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USER'S OPERATION MANUAL

Before operating this unit, please read this manual thoroughly, and retain for future reference

English

MODEL : RF697N4ZS1

Contents

Brief introduction…… 1
Important safety instructions…… 1
Installing your new appliance…… 3
Description of the appliance…… 5
Display controls……6
Using your appliance…… 8
Helpful hints and tips…… 11
Cleaning and care……12
Troubleshooting…… 13
Disposal of the appliance……15

Brief introduction

Thank you for your choosing our products. We are sure you will find your new appliance a pleasure to use. Before you use the appliance, we recommend that you read through these instructions carefully, which provides details about its usage and functions.

•Please ensure that all people using this appliance are familiar with its operations and safety features. It is important that you install the appliance correctly and pay attention to the safety instructions carefully.

•We recommend that you keep this user's manual with the appliance for future reference and retain it to any future users.

•This appliance is intended to be used in household and similar applications, such as:

-Staff kitchen- areas in shops, offices and other working environments;

-Farmhouses by clients in hotels, motels and other residential types of environment;

-Bed and breakfast type of environments.

•If you feel that the appliance is not operating correctly, please check the Trouble shooting page for assistance. If still in doubt contact the customer service help line for assistance or to arrange a call out by an authorized service engineer.

Important safety instructions

General safety and daily use



It is important to use your appliance safely. We recommend that you follow the guidelines below.

•Store any food in accordance with the storage instructions from the manufacturer.

•Don't use mechanical devices or any other means to speed up the defrosting process, unless they are approved by the manufacturer.

•Don't try to repair the appliance yourself. It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause short circuit, fire or electric shock.

•Pay attention not to damage the tubing of the refrigerant circuit.

•Don't place too much food directly against the air outlet on the rear wall of both the refrigerator and freezer compartment, as it affects sufficient air circulation.

•Don't place hot items near the plastic components of this appliance.

•Frozen food must not be refrozen once it has been thawed out.

•Don't store bottled or canned drinks (especially carbonated drinks) in the freezer compartment. Bottles and cans may explode.

•Do not consume ice popsicles or ice cubes straight from the freezer as this can cause freezer burn to the mouth and lips.

•To avoid items falling and causing injury or

damage to the appliance, do not overload the door racks or put too much food in the crisper drawers.

Safety for children and infirm persons



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or a lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

•Keep all packaging away from children to avoid risk of suffocation.

•Protect children from being scalded by touching the very hot compressor at the rear bottom of appliance

• Don't place items on top of the appliance as this could cause injury should they fall off.

•Never allow children to play with the appliance by hanging or standing over or on the doors, racks, shelves and drawers etc.

Safety about electricity



To avoid the risks that are always present when using an electric appliance, we recommend that you pay more attention to the instructions about electricity below.

•Unpack the appliance and check through the appliance. Should any damage be evident, don't plug in the appliance but contact the shop immediately from which you purchased it. Keep all packing materials in this case.

•We recommend that you wait for 4 hours before connecting the appliance to allow the refrigerant to flow back into the compressor.

•The appliance must be applied with single phase alternating current of 220 V/60Hz. If the voltage fluctuates exceeding the upper limit,

A.C. automatic voltage regulator of more than 350W should be applied to the refrigerator for safety use.

•The mains plug must be accessible when the appliance is installed.

•This appliance must be earthed.

-This appliance is fitted with a fused plug in accordance with local standard. The fused plug should be suitable for use in all houses fitted with sockets in accordance with current specifications.

-If the fitted plug is not suitable for your socket outlets, it should be cut off and carefully disposed of. To avoid a possible shock hazard, do not insert the discarded plug into a socket. If in doubt contact a qualified, registered electrician.

•Do not use extension cords or multiple sockets which could cause overloading of wiring circuits and could cause a fire.

Always plug your appliance into its own individual electrical socket which has a voltage rating that matched the rating plate.

•Make sure that the plug is not squashed or damaged. Otherwise, it may cause short circuit, electric shock or overheat and even cause a fire.

•Do not insert the mains plug if the socket is loose, there is a risk of electric shock or fire.

•Switch off the appliance and disconnect it from the mains power before you clean or move it.

•Never unplug the appliance by pulling on the electrical cord. Always grip the plug firmly and pull straight out from the socket to prevent damaging the power cord.

•Do not operate the appliance without the light cover of interior lighting.

•Any electrical component must be replaced or repaired by a qualified electrician or authorized service engineer. Only genuine spares should be used.

•Do not use electrical appliances such as ice cream makers inside the food storage compartments of the appliance, unless they are approved by the manufacturer.

•Do not look direct into the LED light located in the refrigerator compartment with optical instruments to avoid eye injuries. If it is not functioning correctly, consult a qualified,

registered electrician or replace it in accordance with the “cleaning and care” chapter.

The refrigerant and risk of fire



The appliance contains a small quantity of refrigerant (R600a) in the refrigerant circuit. Check the compressor label on the rear of the appliance to see which refrigerant is used for your appliance.

- If the appliance contains iso-butane (R600a) refrigerant, which is environmentally friendly but flammable, ensure that tubing of the refrigerant circuit is not damaged during transportation and installation to avoid risk of fire caused by leaking refrigerant.
- Keep burning candles, lamps and other items with naked flames and sources of ignition away from the appliance and ventilate the room thoroughly to avoid the risk of fire and eye injury should any leakage of refrigerant (R600a) exist.
- Do not store products which contain flammable propellants (e.g. spray cans) or explosive substances in the appliance.
- The room space must be at least 1m³ per 8g of refrigerant (R600a). The amount of refrigerant in your appliance is indicated on the rating plate inside.

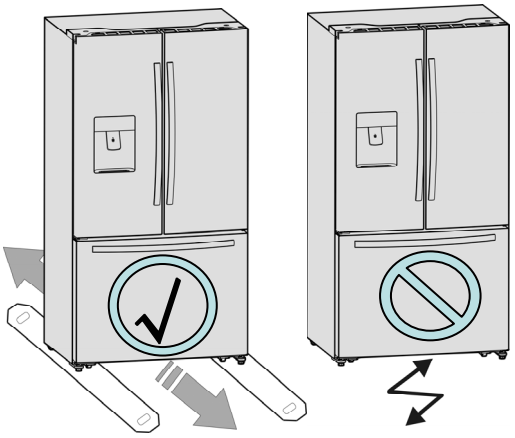
Installing your new appliance

This chapter tells you how to use most of the useful features. Before using the appliance for the first time, we recommend that you should be informed of the following tips.

Ventilation of appliance

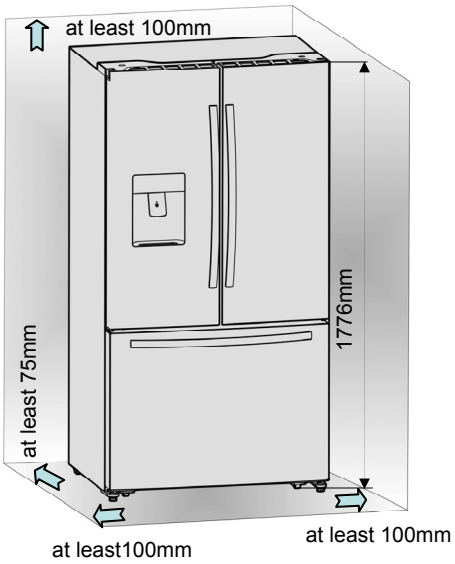


For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator, or approximately 266 lbs (120 kg).



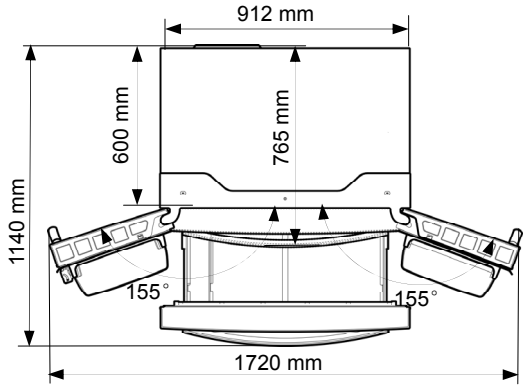
To protect the integrality of the flooring, cut a large section of the cardboard carton and place under the refrigerator where you are working. When moving, be sure to pull the unit straight out and push back in straight.

In order to improve efficiency of the cooling system and save energy, it is necessary to maintain good ventilation around the appliance for the dissipation of heat. For this reason, sufficient clear space should be available around the refrigerator.



- Suggestion: It is advisable for there to be at least 75mm of space from the back to the wall, at least 100mm from its top, at least 100mm from its side to the wall and a clear space in front to allow the doors to open 155°. As shown in the following diagram.

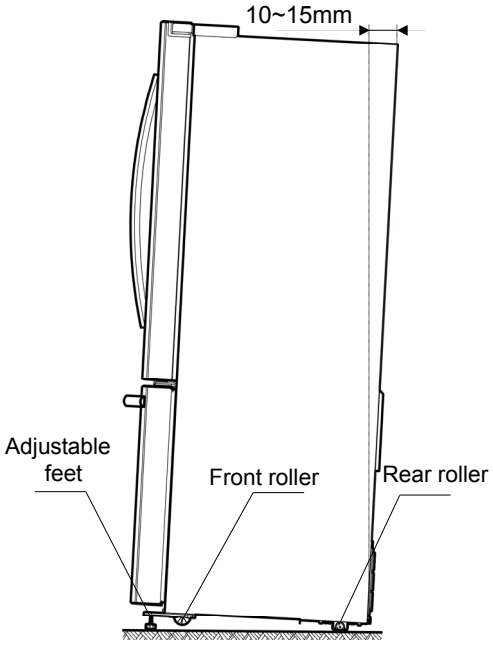
•When positioned in a corner area.



Leveling of appliance

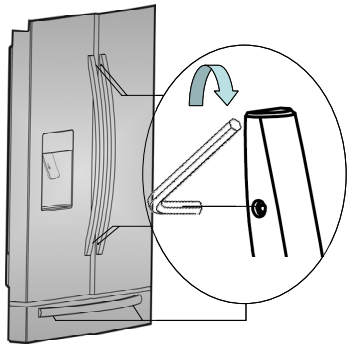
•For sufficient leveling and air circulating in the lower rear section of the appliance, the bottom feet may need to be adjusted. You can adjust them manually by hand or by using a suitable spanner.

•To allow the doors to self-close, tilt the top backwards by 10~15mm.



Fixing the handle

•Before you use the appliance, please check the handles. If the handle is loose you should fix it with an Allen wrench in the clockwise direction until handles are securely in place, and in the counter-clockwise to loose the handles. Six screws are used to fix three handles.



Ambient Room Temperature Limits

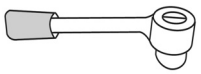
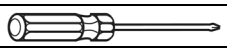
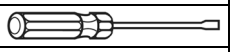
•This fridge/freezer is designed to operate in ambient temperatures specified by its temperature class marked on the rating plate.

Class	Symbol	Ambient temperature
Extended Temperate	*SN*	+10℃ to +32℃
Temperate	*N*	+16℃ to +32℃
Subtropical	*ST*	+16℃ to +38℃
Tropical	*T*	+16℃ to +43℃

•Stand your appliance in a dry place to avoid high moisture.

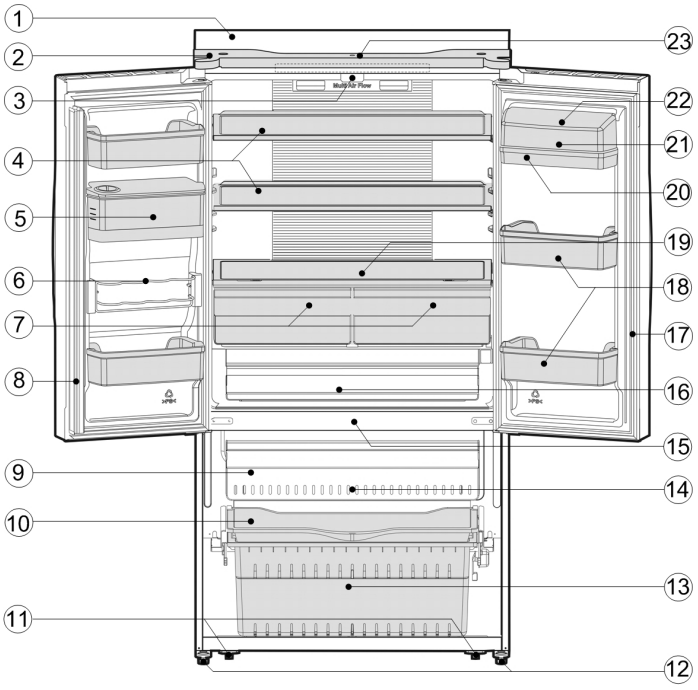
•Keep the appliance out of direct sunlight，rain or frost. Stand the appliance away from heat sources, such as stoves, fires or heaters.

The tools you will need (Not provided):

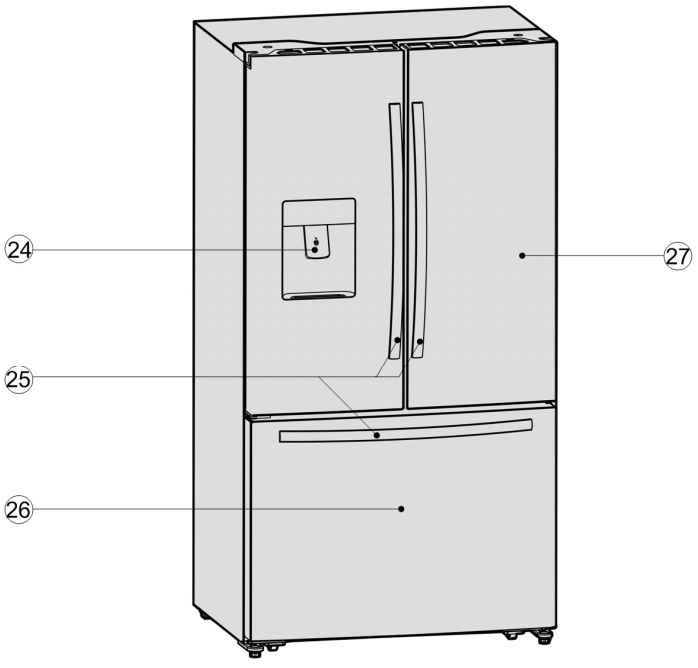
	
Allen Wrench(3mm) (1/8")(Provided)	Wrench(8mm)
	
Philips screwdriver	Flat-blade screwdriver

Description of the appliance

View 1 of appliance FD-630S



View 2 of appliance FD-630S



① Cabinet
② Top cover
③ Vertical baffle guide block
④ Glass shelf
⑤ Water storage box
⑥ Flexible pop can rack
⑦ Fruit and vegetables crisper
⑧ Vertical baffle part
⑨ Twistable ice tray (inside)
⑩ Serving tray
⑪ Roll wheel
⑫ Adjustable bottom feet
⑬ Lower freezer drawer
⑭ Upper freezer drawer
⑮ Freezer LED light (inside)
⑯ My fresh choice
⑰ Refrigerator door seal
⑱ Lower rack
⑲ Crisper cover
⑳ Upper rack
㉑ Egg tray (inside)
㉒ Rack cover
㉓ Refrigerator LED light (inside)
㉔ Cold water dispenser
㉕ Handle
㉖ Freezer door
㉗ Refrigerator doors

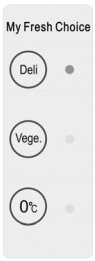
Note: Due to unceasing modification of our products, your refrigerator may be slightly different from this instruction manual, but its functions and using methods remain the same.

Note: To get the best energy efficiency of this product, please let all shelves, drawers and baskets on their original position as the illustration above.

Display controls

The control panel consists of 2 areas indicating temperature, 5 icons representing different modes and 6 touch buttons. When the appliance is powered on for the first time, the backlighting of the icons on display panel starts working. If no buttons have been pressed and the doors are closed, the backlighting will turn off after 60 seconds.





Controlling the temperature

We recommend that when you start your refrigerator for the first time, the temperature for the refrigerator is set to 3°C and the freezer to -18°C. If you want to change the temperature, follow the instructions below.

Caution! When you set a temperature, you set an average temperature for the whole refrigerator cabinet. Temperatures inside each compartment may vary from the temperature values displayed on the panel, depending on how much food you store and where you place them. Ambient temperature may also affect the actual temperature inside the appliance.

1. Fridge

Press “Fridge” to set fridge temperature between 8℃ and 2℃ as needed, and the control panel will display corresponding value according to the following sequence.

8°C — 7°C — 6°C — 5°C
2°C — 3°C — 4°C

2. Super Cool



Super Cool can refrigerate your food much faster, keeping food fresh for a longer period.

•Press “Super Cool” button to activate this function. The light will be illuminated and the refrigerator setting displays 2°C.

•Super cool automatically switches off after 6 hours.

•When super cool function is on you can switch it off by pressing “Super Cool” or “Fridge” button and the refrigerator temperature setting will revert back to the previous setting.

3. Freezer

Press “Freezer” to set freezer temperature between -14℃ and -24℃ as needed, and the control panel will display corresponding value according to the following sequence.

-14℃ — -15℃ — -16℃ — -17℃ — -18℃ — -19℃
-24℃ — -23℃ — -22℃ — -21℃ — -20℃

4. Super Freeze

Super Freeze can quickly lower the freezer temperature and freeze your food faster than usual. This can lock the vitamins and nutrition of fresh food and keep food fresh longer.



•Press "Super Freeze" button to activate the super freeze function. The light will be illuminated and the freezer temperature setting displays -24℃.

•In case of the maximum amount of food to be frozen, we recommend that you let the appliance operates for 6 hours first.

•Super freeze automatically switches off under the following two circumstances:

1.The appliance has operated at this mode for 26 hours and the freezer temperature is below -20℃.

2. The appliance has operated at this mode for 27 hours.

•When super freeze function is on, you can switch off super freeze function by pressing "Super Freeze" or "Freezer" button, and the freezer temperature setting will revert back to the previous setting.

Note: When selecting the Super Freeze function, ensure there is no bottled or canned liquid which could explode caused by volume expanding.

5. Holiday



If you are going to be away for a long period of time, you can activate this function by pressing "Holiday" button for 3 seconds until the light is illuminated.

•When the holiday function is activated, the temperature of the refrigerator is automatically switched to 15 ℃ to minimize the energy consumption. The refrigerator temperature setting displays “-” and the freezer compartment remains on.

Important! Do not store any food in the refrigerator chamber during this time.

•When the holiday function is on, you can switch it off by pressing any button of "Holiday", "Fridge" or "Super Cool” button. The refrigerator temperature setting will revert back to the previous setting.

6. Alarm and Child Lock



In case of alarm, “Alarm” icon will be on and there will be buzzing sound. Press “Alarm” key to clear alarm and then “Alarm” icon will turn off and the sound will stop buzzing.

Door Alarm

•When the doors are kept open for over 2 minutes, the door alarm will sound. In case of door alarm, buzzer will sound 3 times per minute and will stop alarming after 10 minutes.

•To save energy, please avoid keeping the door open for a long time when using the appliance. The door alarm can also be cleared by closing the doors.

Temperature alarm

•If freezer temperature is higher than -9℃ due to power failure or other reasons, there will be a temperature alarm and the freezer temperature setting displays “-“.

•In case of temperature alarm, buzzer will sound constantly for 10 times and then stop automatically.

Caution! When power is restored, it is normal that the temperature alarm, which can be cleared by pressing “Alarm".

Child Lock



Press and hold the “Child Lock” button for 3 seconds to activate the child lock. This will disable the display to prevent accident changes to settings. Meanwhile, the “Child Lock” icon will be illuminated.

• To turn the child lock off, press and hold the “Child Lock” button for 3 seconds. The “Child Lock” icon will be turned off.

Using your appliance

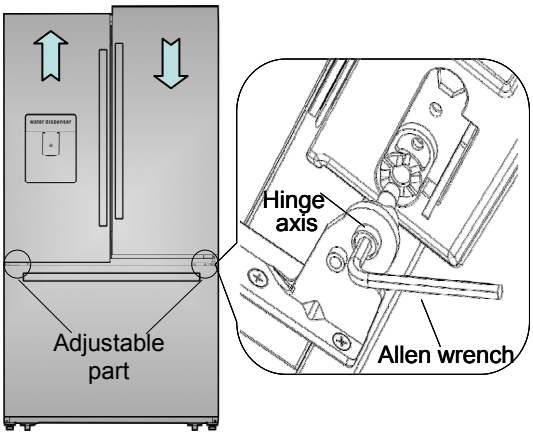
This chapter tells you how to use most of the useful features. We recommend that you read through carefully before using the appliance.

Adjusting the doors

•Both the left and right refrigerator doors have adjustable parts, located on the bottom of the hinge.

If the top of the doors is uneven, adjust the height of the door by turning an Allen wrench clockwise or counter-clockwise. Insert an Allen wrench into the hinge axis, and turn it to level the doors. (You turn the axis clockwise to raise the door and counter-clockwise to lower it).

•Before your adjusting, you should ensure that the refrigerator is installed level. (See the "Installing your new appliance" chapter.)



Water dispenser

The water dispenser, located in the left refrigerator door, is used for storing drinking water. You can get chilled water easily without opening the refrigerator. You should be informed from the following tips.

• Before using

Before using this dispenser for the first time, you should use it as follows to check and clean it.

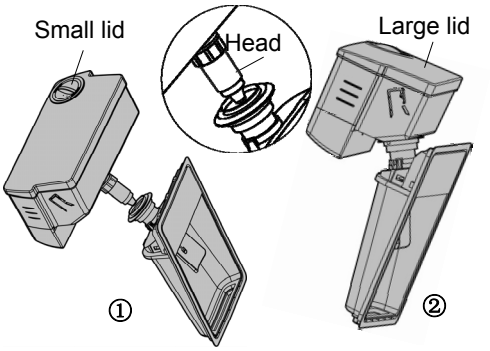
1. Hold the two sides of the water tank tightly, then lift it up and put it out from the door.

2. Unscrew the head, and clean the head and the water tank.

• Assembling

After cleaning, please assemble the parts including the head, water tank and lids together, and fit them on the door.

Push the cap until you hear a click.



Warning!

When fitting the water tank, ensure the head is inserted into the hole first, then hold the two sides of the water tank tightly and fit it on the door.

• Filling water

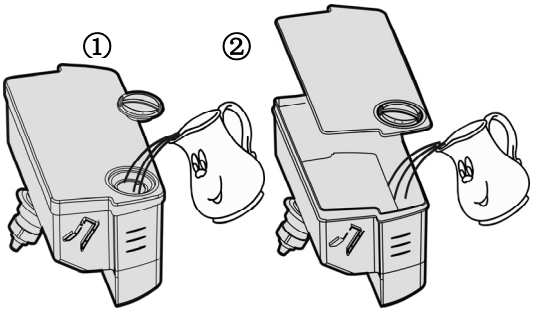
Before you fill the drinking water into the water tank, ensure that the water tank is steady and in a correct position

Caution!

•Do not put anything other than water in the water tank.

•Fill with water up to 4.0L. If the water is filled up above the mark, it can spill out when the door opens and closes.

We recommend that you fill the water by the following ways.



1. Remove the small lid and fill water from the inlet of the large lid.

2. Remove the cover of the tank, and then fill water directly.

•Lock

Before you dispense the water, make sure the lock device is on “unlock” position.

Warning!

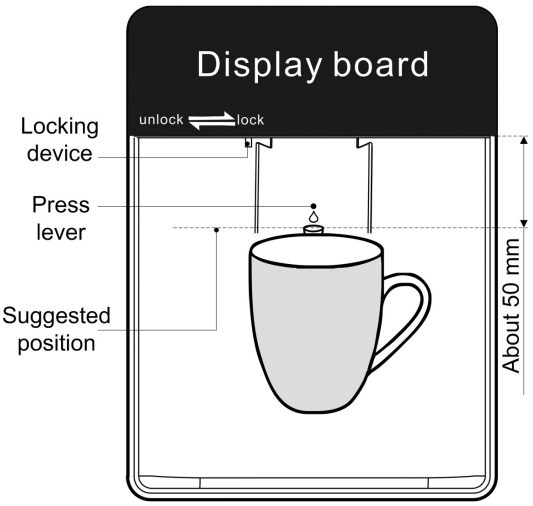
The lock is defined as “Lock device”. Don’t push the dispenser lever forward strongly when the dispenser is on “lock” position, it may damage the mechanism.

• Receiving Water

You should use a correct cup to receive water underneath the water dispenser.

Warning! Don’t push the dispenser lever forward without cup, it may cause the water leak from the dispenser.

Keep the water supply device being fixed into the fixing hole tightly, when the water dispenser is out of use, in case of cold leakage.



• Cleaning

1. Put the water tank out of the door carefully, and then wash the tank, lids, and head lightly with water.

2. After you have cleaned the water dispense successfully, you should dry it in a natural way or using a dryer.

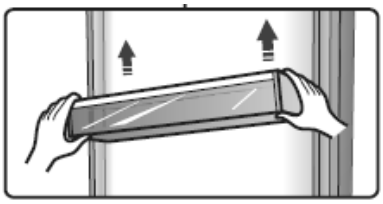
Note: If you have used the water dispenser for many times, the water in the tank may drop on the floor, which may make your floor wet, so you should clean the tank with dry towel regularly before overflow.

Door rack

•It is suitable for the storage of eggs, canned liquid, bottled drinks and packed food, etc. Do not place too many heavy things in the racks.

•The middle door shelf can be placed at different heights according to your requirements. Please take food out of the rack before lifting vertically to reposition.

Note: There are egg trays in the upper rack.

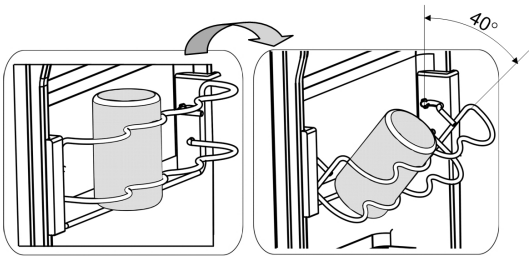


Pop can rack

•It is for storing pop can drinks.

•It also can rotate 40° along the shelf if required, which is convenient for you to place or take drinks.

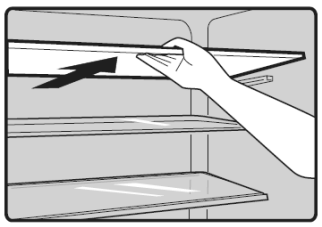
•Four placements can be used to store the drinks. The diameter and height of the can are neither too small, nor too big.



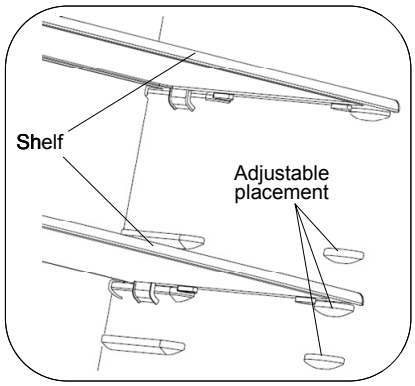
Note: If the diameter of the pop can is less than 50mm, it can not be placed on the rack.

Shelf in refrigerator chamber

•There are two glass shelves in refrigerator chamber, and they can be taken out to be cleaned.



•There are three adjustable placement of the lower shelf, you can adjust the height of the shelf according to your need, while only one fixation of the upper shelf.



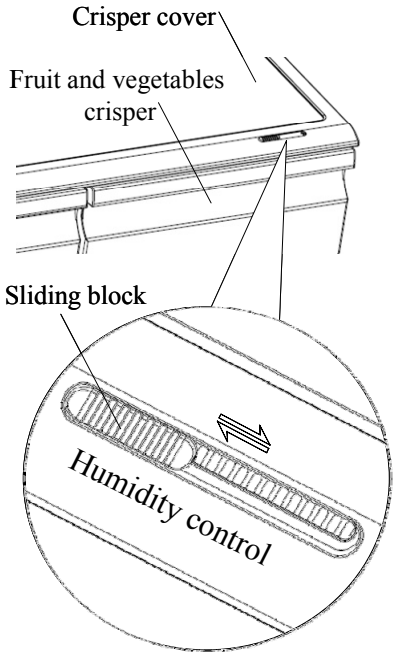
Crisper and humidity control

•The crisper, mounted on telescopic extension slides, is for storing vegetables and fruits. You can adjust the humidity inside by using the sliding block.

•The sliding block on crisper cover can slide to left or right and the air hole become more or less relatively. More air hole opening means less humidity and less means more humidity.

•We recommend that you store vegetables with more humidity and fruit less humidity.

You can adjust the humidity inside by using the sliding block.



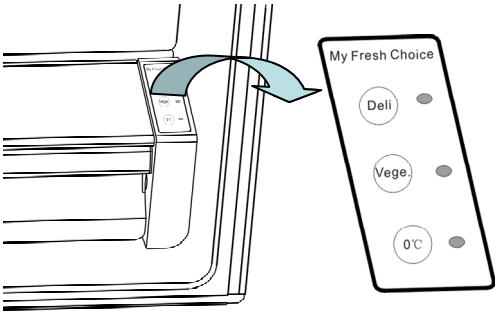
•When you remove the crisper, pull them forward, then lift the crisper off the slides. Remember to empty food in the crisper firstly. Once you have removed the drawers, ensure the slides are pushed back fully.

Crisper of refrigerator chamber

•It is used for controlling the temperature of the crisper and avoiding the vegetables' losing moisture.

Precision control of temperature (Optional)

There are three modes for the fresh choice function. You can select different modes according to your requirements by pressing the button "My Fresh Choice" on the control panel, and the corresponding icon will be illuminated.



•The temperature inside can be set at 0℃, 3℃ and 5℃ respectively, to meet your demand.

•It can store various kinds of food such as cheese, meat, fruits, vegetables and other perishable food at proper temperature.

•Selection Button

1. When "Deli" is selected, the temperature of the pantry will be kept at around 5℃. This feature helps keep food fresh for a longer time.

2. When "Vege." is selected, the temperature of the pantry will be kept at around 3℃. This feature helps keep food fresh for a longer time.

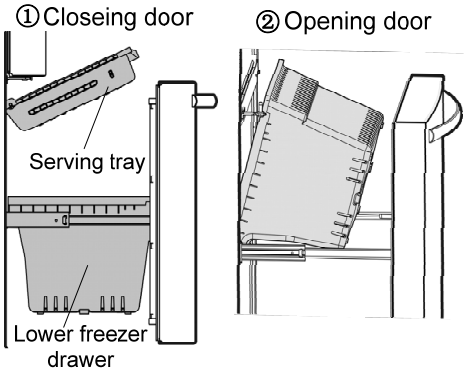
3. When "0℃" is selected, the temperature of the pantry will be kept at around 0℃. This feature also helps keep meat or fish fresh for a longer time.

Deli	Vege.	0℃
•pineapple	•cucumber	•steaks
•lemon	•zucchinis	•hot dogs
•avocado	•oranges	•cold cuts
•potato	•corn	• bacon

Freezer drawer

•It is used to store food which needs to be frozen, including meat, fish, ice cream, etc.

•To remove the freezer drawer - Pull the freezer drawer out fully. Tilt up the serving tray and lift it out, then open the refrigerator doors to the max angle, and the lower freezer drawer can be taken out, as show in following pictures.



•Caution

Do not allow babies or children go inside the refrigerator, as they could injure themselves or damage the refrigerator. Do not sit on the freezer door. The door may break. Do not allow children to climb into the freezer basket.

If you remove the divider to clean the basket bin, you must reinstall the divider after cleaning to prevent children from getting trapped inside the basket.

Twistable ice tray

•Twistable ice tray is placed in the upper freezer drawer.

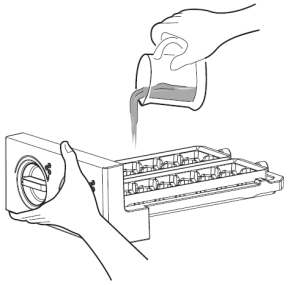
•The twist ice tray is used to make and deposit ice cubes. You should use it as follows.

1. Pull out the twistable ice tray from the installation bracket.

2. Pour water into the ice trays and the water level shall not exceed the maximum line.

3. Place the filled ice tray back to the bracket.

4. When ice cubes form, twist the knobs clockwise and the ice will drop into the ice box below.



5. Ice cubes can be stored in the ice box, if you need them, you can pull out the ice box and take them out.

Note: If the ice tray is used for the first time or has not been used for a long time, please clean it before using.

Helpful hints and tips

Energy saving tips

We recommend that you follow the tips below to save energy.

•Try to avoid keeping the door open for long periods in order to conserve energy.

Ensure the appliance is away from any sources of heat (Direct sunlight, electric oven or cooker etc)

•Don‘t set the temperature colder than necessary.

•Don’t store warm food or evaporating liquid in the appliance.

•Place the appliance in a well ventilated, humidity free, room. Please refer to Installing your new appliance chapter.

•If the diagram shows the correct combination for the drawers, crisper and shelves, do not adjust the combination as this is designed to be the most energy efficient configuration.

Hints for fresh food refrigeration

•Do not place hot food directly into the refrigerator or freezer, the internal temperature will increase resulting in the compressor having to work harder and will consume more energy.

•Do cover or wrap the food，particularly if it has a

strong flavor.

•Place food properly so that air can circulate freely around it.

Hints for refrigeration

•Meat (All Types) Wrap in polythene food: wrap and place on the glass shelf above the vegetable drawer. Always follow food storage times and use by dates suggested by manufacturers.

•Cooked food, cold dishes, etc.:

They should be covered and may be placed on any shelf.

•Fruit and vegetables:

They should be stored in the special drawer provided.

•Butter and cheese:

Should be wrapped in airtight foil or plastic film wrap.

•Milk bottles:

Should have a lid and be stored in the door racks.

Hints for freezing

•When first starting-up or after a period out of use, let the appliance run at least 2 hours on the higher settings before putting food in the compartment.

•Prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible to subsequently thaw only the quantity required.

•Wrap up the food in aluminum foil or polyethylene food wraps which are airtight,

•Do not allow fresh，unfrozen food to touch the food which is already frozen to avoid temperature rise of the latter.

•Iced products，if consumed immediately after removal from the freezer compartment, will probably cause frost burns to the skin.

•It is recommended to label and date each frozen package in order to keep track of the storage time.

Hints for the storage of frozen food

•Ensure that frozen food has been stored correctly by the food retailer

•Once defrosted，food will deteriorate rapidly and should not be re-frozen. Do not exceed the storage period indicated by the food manufacturer.

Switching off your appliance

If the appliance needs to be switched off for an extended period, the following steps should be taken prevent mould on the appliance.

1. Remove all food.
2. Remove the power plug from the mains socket.
3. Clean and dry the interior thoroughly.
4. Ensure that all the doors are wedged open slightly to allow air to circulate.

Cleaning and care

For hygienic reasons the appliance (including exterior and interior accessories) should be cleaned regularly at least every two months.

Caution! The appliance must not be connected to the mains during cleaning. Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains socket.

Exterior cleaning

To maintain good appearance of your appliance, you should clean it regularly. -Wipe the digital panel and display panel with a clean, soft cloth.

-Spray water onto the cleaning cloth instead of spraying directly on the surface of the appliance. This helps ensure an even distribution of moisture to the surface. –Clean the doors, handles and cabinet surfaces with a mild detergent and then wiped dry with a soft cloth.

Caution!

-Don’t use sharp objects as they are likely to scratch the surface.

-Don’t use Thinner, Car detergent, Clorox, ethereal oil, abrasive cleansers or organic solvent such as Benzene for cleaning. They may damage the surface of the appliance and may cause fire.

Interior cleaning

•You should clean the appliance interior regularly. It will be easier to clean when food stocks are low. Wipe the inside of the fridge freezer with a weak solution of bicarbonate of soda, and then rinse with warm water using a wrung-out sponge or cloth. Wipe completely dry before replacing the shelves and baskets. Thoroughly dry all surfaces and removable parts.

•Although this appliance automatically defrosts, a layer of frost may occur on the freezer compartment's interior walls if the freezer door is opened frequently or kept open too long. If the frost is too thick, choose a time when the supply of food stocks are low and proceed as follows:

1. Remove existing food and accessories baskets, unplug the appliance from the mains power and leave the doors open. Ventilate the room thoroughly to accelerate the thawing process.

2. When defrosting is completed, clean your freezer as described above.

If the appliance is does not automatically defrost, frost will occur in certain areas in the freezer compartment after a period of use. This frost can be scraped away by using a plastic scraper. NEVER use a metal or sharp instrument.

•However, complete defrosting will become necessary approximately four times per year, or if the frost layer exceeds 4mm (1/4") affecting the system efficiency. Complete defrosting should be carried out if the frost cannot be scraped away, or if it begins to interfere with the food storage. Choose a time when the supply of food is low and proceed as follows:

1 Remove existing food and accessories, unplug the appliance from the mains power and leave the doors open. Ventilate the room thoroughly to accelerate the thawing process.

2 Scrape away as much frost as possible using the plastic scraper (scraper not included).

3 If necessary, place a cloth soaked with warm water on the frost layer's surface to accelerate the thawing process.

4 When defrosting is completed, clean your freezer as described - see interior cleaning.

Caution! Don't use sharp objects to remove frost from the freezer compartment. Only after the interior is completely dry should the appliance be switched back on and plugged back into the mains socket.

Door seals cleaning

Take care to keep door seals clean. Sticky food and drinks can cause seals to stick to the cabinet and tear when you open the door. Wash seal with a mild detergent and warm water. Rinse and dry it thoroughly after cleaning.

Caution! Only after the door seals are completely dry should the appliance be powered on.

Replacing the LED light:

Warning: The LED light must not be replaced by the user! If the LED light is damaged, contact the customer helpline for assistance. To replace the LED light, the below steps can be followed:

1. Unplug your appliance.

2. Remove light cover by pushing up and out.

3. Hold the LED cover with one hand and pull it with the other hand while pressing the connector latch.

4. Replace LED light and snap it correctly in place.

Troubleshooting

If you experience a problem with your appliance or are concerned that the appliance is not functioning correctly, you can carry out some easy checks before calling for service, please see below. You can carry out some easy checks according to this section before calling for service.

Warning! Don't try to repair the appliance yourself. If the problem persists after you have made the checks mentioned below, contact a qualified electrician, authorized service engineer or the shop where

you purchased the product.

Problem	Possible cause & Solution
Appliance is not working correctly	Check whether the power cord is plugged into the power outlet properly.
	Check the fuse or circuit of your power supply, replace if necessary.
	The ambient temperature is too low. Try setting the chamber temperature to a colder level to solve this problem.
	It is normal that the freezer is not operating during the automatic defrost cycle, or for a short time after the appliance is switched on to protect the compressor.
Odours from the compartments	The interior may need to be cleaned
	Some food, containers or wrapping cause odours.
Noise from the appliance	The sounds below are quite normal: •Compressor running noises. •Air movement noise from the small fan motor in the freezer compartment or other compartments. •Gurgling sound similar to water boiling. •Popping noise during automatic defrosting. •Clicking noise before the compressor starts.
	Other unusual noises are due to the reasons below and may need you to check and take action: The cabinet is not level. The back of appliance touches the wall. Bottles or containers fallen or rolling.
The motor runs continuously	It is normal to frequently hear the sound of the motor, it will need to run more when in following circumstances: • Temperature setting is set colder than necessary • Large quantity of warm food has recently been stored within the appliance. •The temperature outside the appliance is too high. •Doors are kept open too long or too often. •After your installing the appliance or it has been switched off for a long time.
A layer of frost occurs in the compartment	Check that the air outlets are not blocked by food and ensure food is placed within the appliance to allow sufficient ventilation. Ensure that door is fully closed. To remove the frost, please refer to cleaning and care chapter.
Temperature inside is too warm	You may have left the doors open too long or too frequently; or the doors are kept open by some obstacle; or the appliance is located with insufficient clearance at the sides, back and top
Temperature inside is too cold	Increase the temperature by following the “Display controls” chapter.
Doors can’t be closed easily	Check whether the top of the refrigerator is tilted back by 10-15mm to allow the doors to self close, or if something inside is preventing the doors from closing.

Water drips on the floor	The water pan (located at the rear bottom of the cabinet) may not be properly leveled, or the draining spout（located underneath the top of the compressor depot） may not be properly positioned to direct water into this pan, or the water spout is blocked. You may need to pull the refrigerator away from the wall to check the pan and spout.
The light is not working	•The LED light may be damaged. Refer to replace LED lights in cleaning and care chapter. •The control system has disabled the lights due to the door being kept open too long, close and reopens the door to reactivate the lights.

Disposal of the appliance

It is prohibited to dispose of this appliance as household waste.

Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.

Before disposal of the appliance

1. Pull out the mains plug from the mains socket.
2. Cut off the power cord and discard with the mains plug

Warning! Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damage prior to proper disposal.

	Correct Disposal of this product
	This symbol on the product or in its packing indicates that this product may not be treated as household waste. Instead, it should be taken to the appropriate waste collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by the inappropriate waste handling of this product. For more detailed information about the recycling of this product, please contact your local council your household waste disposal service, or the shop where you purchased the product.

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