# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2019/2013 with regard to energy labelling of electronic displays

| | Parameter | Parameter or value and precision | | | Unit |
|---|---|---|---|---|---|
| 1. | Supplier's name or trademark. | LG Electronics | | | |
| | Supplier's address. | EU representative of LG Electronics Inc. , Alfred Herrhausen Allee 3-5, 65760 Eschborn, DE | | | |
| 2. | Model identifier | 24MP48HQ | | | |
| 3. | Energy Efficiency Class for Standard Dynamic Range (SDR) | F | | | |
| 4. | On mode power demand in SDR | 20,5 | | | W |
| 5. | Energy Efficiency Class for High Dynamic Range (HDR) | n.a. | | | |
| 6. | On mode power demand in HDR, if implemented | n.a. | | | W |
| 7. | Off mode, power demand, if applicable | 0,3 | | | W |
| 8. | Standby mode power demand, if applicable | 0,5 | | | W |
| 9. | Networked standby mode power demand, if applicable | n.a. | | | W |
| 10. | Electronic display category | Monitor | | | |
| 11. | Size ratio | 16 | : | 9 | |
| 12. | Screen resolution | 1 920 | x | 1 080 | pixels |
| 13. | Screen diagonal | 60,4 | | | cm |
| 14. | Screen diagonal | 24 | | | inches |
| 15. | Visible screen area | 15,6 | | | $dm^2$ |
| 16. | Panel technology used | LED LCD | | | |
| 17. | Automatic Brightness Control (ABC) available | No | | | |
| 18. | Voice recognition sensor available | No | | | |
| 19. | Room presence sensor available | No | | | |
| 20. | Image refresh frequency rate (default) | 60 | | | Hz |
| 21. | Minimum guaranteed availability of software and firmware updates (from the date of end of the placement on the market) | 8 | | | Years |
| 22. | Minimum guaranteed availability of spare parts (from the date of end of the placement on the market) | 8 | | | Years |
| 23. | Minimum guaranteed product support | 8 | | | Years |
| | Minimum duration of the general guarantee offered by the supplier | 1 | | | Years |
| 24. | Power supply type | External | | | |
| 25. | External power supply (non standardized and included in the product box) | | | | |
| | *i* | - | | | |

| | | | | |
|---|---|---|---|---|
| | *ii* | Input voltage | - | V |
| | *iii* | Output voltage | - | V |
| 26. | External standardised power supply (or suitable one if not included in the product box) | | | |
| | *i* | - | | |
| | *ii* | Required output voltage | - | V |
| | *iii* | Required delivered current (minimum) | - | A |
| | *iv* | Required current frequency | - | Hz |

Model placed on the Union market from 26/02/2021

**EPREL registration number:** 356165

https://eprel.ec.europa.eu/qr/356165

**Supplier:** LG Electronics Deutschland GmbH (Manufacturer)

**Website:**

**Customer care service:**

**Name:** EU representative of LG Electronics Inc.

**Website:**

**Email:** eprelpublic@lge.com

**Phone:** +49 6196 7883000

**Address:**
Alfred Herrhausen Allee 3-5
65760 Eschborn
Germany