prewash and main wash section.
**Steam Refresh**
The garments will be damp once the cycle is completed, so we recommend hanging them to dry (2 kg, roughly 3 items). This programme refreshes garments by removing bad odours and relaxing the fibres. Insert dry items only (that are not dirty) and select programme "**Steam Refresh**". Garments will be a little damp at the end of the cycle and can be worn after a few minutes. The "**Steam Refresh**" programme makes ironing easier.
! Do not add softeners or detergents.
! Not recommended for wool or silk garments.
**Rapid 30 min**
For washing lightly soiled garments quickly. This cycle lasts only 30 minutes, saving time and energy.
**Specials**

- **Bed & Bath**
  For washing home linen in a single cycle. It optimises the use of fabric softener and allows for saving time and electricity. We recommend the use of powder detergent.
- **Shirts**
  Use the special wash cycle to wash shirts in different fabrics and colours to guarantee they receive the best possible care.
- **Business**
  Program for clothes used infrequently or only slightly dirty (do not use for dry clean garment).
  Follow the instructions of the garment's wash care label.
- **Baby**
  Use the special wash cycle to remove the remove the soiling typically caused by babies, while removing all traces of detergent from nappies in order to prevent the delicate skin of babies from suffering allergic reactions. The cycle has been designed to reduce the amount of bacteria by using a greater quantity of water and optimising the effect of special disinfecting additives added to the detergent.
- **Duvet**
  Designed for washing eiderdown padded items such as double or single duvets, cushions and anoraks. It is recommended to load such padded items in the drum with the edges folded inwards and not to exceed ¾ of the drum's volume. For optimal washing, we recommend using a liquid detergent.
- **Silk & Curtains**
  use special wash cycle to wash all silk garments or curtains. We recommend the use of special detergent which has been designed to wash delicate clothes.
  For washing curtains, fold and place them in a pillow case or mesh bag.
- **Jeans**
  Turn garments inside-out before washing and use a liquid detergent.
- **Rapid 15 min**
  for washing lightly soiled garments in a short time. Not suitable for wool, silk and garments to be washed by hand.
- **Fitness**
  Sportswear in knitwear or microfibers with a normal degree of dirt and sweat.
- **Cuddly toys**
  With this program it is possible to remove dust more easily and wash better cuddle toys.

**Spin & Drain**
Spins the load then empties the water. For resilient garments. If you exclude the spin cycle, the machine will drain only
**Rinse & Spin**
Rinses and then spins. For resilient garments.

## DISPLAY

The display is useful when programming the washing machine and provides plenty of information.




By pressing the △ and ▽ buttons, it is possible to select the desired option and confirm it with the ☑ button.
The first time the machine is switched on, you will be asked to select the language and the display will automatically display the language selection menu.
To select the desired language, press the △ and ▽ buttons; to confirm the selection, press the ☑ button.
Area **A** will display the following: the icon and selected washing programme, the washing phases and the time remaining to the end of the wash cycle.
Area **B** will display: the selected options, the energy and water consumption for the chosen cycle and the button lock symbol.

Area **C** will display the default temperature value on the basis of the set programme; if the programme does not include the setting of the temperature, the area will display the "**--** °" symbol.
Area **D** will display the default spin cycle speed on the basis of the set programme; if the programme does not include the setting of the spin cycle, the area will display the "**--**" symbol.
Area **E** will display the time remaining to the start of the selected programme if the DELAYED START function was set.
Pressing and holding button **F** for 3 seconds allows for memorising one or more preferred wash cycles.
To use the memorised cycles, turn the knob to position **13**.
Pressing button **G** allows for accessing the menu from which to set additional washing options.
Pressing and holding button **G** for 3 seconds allows for accessing the settings menu:
- Language: by pressing the △ and ▽ buttons, the user can select the desired language and confirm it with the √ button.
- Sound: by pressing the △ and ▽ buttons, the user can activate or deactivate the sound of the buttons and confirm it with the √ button.
- Display brightness: by pressing the △ and ▽ buttons, the user can select the type of display brightness and confirm it with the √ button.
- Restoring the factory settings: pressing and holding the √ button for 2 seconds restores the factory settings.

**!** During a wash cycle if the user does not interact with the display for 5 minutes, the SCREEN SAVER will activate. To return to the previous window, simply press any button.
Pressing button **H** allows for accessing the menu from which to set the washing machine remotely by external device.

**Wifi Setup (not applicable in Russia)**
To enable the appliance to be remotely controlled, you first have to complete successfully the connectivity set up process. This process is necessary to register your appliance and connect to your home network. The setup procedure has to be carried out only once. You have to carry it out again only if you change your router setup properties (network name and password).
**Minimum requirements**
Smart device: Android with a 1280x720 (or higher) screen or iOS.
See on App store the App compatibility with Android or iOS versions.
Wireless router: 2.4Ghz WiFi b/g/n.

## HOW TO SETUP

To use this feature you need to own: a smart phone or a tablet and a wireless router connected to internet. Please verify with your smart device that the signal strength of your home wireless network close to the appliance is good.
1. Download the Hotpoint Home Net app.
The first step to get your appliance connected is to download the app for your mobile device. The Hotpoint Home Net app will be your guide and walk you through all of the steps listed here. You can download the Hotpoint Home Net app by visiting either iTunes or Google Play and follow the instructions from app to create an account, connect and register your appliance.
The SAID code is used to sync a smart device with your appliance. MAC Address is displayed for the Wi-Fi module.
The pairing procedure has to carry out again only if you change your router set up properties (network name or password or data provider).
**DISPLAY INDICATORS**
Failure: Call Service
Refer to Troubleshooting section
Failure: Water filter clogged
Water cannot be drained; water filter might be blocked
Failure: No water
No or not sufficient inlet water.
In the event of any failure, refer to the "Troubleshooting" section.

**Key Lock**
To activate the control panel lock, press and hold the button for roughly 3 seconds. When the display visualises "KEY LOCK", the control panel is locked (except for the ON/OFF button ⏻). This will prevent accidental modifications to wash cycles, especially when children are at home. To deactivate the control panel lock, press and hold the button for approximately 3 seconds.
**Locked door indicator**
When lit, the symbol indicates that the door is locked. To prevent any damage, wait until the symbol turns off before opening the door.
To open the door while a cycle is in progress, press the START/PAUSE button ▷II; if the symbol is off, the door can be opened.

## FIRST-TIME USE

Once the appliance has been installed, and before you use it for the first time, run a wash cycle with detergent and no laundry, using the wash cycle **9 (60°)**.

## DAILY USE

Prepare the laundry by following the suggestions appearing under the "TIPS AND SUGGESTIONS" section.
- Press the ON/OFF button ⏻; "HOTPOINT" will appear on the display.
- Open the door. Load the laundry while making sure not to exceed the maximum load quantity indicated in the wash cycle table.
- Pull out the detergent dispenser drawer and pour the detergent into the relevant compartments, as described in the "DETERGENT DISPENSER DRAWER" section.
- Close the door.
- The machine automatically selects the default temperature and spin speed set for the selected wash cycle.
- Select the desired wash cycle.
- Select the desired options.
- Press the START/PAUSE ▷II button to start the wash cycle; the door will lock ( symbol on).

## PAUSING A CYCLE

To pause the wash cycle, press the START/PAUSE ▷II button again. To start the wash cycle from the point at which it was interrupted, press the START/PAUSE ▷II button again.

## OPENING THE DOOR, IF NECESSARY

Once a cycle starts, the symbol turns on to signal that the door cannot be opened. While a wash cycle is running, the door remains locked. To open the door while a cycle is under way, for example, to add or remove garments, press the START/PAUSE ▷II button to pause the cycle. If the symbol is not lit, the door may be opened. Press the START/PAUSE ▷II button again to continue the cycle.

## ADDING GARMENTS

An icon on the display will signal when additional garments can be introduced into the washing machine, without decreasing the washing performance. To add garments, first stop the washing machine by pressing the START/PAUSE ▷II button then open the door and insert them.
Press the START/PAUSE ▷II button again to restart the wash cycle from the point at which it was interrupted.

## CHANGING A RUNNING WASH CYCLE

To change a wash cycle while it is in progress, pause the washing machine using the START/PAUSE ▷II button, then select the desired cycle and press the START/PAUSE ▷II button again.
! To cancel a cycle that has already begun, press and hold the ON/OFF ⏻ button. The cycle will be stopped and the machine will switch off.

## AT THE END OF THE WASH CYCLE

This will be indicated by the word "**CYCLE END**" on the display; when the symbol switches off, the door may be opened. Open the door, unload the laundry and switch off the machine. If you do not press ON/OFF ⏻ button, the washing machine will switch off automatically after about 15 minutes.

## OPTIONS

- If the selected option is incompatible with the set wash cycle or with another previously selected option, in the menu the name of incompatible option is represented in grey color and the wording "**Not available**" will appear on the display, accompanied by a buzzer, the option will not be activated.

**Steam Hygiene**
This option enhances washing performance by generating steam during the wash cycle to remove any bacteria from the fibres, which are treated at the same time. Place the laundry in the drum, choose a compatible programme and select option Steam Hygiene.
! The steam generated during the operation of the washing machine may cause the porthole door to become hazy.

**Start Delay**
To set a delayed start for the selected cycle, press the corresponding button repeatedly until the desired delay period is reached. When this option has been activated, the selected values of delay start will appear on the display. To remove the delayed start setting, press the button until "--:--" appears on the display.

**Active Care**
The detergent, premixed with water, creates an unique emulsion able to better penetrate the fibers of the garments, cleaning stains at even low temperatures, preserving both colors and fabrics. These results are obtained also due to the multiple different specific movements of the drum which best take care of the garments.

**Final Care**
The washing machine will perform gentle tumbling through slow rotations of the drum. Final Care option starts after the cycle ends for a maximum duration of 6h and you can interrupt at any time by pressing any button on control panel or turning the knob.

**Rapid / Eco**
After pushing the button for the 1st time, option Rapid is selected and the cycle duration will be reduced.
Otherwise after pushing for the 2nd time, option Eco is selected allowing more energy saving.

**Multi Rinse**
By selecting this option, the efficiency of the rinse is increased and optimal detergent removal is guaranteed. It is particularly useful for sensitive skin.
Press the button once, two or three times to select an additional 1, 2 or 3 rinses after the standard cycle rinse and remove all traces of detergent.
Press the button again to go back to the "Normal rinse" rinse type.

**Easy Iron**
By selecting this function, the wash and the spin cycles will be modified in order to reduce the formation of creases.

**Cold Wash**
This option saves energy by not heating the water used to wash your laundry – an advantage both to the environment and to your energy bill. Instead, intensified wash action and water optimisation ensure great wash results in the same average time of a standard cycle.
For the best washing results we recommend the usage of a liquid detergent.

**Prewash**
Allows you to perform a prewash.

**Temperature**
Each wash cycle has a pre-defined temperature. To modify the temperature, press the "°C" button. The value will appear on the display.

**Spin**
Each wash cycle has a pre-defined spin speed. To modify the spin speed, press the **"** **"** button. The value will appear on the display.

## DESCALE AND CLEAN PROCEDURE

An icon on the display will regularly (roughly every 50 cycles) remind users that is time to run a maintenance cycle to clean the washing machine and combat limescale build-up and bad odours.
To delete the descale alert turn the knob or push any button (including ON/OFF button).
For optimal maintenance we suggest using WPRO Limescale and grease remover, according to the instructions shown on the package.
The product can be purchased by contacting the technical assistance service or through the website www.whirlpool.eu.
Whirlpool declines all liability for any damages to the appliance caused by the use of other cleaning products for washing machines available on the market.

## TIPS AND SUGGESTIONS

**Divide the laundry according to:**
Type of fabric (cotton, mixed fibres, synthetics, wool, garments to be hand-washed). Colour (separate coloured garments from whites, wash new coloured garments separately). Delicates (small garments – such as nylon stockings – and items with hooks – such as bras: insert them in a fabric bag).

**Empty the pockets:**
Objects such as coins or lighters can damage the washing machine and the drum. Check all buttons.

## CARE AND MAINTENANCE

*Before performing cleaning and maintenance, switch the washing machine off and disconnect it from the mains power. Do not use flammable liquids to clean the washing machine.*

**Cutting off the water and electricity supplies**
Close the water tap after every wash. This will limit wear on the hydraulic system inside the washing machine and help to prevent leaks.
Unplug the washing machine when cleaning it and during all maintenance work.

**Cleaning the washing machine**
The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.

**Caring for the door and drum**
Always leave the porthole door ajar in order to prevent unpleasant odours from forming.

## ANTIMICROBIAL SEAL

The seal around the porthole door is made from a special mixture ensuring antimicrobial protection, thus reducing bacterial proliferation up to 99.99%.
The seal contains zinc pyrithione, a biocidal substance which reduces the proliferation of harmful microbes (*) such as batteries and mould prone to causing stains, unpleasant odours and product deterioration.
**(*) According to tests performed by the University of Perugia, Italy on**: Staphylococcus aureus, Escherichia coll, Pseudomonas aeruginosa, Candida albicans, Aspergillus niger, Penicillium digitatum
In rare cases an allergic reaction may be caused by prolonged contact between seal and skin.

## ACCESSORIES

*Contact our Technical Assistance Service to check whether the following accessories are available for this washing machine model.*

***Stacking kit***
With this accessory you can secure the tumble dryer to the upper part of your washing machine to save space and facilitate loading and unloading of the tumble dryer.

## TRANSPORT AND HANDLING

*Do not lift the washing machine by gripping it from the upper section.*
Unplug the appliance and close the water tap. Check that the door and detergent dispenser drawer are tightly closed. Detach the filling hose from the water tap then detach the drain hose. Empty all the water remaining in the hoses and secure the latter so that they do not get damaged during transport. Apply the transport bolts back on. Repeat, in reverse order, the transport bolt removal procedure described in the "Installation instructions".

## TROUBLESHOOTING

Your washing machine could occasionally fail to work. Before contacting the Technical Assistance Service, make sure that the problem cannot be easily solved using the following list.

| Anomalies | Possible causes / Solution |
|---|---|
| **The washing machine does not start.** | The appliance is not plugged into the socket fully, or not enough to make contact. |
| | There is no power in the house. |
| **The wash cycle does not start.** | The washing machine door is not closed properly. |
| | The ON/OFF ⏻ button has not been pressed. |
| | The START/PAUSE ▷II button has not been pressed. |
| | The water tap has not been opened. |
| | A delay has been set for the start time. |
| | The Demo Mode is active (see below how to deactivate). |
| **The washing machine does not fill with water ("🚿" appears on the display).** | The water inlet hose is not connected to the tap. |
| | The hose is bent. |
| | The water tap has not been opened. |
| | There is no water supply in the house. |
| | The pressure is too low. |
| | The START/PAUSE ▷II button has not been pressed. |
| **The washing machine continuously loads and unloads water.** | The drain hose is not fitted between 65 and 100 cm from the floor. |
| | The free end of the hose is immersed in water. |
| | The wall drainage system is not fitted with a breather pipe.<br><br>If the problem persists even after these checks, turn off the water tap, switch the appliance off and contact the Technical Assistance Service. If the home is on one of the upper floors of a building, there may be problems relating to back-siphonage, causing the washing machine to fill with water and drain continuously. Special anti-siphon valves are available in shops and help to prevent this inconvenience. |
| **The washing machines does not drain and the symbol ▦ (F9E1) on the display.** | Clean the pump filter (see Care and maintenance chapter) |
| | The drain hose is bent. |
| | The drainage duct is clogged. |
| **The washing machine vibrates a lot during the spin cycle.** | Transport bolts have been not removed correctly during installation. |
| | The washing machine is not leveled. |
| | The washing machine is tucked between furniture cabinets and the wall. |
| **The washing machine leaks.** | The water inlet hose is not screwed on properly. |
| | The detergent dispenser drawer is obstructed. |
| | The drain hose is not properly attached. |
| **The ⚙ symbol appear and the display visualises an error code (e.g.: F1E1, F4...).** | Switch off the machine and unplug it, wait for approximately 1 minute and then switch it back on again.<br>If the problem persists, contact the Technical Assistance Service. |
| **There is too much foam.** | The detergent is not suitable for machine washing (it should display the text "for washing machines" or "hand and machine wash", or the like). |
| | Too much detergent was used. |
| **" 🌀 " phase icon blinks, "0" spin speed displayed .** | Unbalance of laundry load prevented spin cycle, to protect the washing machine.<br>If you want to spin the wet laundry, add more laundry items of different sizes and start "Spin&Drain" programme.<br>Avoid small laundry loads consisting of few big, absorbent pieces of laundry / wash different sizes of articles in one load. |
| **Not possible to connect .** | Please verify with your smart device that the signal strength of your home wireless network close to the appliance is good. |
| | Check connection of router to Internet and eventually contact your Internet service provider. |
| | If router is connected to Internet follow app instructions for connect router to appliance. |

*Disable the DEMO MODE : The following actions must be carried out in sequence, without breaks. Switch the machine ON and then switch it OFF again. Press the START/PAUSE ▷II button until the buzzer is heard. Switch the machine on again. The "DEMO" indicator flashes and then turns OFF.*

# CLEANING & MAINTENANCE

**For any cleaning and maintenance, switch off and unplug the washing machine.**
**Do not use flammable fluids to clean the washing machine.**

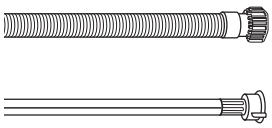
## CLEANING THE OUTSIDE OF THE WASHING MACHINE

Use a soft damp cloth to clean the outer parts of the washing machine.

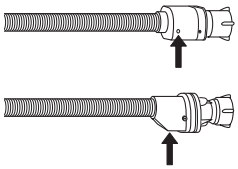
Do not use glass or general purpose cleaners, scouring powder or similar to clean the control panel – these substances might damage the printing.

## CHECKING THE WATER SUPPLY HOSE

Check the inlet hose regularly for brittleness and cracks. If damaged, replace it by a new hose available through our After-Sales Service or your specialist dealer.
Depending on the hose type:



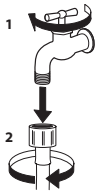
If the inlet hose has a transparent coating, periodically check if the colour intensifies locally. If yes, the hose may have a leak and should be replaced.



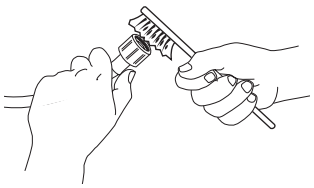
For water stop hoses: check the small safety valve inspection window (see arrow). If it is red, the water stop function was triggered, and the hose must be replaced by a new one.
For unscrewing this hose, press the release button (if available) while unscrewing the hose.

## CLEANING THE MESH FILTERS IN THE WATER SUPPLY HOSE

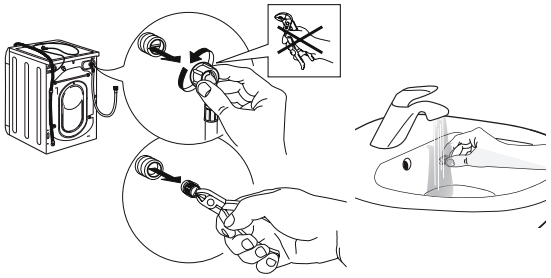
**1.** Close water tap and unscrew the inlet hose.



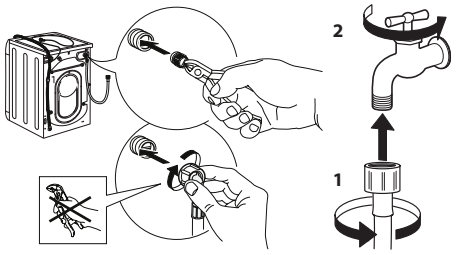

**2.** Clean the mesh filter at the hose's end carefully with a fine brush.



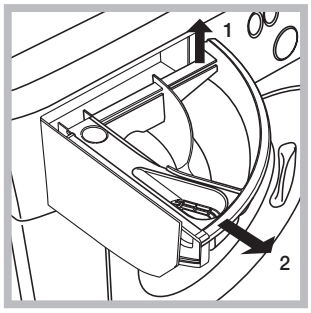
**3.** Now unscrew the inlet hose on the back of the washing machine by hand. Pull out the mesh filter from the valve on the back of the washing machine with pliers and carefully clean it.



**4.** Insert the mesh filter again. Connect the inlet hose to water tap and washing machine again. Do not use a tool to connect the inlet hose. Open the water tap and check that all connections are tight.



## CLEANING THE DETERGENT DISPENSER

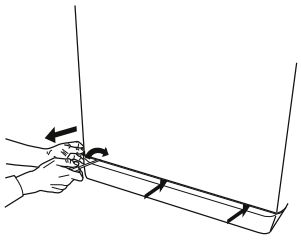



Remove the dispenser by raising it and pulling it out (see figure).
Wash it under running water; this operation should be repeated frequently.

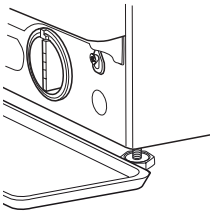
## CLEANING THE WATER FILTER / DRAINING RESIDUAL WATER

**Switch off and unplug the washing machine before cleaning the water filter or draining residual water. If you used a hot wash programme, wait until the water has cooled down before draining any water.**
**Clean the water filter regularly, to avoid that the water cannot drain after the wash due to obstruction of the filter.**
**If the water cannot drain, the display indicates that the water filter may be clogged.**

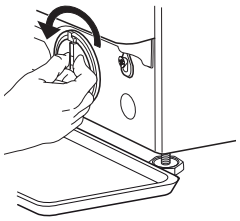
**1.** Remove the kick panel: Using a screwdriver, do that which is shown in the following figure.



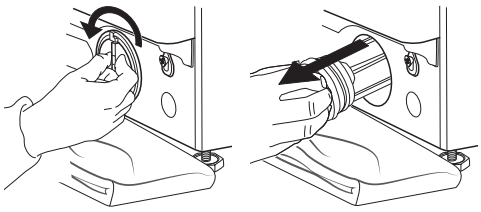
**2.** Container for the drained water:
Place a low and wide container under the water filter in order to collect the residual water.



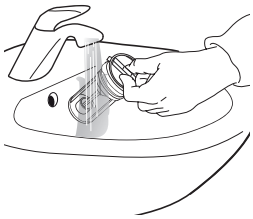
**3.** Drain the water:
Slowly turn the filter counter-clockwise until all the water has come out. Allow the water to flow out without removing the filter. Once the container is full, close the water filter by turning it clockwise. Empty the container. Repeat the procedure until all the water has been drained.



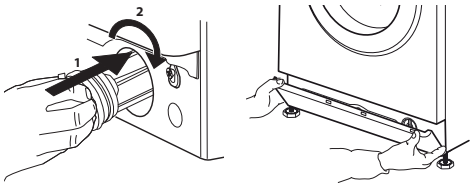
**4.** Remove filter: Lay a cotton cloth beneath the water filter, which can absorb a small amount of rest water. Then remove the water filter by turning it out anticlockwise.



**5.** Clean the water filter: remove residues in the filter and clean it under running water.



**6.** Insert the water filter and reinstall the plinth: Reinsert the water filter again by turning it in clockwise direction. Make sure to turn it in as far as it goes; the filter handle must be in vertical position. To test water tightness of the water filter, you can pour about 1 liter of water into the detergent dispenser. Then reinstall the plinth.



# TRANSPORT AND HANDLING

**Never lift the washing machine by holding it at the worktop.**

1. Pull out the mains plug, and close the water tap.
2. Make sure that door and detergent dispenser are properly closed.
3. Disconnect the inlet hose from the water tap, and remove the drain hose from your draining point. Remove all rest water from the hoses, and fix them so that they cannot get damaged during transport.
4. Refit the transport bolts. Follow the instructions for removing the transport bolts in the “Installation Guide” in reverse order.

***Important:*** Do not transport the washing machine without having fixed the transport bolts.

# AFTER-SALES SERVICE

## BEFORE CALLING THE AFTER-SALES SERVICE

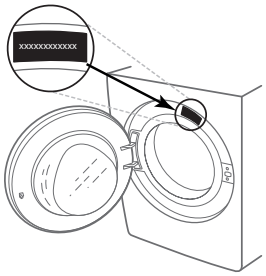
1. See if you can solve the problem by yourself with the help of the suggestions given in the **TROUBLESHOOTING**
2. Switch the appliance off and back on again to see if the fault persists.

## IF AFTER THE ABOVE CHECKS THE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE

To receive assistance, call the number shown on the warranty booklet or follow the instructions on the website **www.hotpoint.eu**

When contacting our Client After sales service, always specify:

- a brief description of the fault;
- the type and exact model of the appliance;

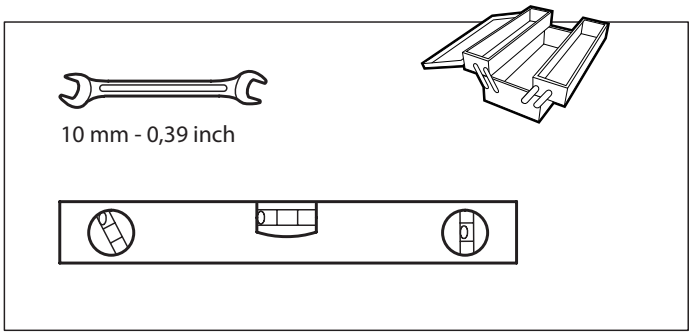


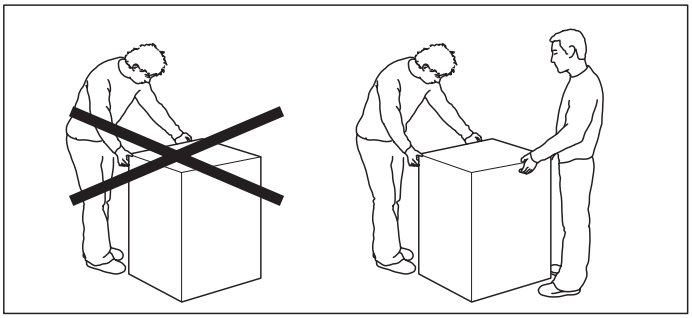

- the service number (number after the word Service on the rating plate).



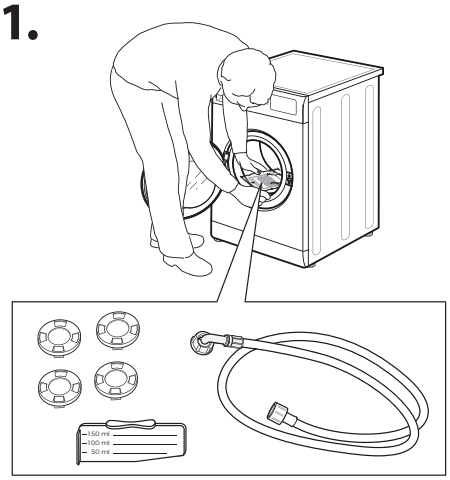

- your full address;
- your telephone number.

If any repairs are required, please contact an authorised after-sales service (to guarantee that original spare parts will be used and repairs carried out correctly).

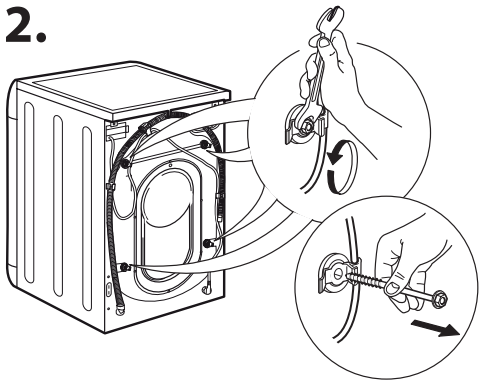


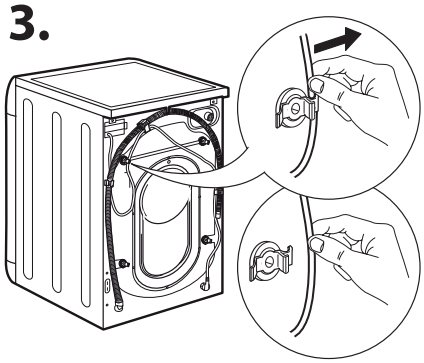
**1.**



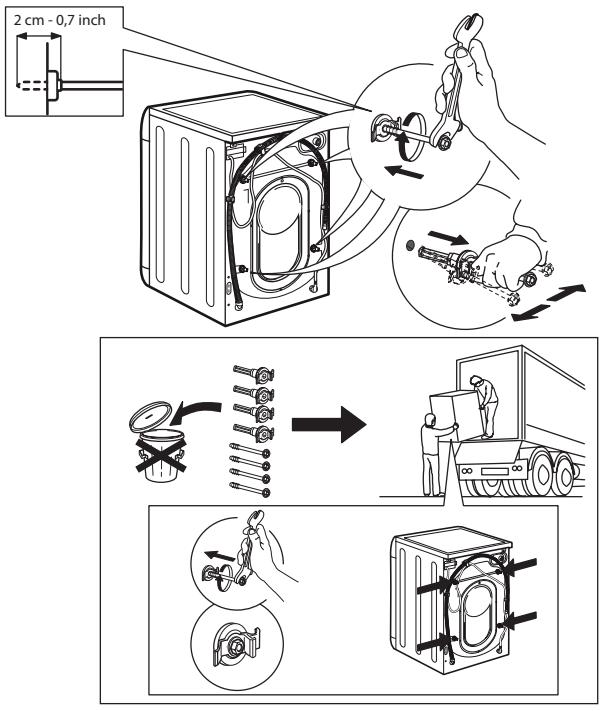
**2.**



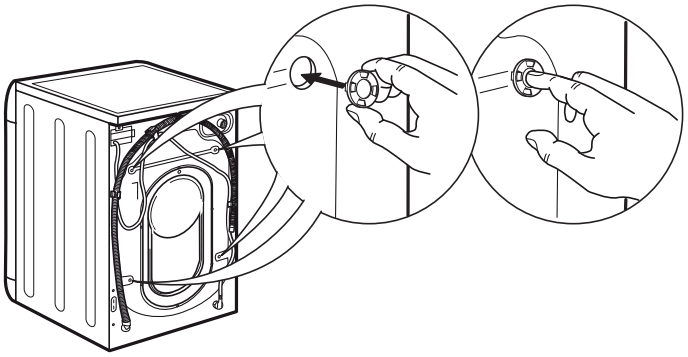
**3.**



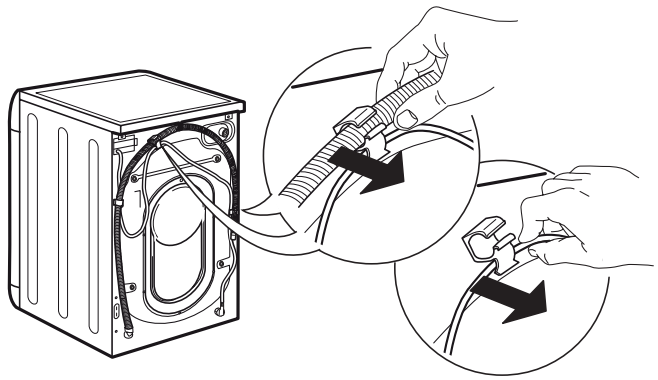
**4.**



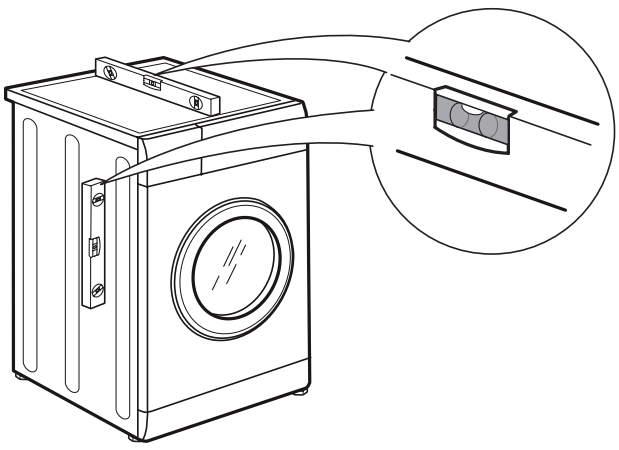

**5.**



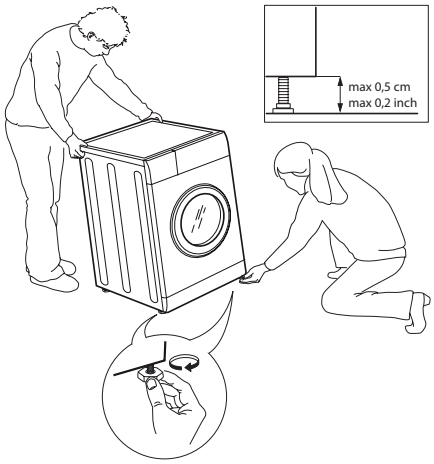
**6.**



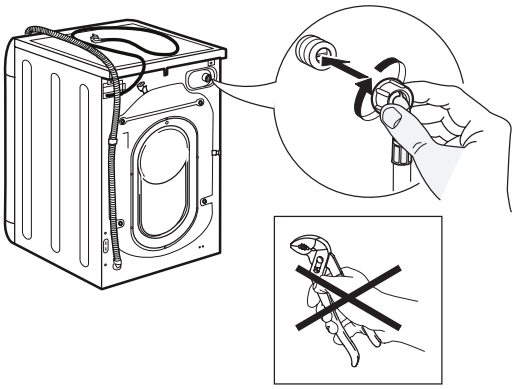
**7.**



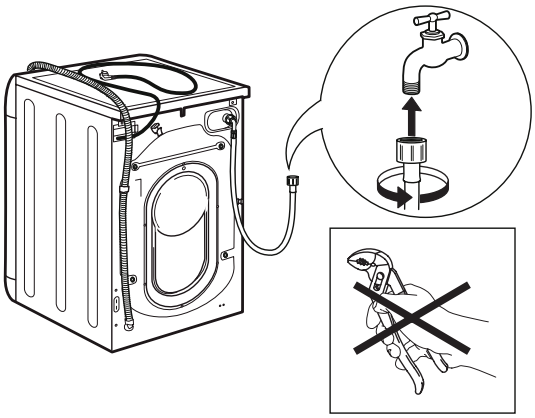
**8.**



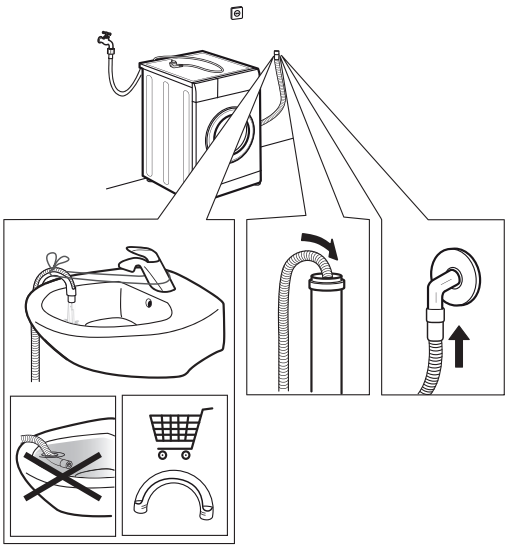

**9.**



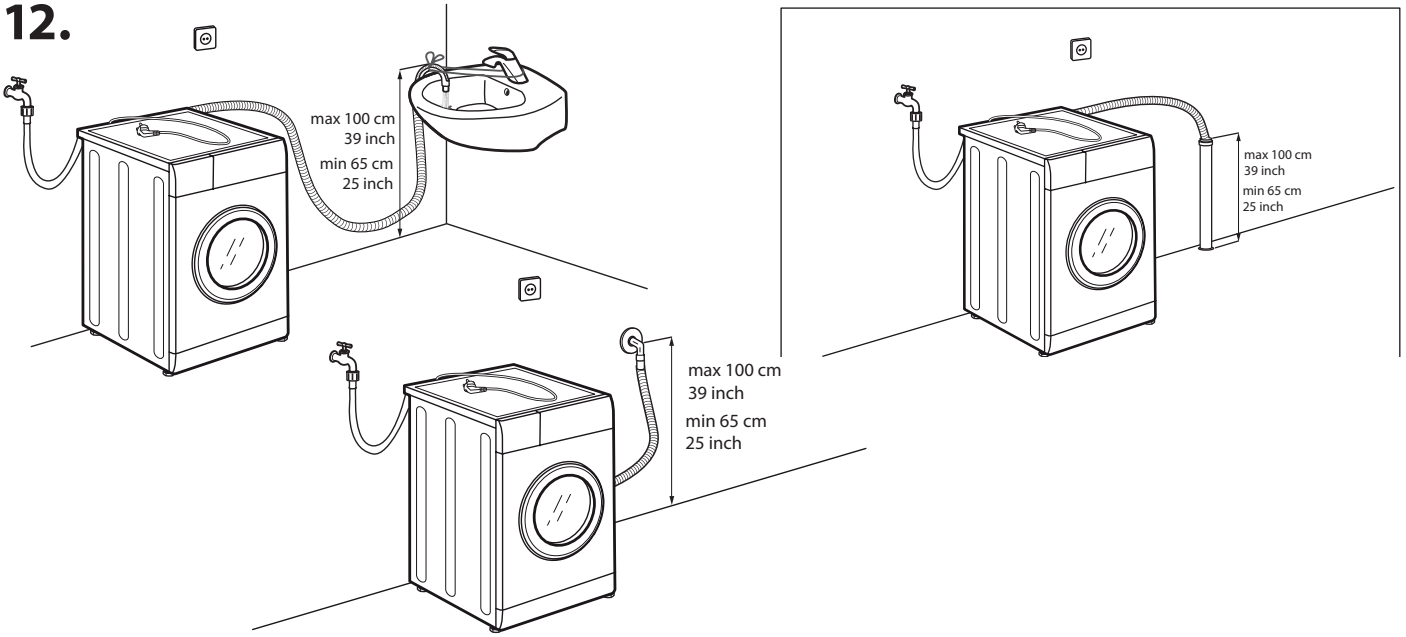
**10.**



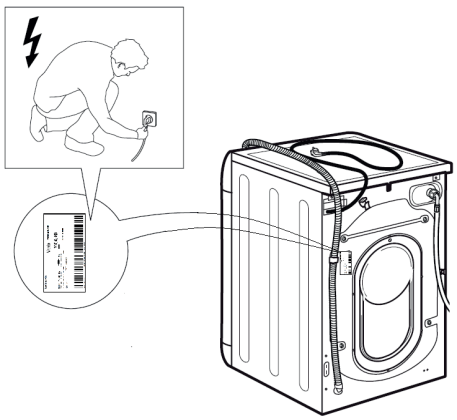
**11.**



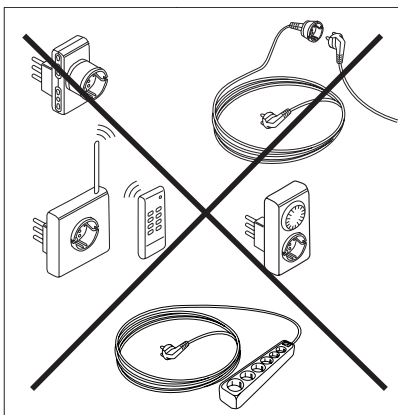
**12.**




**13.**



**14.**



# SAFETY INSTRUCTIONS

## IMPORTANT TO BE READ AND OBSERVE

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times.
The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.
⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision. Never open the door forcibly or use it as a step.

### PERMITTED USE

⚠ **CAUTION:** The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.
⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.
⚠ Do not load the machine above the maximum capacity (kg of dry cloth) indicated in the programme table.
⚠ This appliance is not for professional use. Do not use the appliance outdoors.
⚠ Do not use any solvents (e.g. turpentine, benzene), detergents containing solvents, scouring powder, glass or general purpose cleaners, or flammable fluids; do not machine wash fabrics that have been treated with solvents or flammable liquids.

### INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.
If you want to stack a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify whether this is possible. This is only possible if the dryer is attached to the washing machine by means of appropriate stacking kit available through our After- Sales Service or your specialist dealer.
⚠ Move the appliance without lifting it by the worktop or top lid.
⚠ Installation, including water supply (if any) and electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.
⚠ Do not install your appliance where it may be exposed to extreme conditions, such as: poor ventilation, temperatures below 5 °C or above 35 °C.
⚠ When installing the appliance make sure that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly to level using a spirit level.
⚠ If the appliance is being installed on wood or “floating” floors (certain parquet and laminate materials), secure a 60 x 60 x 3 cm (at least) sheet of plywood to the floor then place the appliance on top of this.
⚠ Connect the water inlet hose(s) to the water supply in accordance with the regulations of your local water company.
⚠ For cold fill only models: do not connect to the hot water supply.
⚠ For models with hot fill: the hot water inlet temperature must not exceed 60 °C.
⚠ The washing machine is fitted with transport bolts to prevent any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed. After their removal, cover the openings with the 4 enclosed plastic caps.
⚠ After installation of the device, wait a few hours before starting it so that it acclimates to the environmental conditions of the room.
⚠ Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.
⚠ Use only new hoses to connect the appliance to the water supply. The old hose-sets should not be reused.
⚠ The supply water pressure must be in the 0.1-1 Mpa range.

## ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.

## CLEANING AND MAINTENANCE

⚠ WARNING: Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment - risk of electric shock.

## DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol ♻.

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

## DISPOSAL OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

## DECLARATIONS OF CONFORMITY

The Manufacturer, Whirlpool EMEA S.p.A., declares that this LB 2006 TRF model of household appliance with radio equipment GEN 4 is compliant with directive 2014/53/UE.
The complete text of the declaration of conformity is present at the following website: docs.hotpoint.eu.
The radio equipment operates in the 2.4 GHz ISM frequency band, the maximum radio-frequency power transmitted does not exceed 20 dBm (e.i.r.p.).
This product includes certain open source software developed by third parties. The open source license usage statement is available at the following website: docs.hotpoint.eu.