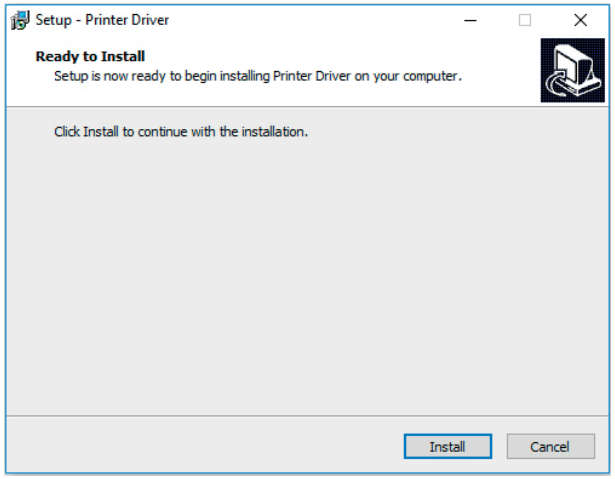
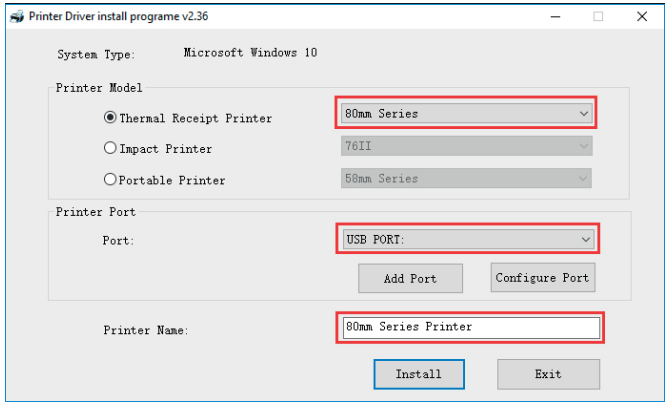


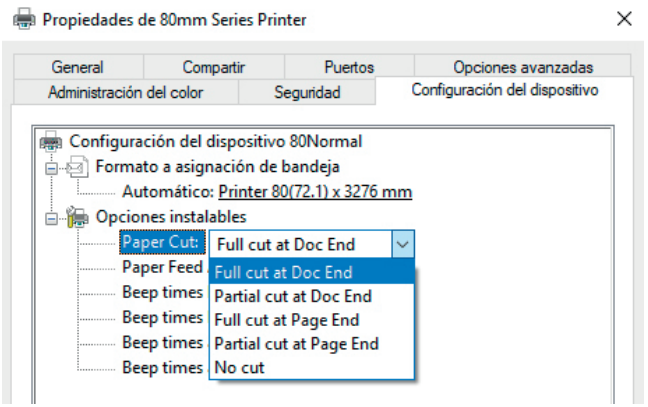
After installing the driver, the configuration screen will open where we will have to choose the printer, where we will choose the one of 80mm and the connection between USB, COM and Ethernet. In this quick guide. We explain how to install the printer by USB, which is the most common option.



When you connect the windows printer, you will have been assigned a "USB00x" port (the "x" symbolizes the number assigned by the operating system to the printer). We chose that port that if there are more printers by USB, it will be the highest number of "USB00x". Then if we want we can change the name of the printer and name it as it is easier for a later configuration with the management software that you want to use. Click on "Install", accept the following sign that indicates that it has been installed and we give "exit" on the screen that had been in the background. Now the printer is ready to start working.

Configure drawer cut and open

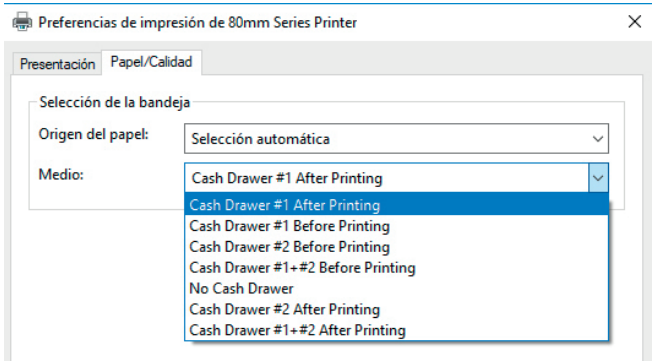
To configure the cut we have to go to printing preferences in the Printers and Devices section of the operating system and that will open this panel:



We choose the "Device configuration" tab, in the image you can see the drop down where you can choose between partial cut or total cut or no cut at the end of the document or at the end of the page.

Drawer opening selection

In printing preferences in the "General" tab we make click on "Preferences ..." and in the next panel in the tab "Paper / Quality". In the section "Medium" you can choose the drawer "Cashdrawer 1" and tell him to open it before or after the Print..





nilox

Quick Guide Thermal Printer NX-P382-USL

Content

We recommend that the user check that the box includes all the items listed here:

- Thermal printer P382 (1 Unit)
- Power supply (1 Unit)
- Mains power cable to power supply (1 Unit)
- USB cable (1 Unit)
- Roll paper courtesy (1 Unit)
- CD (1 Unit)

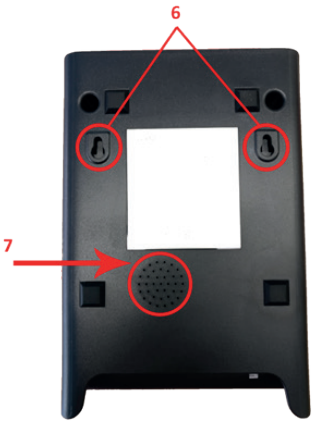
Frontal

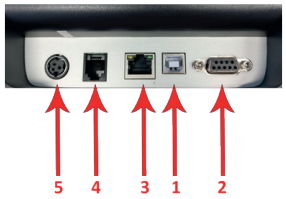
1. Printer cover
2. Cutter cover
3. Button on
4. Paper cover opening button
5. Control panel



Bottom and back

1. USB connector
2. RS232 connector
3. Ethernet connector
4. RJ connector for drawer
5. Connection for the DC9V feeder
6. Wall bracket
7. Exit for the audible warning





Caution

Security notice

Read carefully and strictly comply with the use of the following instructions before using the printer.

Warning: do not touch the printer cutter.

Warning: the print head is a component that heats up; do not touch it and less during the printing process or when the printing has just finished.

Warning: Do not touch the surface of the printhead and its connecting parts to avoid damaging it.

Recommendations:

1. The printer should be installed in a firm place and avoid vibrations and shocks.
2. Do not use the product in areas with high temperature or high humidity since it may cause a malfunction in the equipment.
3. The power supply of the printer must be connected to an appropriate ground. Avoid using the same plug with other large electrical machines or this equipment could cause voltage fluctuation.
4. Use only the standard power supply supplied with the printer.
5. Do not disassemble this product. Incorrect mounting can cause an electric shock. Leave it to qualified personnel if necessary.
6. Before turning on the power, please make sure that there are no objects obstructing the lid and / or paper.
7. The printer can not work when there is no paper; otherwise, the print roller and the thermal print head will be seriously damaged.
8. Do not allow water or conductive material such as metal inside the printer, if it occurs, turn off the power supply immediately.
9. Unplug this product from the mains before cleaning it. Do not use cleaning fluid or aerosol cleaner. Use a damp cloth to clean the cover.
10. To ensure print quality and prolong the life of the printer, use the recommended thermal paper or one of the same quality.
11. Make sure the printer is off when you connect the connection line.

Printer connection

1. Make sure the printer and PC are turned off and then connect the data interface cables (USB / Serial / Ethernet) from the printer to the PC.
2. If the user has an electric cash drawer (with RJ11-6pin cable) to connect to the printer, insert the cable into the corresponding RJ-11 connector of the printer.

   PD: The specification of the cash drawer must be in accordance with the requirements of the printer).
3. Connect the supplied power supply. Please, only use the supplied power supply.

*Notes

- First, insert the plug of the DC24V power supply into the printer and then connect the AC220V. Finally turn on the switch. Please activate it following the instruction steps, otherwise it could damage the printer.
- Using an inadequate power source would cause an unexpected result that could even break the printer.

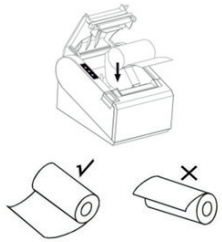
- Do not connect the telephone line to the cash drawer interface because it may cause damage to the printer and the telephone.
- Gently unplug the power cord. If the user does it by force, it can cause the printer and the power supply to fail.

Place roll paper in the printer

The P83 printer, with easy paper loading, uses 80 mm wide thermal paper.

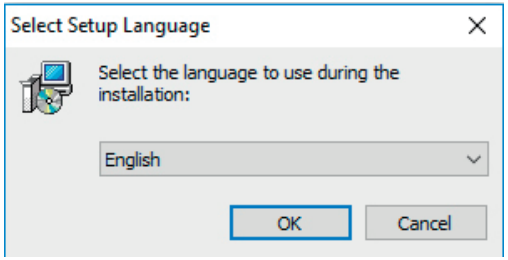
The loading instructions are listed below:

1. Open the top cover of the printer.
2. Load the thermal paper in the printer as in the following image.
3. Take out a part of the paper and then close the top cover.
4. Use the printer's manual cutter to tear the extra paper.



Installing the printer driver

Once connected the printer and turn it on, go to the folder of the CD where it says "driverinstall" and double click on the file "driverinstall.exe". If you are installing it on a computer from windows7, the message will appear if you want to allow this application from an unknown advertiser to make changes in the system, click "Yes" and the following screen will appear where we choose the installation language between English or Chinese If you do not speak Chinese, choose "English" which will be easier to understand if you do not speak it.



Then on the next screen we click on "Install".