SILENCE ECO FRIENDLY_19.55
SILENCE ECO FRIENDLY_19.50
SILENCE ECO FRIENDLY_14.55
SILENCE ECO FRIENDLY_14.45

Vaporella®

# MANUALE DI **ISTRUZIONI**

INSTRUCTION **MANUAL**
MANUEL D'**INSTRUCTIONS**
MANUAL DE **INSTRUCCIONES**
BEDIENUNGS**ANLEITUNG**

MANUAL DE **INSTRUÇÕES**

**REGISTRA IL TUO PRODOTTO**
**REGISTER YOUR PRODUCT**
**ENREGISTREZ VOTRE PRODUIT**
**REGISTRA TU PRODUCTO**
**GERÄTREGISTRIERUNG**
**REGISTE O SEU PRODUTO**
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POLTI®
NATURAL HOME FEELING

## SILENCE ECO FRIENDLY_19.55



## SILENCE ECO FRIENDLY_19.50



## SILENCE ECO FRIENDLY_14.55
## SILENCE ECO FRIENDLY_14.45








**IMBUTO**
FUNNEL
ENTONNOIR
EMBUDO
TRICHTER
FUNIL



**CHIAVE ESAGONALE**
HEXAGON WRENCH
CLÉ À SIX PANS
LLAVE HEXAGONAL
SECHSKANTSCHLÜSSEL
CHAVE HEXAGONAL













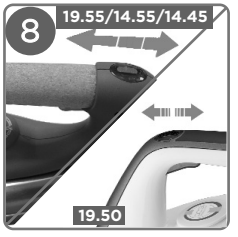






























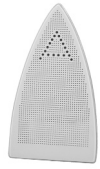




# OPTIONAL

PAEU0200

only 19.55/14.55/14.45



**SOLETTA ANTI -LUCIDO**
ANTI -SHINE SOLEPLATE
SEMELLE ANTI -LUSTRANTE
SUELA ANTI -BRILLOS
ANTI – GLANZEFFEKT -SOHLE
BASE ANTI -BRILHOS

PAEU0094



PAEU0227



**TROLLEY**

FPAS0030



**ASSE STIRA E ASPIRA**
STIRA E ASPIRA SHAFT
PLANCHE STIRA E ASPIRA
TABLA STIRA E ASPIRA
BÜGELBRETT STIRA E ASPIRA
TÁBUA STIRA E ASPIRA

PAEU0202



**TELO UNIVERSALE**
UNIVERSAL CLOTH
TOILE UNIVERSELLE
PAÑO UNIVERSAL
UNIVERSALTUCH
CAPA UNIVERSAL

FPAS0001



**ASSE VAPORELLA**
VAPORELLA SHAFT
PLANCHE VAPORELLA
TABLA VAPORELLA
BÜGELBRETT VAPORELLA
TÁBUA VAPORELLA

FPAS0032



**ASSE STIRA E ASPIRA TOP**
STIRA E ASPIRA TOP SHAFT
PLANCHE STIRA E ASPIRA TOP
TABLA STIRA E ASPIRA TOP
BÜGELBRETT STIRA E ASPIRA TOP
TÁBUA STIRA E ASPIRA TOP

Gli accessori optional sono disponibili all'acquisto nei migliori negozi di elettrodomestici, nei Centri Assistenza autorizzati e sul sito **www.polti.com**.
The optional accessories are on sale at all the best domestic appliance retailers, an Authorised Polti Service Centre or online at **www.polti.com**.
Les accessoires en option sont disponibles dans les meilleurs magasins d'appareils électroménagers, un SAV agréé ou sur le site **www.polti.com**.
Los accesorios opcionales están en venta en las mejores tiendas de electrodomésticos, Centros de Asistencia Autorizadoo en la página web **www.polti.com**.
Die optionalen Zubehörteile sind in gut geführten Haushaltsgeschäften , bei den Autorisierten Kundendienstcenter oder auf **www.polti.com** erhältlich.
Os acessórios opcionais estão disponíveis para compra nas melhores lojas de eletrodomésticos, um dos Centros de Assistência Autorizados ou no site **www.polti.com**.

# WELCOME TO THE WORLD OF VAPORELLA

## THE PROFESSIONAL IRONING SYSTEM DIRECTLY TO YOUR HOME



### ACCESSORIES FOR ALL NEEDS

On our web site **www.polti.com** and in good appliance shops you will find a wide range of accessories to increase the performance and the practical applications of your appliances to make home cleaning even easier.

To check the compatibility of an accessory with your appliance, search the code PAEUXXXX/FPASXXXX listed next to each accessory on page 3.
If the accessory code you wish to buy is not listed in this manual, please contact our Customer Service team for more information.



### REGISTER YOUR PRODUCT

Visit our website **www.polti.com** or call our Customer Services department to register your product.
You can benefit from a special welcome offer, in participating countries, and keep up to date on all the latest Polti news, as well as buy accessories and consumables.
To register your product, in addition to your personal information, you must enter the serial number (SN) which you will find on the silver label, located on the box and underneath the appliance.
To save time and have your serial number to hand, write it in the space provided on the back cover of this manual.




### OFFICIAL YOUTUBE CHANNEL

Want to know more? Visit our official channel: www.youtube.com/poltispa.

We'll show you the natural power and ecological effectiveness of steam both for ironing and for cleaning, through many videos of Vaporella and of all other products in Polti's world.

Sign up to the official channel to keep yourself updated about our video contents!

ATTENTION: The safety warnings are only indicated on this manual.

## SAFETY WARNINGS

IMPORTANT PRECAUTIONS FOR USE



WARNING! BEFORE USING THE APPLIANCE, CAREFULLY READ ALL THE INSTRUCTIONS AND WARNINGS IN THIS MANUAL, AND ON THE APPLIANCE ITSELF.

Polti S.p.A. declines all liability for any accident deriving from any improper use of this appliance.
Correct use of the product is only as detailed in this instruction manual.
Any use which does not comply with these instructions will invalidate the warranty.

SAFETY SYMBOLS:



WARNING: High temperature. Risk of scalding!
If shown on the product, do not touch as parts may be very hot.



WARNING: Steam.
Risk of scalding!

This appliance reaches very high temperatures. Incorrect use of the device can cause scalding.

- Never disassemble or carry out maintenance on the appliance apart from that indicated in this manual. In the event of a fault or malfunction, do not try and repair the appliance yourself. In the event of a heavy knock, fall, damage or fall into water, the appliance may not longer be safe to use. Incorrect use or a lack of respect for the instructions herein may lead to serious accidents. Always contact Authorised Service Centres.
- To carry out any maintenance or cleaning requiring access to the boiler, ensure that the appliance is switched off at the power switch and disconnected from the mains for at least two hours.
- This appliance can be used by children over 8 years old, by people with reduced physical, sensory or mental abilities or by inexperienced persons only where they are instructed in advance on its safe use and only if informed of the dangers related to the product. Children must not play with the appliance. The cleaning and maintenance of the appliance may not be done by children without the supervision of an adult. Keep the appliance and the power cable out of the reach of children under 8 years of age when the appliance is on or during the cooling phase.
- Keep all the parts of the packaging out of the reach of children; they are not toys. Keep the plastic bag out of the reach of children: danger of suffocation.
- This appliance is destined exclusively for indoor domestic use.
  In order to reduce the risk of accidents, including: fires, electrocution, personal injury and scalding, both during use and

**during preparation, maintenance and storage, always take the fundamental precautions listed in this manual.**

RISKS CONNECTED TO THE POWER SUPPLY – ELECTROCUTION

- The earthing system and highly sensitive residual-current circuit breaker, complete with magnetothermic cut-out for your domestic system, guarantee safe use of electrical appliances. Therefore, for your own safety, check that the electrical system to which the appliance is connected complies with current laws.
- Do not connect the appliance to the mains if the voltage does not correspond with that of the domestic electrical circuit in use.
- Do not overload the sockets with adaptors and/or transformers. Only connect the product to a single socket with current that is compatible with the supplied plug.
- Do not use electrical extension leads that are unsuitable for the power rating or which are not compliant with law. They may overheat and possibly lead to short circuiting, fire, power outage or damage to the equipment. Only use extension leads which are certified, suitable for the power rating, supporting 16A and earthed.
- Always turn the appliance off at the ON/OFF switch before unplugging it.
- To remove the plug from the socket, do not pull the power cable, but hold the plug itself to avoid damage to the plug and the cable.
- Always unplug the appliance if it is not in use and before any preparation, maintenance or cleaning operation.
- The appliance must not be left unattended if plugged in to the mains.
- Fully unwind the cable and steam tube before connecting the appliance to the mains and before use. Always use the product with the cable and steam tube completely unwound.
- Do not pull or jerk the cable and steam tube or expose it to tensions (twisting, crushing or stretching). Keep the cable and the steam tube away from hot and/or sharp surfaces and elements. Avoid crushing the cables in doors and windows. Do not pull the cable and the steam tube tight around corners. Avoid treading on the cable. Do not pass over the cable and the steam tube with the appliance. Do not wind the power cable and steam tube around the appliance, especially if the appliance is hot.
- Do not substitute the plug on the power cable.
- If the power cable and the steam tube is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid all possible hazards. Do not use the product if the power cable and the steam bube are damaged.

- Do not touch or use the appliance barefoot and/or with wet body or feet.
- Do not use the appliance near containers full of water, e.g. sinks, baths and swimming pools.
- Do not immerse the appliance, including the power cable and plug, in water or other liquids.
- Steam must not be directed towards equipment containing electric or electronic components.

RISKS DURING USE OF THE PRODUCT – INJURIES/SCALDING

- The product should not be used in areas where there is a danger of explosions or in the presence of toxic substances.
- Do not pour toxic substances, acids, solvents, detergents, corrosive substances and/or explosives or perfumes into the tank.
- Only pour water or the water mix indicated in the Chapter "WHICH WATER TO USE" into the tank.
- Do not direct the steam jet or the iron onto toxic substances, acids, solvents, detergents or corrosive substances. The handling and removal of dangerous substances must be carried out according to the indications of the manufacturers of these substances.
- Do not direct the steam jet or the iron onto explosive powders or liquids, hydrocarbons, open flames and or extremely hot objects.
- Keep all body parts away from the vacuum intake and from any moving parts.
- Do not position the product near sources of heat such as fireplaces, stoves and ovens.
- Do not obstruct the openings and grills on the product.
- Do not direct the steam jet or the iron on any part of the body of people or animals.
- Do not direct the steam jet or the iron on clothes while they are being worn.
- Cloths and rags and fabrics which have been subjected to a deep steam reach very high temperatures, above 100°C. Take care when handling the appliance.
- During use, keep the product in a horizontal position on stable surfaces.
- To continue steam delivery, return the switch to its original position.
- Iron only on supports that are heat resistant and which allow the steam to permeate.
- When placing the iron on its stand, make sure that the surface on which the stand is placed, is stable.
- If the iron rest mat needs to be replaced, only use original spare parts.
- The iron must be used and rested on a stable surface.
- Do not place the hot appliance on heat-sensitive surfaces.
- If ironing whilst sitting down, take care to ensure that the jet of steam is not angled towards your legs. Steam can scald.

- Before connecting the appliance to the current, ensure that the continuous steam jet button is not pressed (if present).
- Never leave the iron unattended when it is plugged in.

## CORRECT USE OF THE PRODUCT

This appliance has been designed only for domestic use as a steam iron with a separate boiler according to descriptions and instructions provided in this manual. Please read these instructions carefully and keep them. If this manual is lost, it can be consulted and/or downloaded from the website www.polti.com.

Correct use of the product is only as detailed in this instruction manual. Any other use may damage the appliance and invalidate the warranty.



## INFORMATION FOR USERS

Pursuant to European Directive 2012/19/EU, regarding electric and electronic appliances, this appliance must not be disposed of with domestic waste, but sent to an official collection facility. This appliance complies with EU Directive 2011/65/EU



The crossed-out bin symbol on the appliance indicates that, at the end of its useful lifespan, the product must be disposed of separately from other waste. Therefore, at the end of its life, the user must handover the appliance to an appropriate collection centre for electric and electronic waste. Proper separate waste collection to facilitate the subsequent recycling, treatment and environmentally compatible disposal of the appliance helps to prevent negative effects on the environment and human health, and promotes recycling of the materials the product is made of. Unlawful disposal by the owner involves the application of the administrative sanctions envisaged by current legislation.
Polti S.p.A. reserves the right to change equipment or accessory specification without prior notice.
Before leaving our factory all our products are rigorously tested. This is the reason why your VAPORELLA may contain some residual water in the boiler.

## WHICH WATER TO USE IN THE BOILER

This appliance has been designed to function with normal medium tap water between 8°F and 20°F. If the tap water contains a lot of limescale use a mix composed of 50% tap water and 50% demineralised water which is widely available to purchase. Do not use pure demineralised water.
**Warning: check the hardness of the water at the technical office at your local council or the local water supplier.**
If you only use tap water, you can reduce the formation of limescale by using the special **Kalstop** limescale product, distributed by Polti, and available for sale at all major domestic-appliance stores or online at www.polti.com.
Never use distilled water, rain water or water containing additives (e.g. starch, perfumes), or water produced by other domestic appliances, by water softeners or filter jugs.
Do not use chemical substances or detergents.

## 1. PREPARATION FOR USE

1.1 Place the boiler on a stable, level surface that can withstand high temperatures.
1.2 Remove the self-filling tank lid (1) and fill the tank with about 1.2l of water, making sure that it does not overflow.
Thanks to the continuous refill system you do not need to stop the ironing and wait for the appliance to cool down because the tank can be filled as needed.
1.3 Replace the lid.
1.4 Gently pull the power cable (2) out and connect it to an appropriate mains socket (3) that is earthed. Always use the product with the cable completely unwound.
1.5 Press the ON/OFF switch (located on the side of the machine) (4). The indicator light (⏻) and the "Iron heating" indicator light will turn on.

**The sound emitted on switching on your appliance and periodically during use, is due to the water refilling system and is quite normal.**

## 2. IRON TEMPERATURE ADJUSTMENT

**Silence Eco Friendly 19.55 / 19.50 model** the temperature adjusts automatically based on the type of fabric to be ironed.
**Silence Eco Friendly 14.55 / 14.45 Model**
Before ironing an item of clothing, always check the symbols on its label, for the instructions provided by the manufacturer. Check, based on the following table, the most appropriate type of ironing:

| | |
|---|---|
|  | High temperature – cotton, linen:<br>Set the iron temperature adjustment knob to the position ••• |
|  | Medium temperature – wool, silk:<br>Set the iron temperature adjustment knob to the position •• |
|  | Low temperature – synthetic, acrylic, nylon, polyester:<br>Set the iron temperature adjustment knob to the position • |
|  | - Do not iron<br>- Steam ironing and steam treatment not allowed |

**ATTENTION: For low temperature we do not recommend the use of steam since water could come out from the holes on the soleplate. For medium temperature alternate the use of steam and dry ironing to avoid water leaking from the holes on the soleplate.**

**Divide the laundry according to the symbols on the garment labels or according to the kind of fabric. Always start ironing with the garments that require the lowest temperature, in order to reduce the waiting times and avoid the risk of burning the fabrics.**

## 3. STEAM IRONING

3.1 Make sure that chapter 1 has been completed.
3.2 **Silence Eco Friendly 19.55 / 19.50 Model** select the type of fabric to be ironed, turning the steam adjustment dial (6), the iron automatically adjusts to the optimal temperature.
Follow these instructions to adjust the steam pressure (6):
**Sint-Silk-Dry** Acetate, Acrylic, Velvet, Nylon, Silk, Viscose, Polyester clothes.
**Wool** wool clothes.
**Cotton** Cotton clothes and Jeans.
**Linen** linen clothes.

**Silence Eco Friendly 14.55 / 14.45 Model** adjust the temperature of the iron (5) as described in Chapter 2. Adjust the pressure of the steam, turning the steam adjustment dial (6), based on the type of fabric to be ironed, following these instructions:
**Level 1** synthetic or delicate fabrics.
**Level 2** wool and silk.
**Level 3** cotton, jeans and linen.

3.3 Theindicator light (⇧) will start to flash indicating that the boiler is heating.
3.4 Wait until the indicator light (⇧) is constant and the heating indicator light of the iron is off.
3.5 Press the steam button (7) on the iron to make steam come out of the holes on the plate. Releasing the button, the flow stops. Proceed to iron the garments.

**When first using the steam, there may be some drops of water leaking out of the plate, this is due to imperfect thermal stabilization. We therefore recommend that the first jet of steam be directed onto a cloth (clean rag).**

3.6 To have a continuous jet of steam move the button forward (8). The steam will continue to come out even when the button is released. To interrupt the supply, move the button backward (8).

**The indicator lights "Iron heating" turn on and off during use. This indicates that the electrical resistor has started to work to keep the pressure of the boiler steady. This is a normal occurrence, and it is therefore possible to continue ironing.**

**ATTENTION: Do not place the hot iron on any surface. Vaporella is equipped with an iron rest mat with soft non-slip inserts designed to resist high temperatures.**

## 4. VERTICAL IRONING

It is possible to use the iron vertically to remove creases from fabrics and/or to freshen up the fibres, eliminating possible residual odours.
Hold the iron vertically, push the steam button (7) and touch the fabric slightly with the soleplate, if the type of fabrics allows it.

## 5. DRY IRONING

5.1 Make sure that chapter 1 has been completed.
5.2 **Silence Eco Friendly_19.50 - 19.55** turn the steam adjustment dial (6) to the Sint-Silk-Dry position.
5.3 **Silence Eco Friendly_14.55 / 14.45 Model** adjust the temperature of the iron (5) as described in Chapter 2. Turn the steam adjustment dial (6) to "DRY".
5.4 The indicator light ( ) will go out.

## 6. OUT OF WATER

The water level is always visible thanks to the transparent tank (9).
The lack of water in the tank is identified by the out-of-water light coming on ( ).
To resume use, simply:
- Fill the tank as described in Chapter 1.
- Hold down the steam button for at least 2 seconds.

This will reactivate the water refilling system. If the low water indicator comes ON again after the filling cycle press the steam button for at least 2 seconds.

## 7. AUTOMATIC SWITCH-OFF

After 10 minutes without use (calculated from the last time the button was pressed on the iron), the boiler and the iron switch off automatically.
The indicator light (⏻) flashes.
To re-activate the appliance, press the steam request button (7) for at least 1 second.

**The "Automatic switch-off" function will not be applied if the steam flow control knob (6) is set to "DRY".**

## 8. TURBO FUNCTION

When the TURBO function is active, the appliance adjusts to the ideal steam pressure for ironing clothes with the most stubborn creases (cotton/jeans/linen).

**Do not use this mode for ironing synthetic, silk and wool clothing.**

Activate the Turbo function by pressing the button (10), making sure that the appliance is ready to release steam (lamp ON). When the ( -TURBO) lamp is flashes quickly the Turbo function is activated; the best performance will be reached in around 30 seconds.
The Turbo function is deactivated after 10 minutes or by pressing the Turbo button again or turning the steam regulation knob.

## 9. GENERAL MAINTENANCE

Before carrying out any maintenance on the device, always unplug it from the power mains making sure that the product has cooled down before proceeding.
To clean the outside of the appliance, only use a damp cloth.
Do not use detergents of any type.
For good maintenance of the boiler we suggest using Kalstop, the special natural-base limescale, distributed by Polti, and available for sale at all major domestic-appliance stores or online at www.polti.com.
Clean the iron soleplate when it is completely cold with a damp cloth or with a non-abrasive sponge.

## 10. KALSTOP

Kalstop is the limescale product for appliances with boiler for ironing and steam cleaning.
Regular use of Kalstop, every time the tank is filled with water:
- Extends the life of the appliance.
- Allows emission of a "drier" steam
- Prevents limescale build up.
- Protects the walls of the boiler.
- Contributes to saving energy.

### HOW TO USE KALSTOP

10.1 Dilute one phial in 5 litres of water before putting it in the tank.
10.2 Fill the tank as described in Chapter 1.
10.3 Start ironing the garments.

Kalstop is sold in packages of 20 phials at household appliance stores, at Polti authorized service centres and at www.polti.com.

## 11. CALC CONTROL BOILER CLEANING



WARNING: Steam.
Risk of scalding!

**WARNING: Risk of scalding! When accessing the boiler (removing the cap, filling up, emptying), ensure that the appliance is switched off at the power switch and disconnected from the mains for at least two hours.**

This special function makes it possible to extend the life of Vaporella, automatically indicating when the boiler needs to be cleaned.

When the indicator lights ( )-(⏻)-( ) start to light sequentially proceed as follows:
11.1 Unplug the appliance and let it cool down for 2 hours at least, if it is hot.
11.2 Empty the water tank to prevent leakage.
11.3 Turn the appliance up-side down and unscrew the boiler cleaning cap on the base (11), using the hexagonal key provided with the unit
11.4 Pour 250 ml of cold water (12) into the boiler using the funnel supplied.

**WARNING: Do not exceed the quantity of water recommended and pour it slowly into the boiler, paying attention not to let it overflow.**

11.5 Rinse the boiler and pour the water into the sink or into a special container. If the water is very dirty, repeat the operation until it is clean.
11.6 Put 100 ml of water in the boiler and screw back the cap. Make sure that the seal is in and the cap is screwed on properly.
11.7 Fill the water tank again.
11.8 Reconnect the plug to the mains electricity (3).
11.9 Holding down the steam button (7) turn the appliance on with the ON/OFF switch (3). Hold the steam button down until the indicator light stays on (⏻).
11.10 Now the appliance can be used normally again.

**The lighting of the three "Calc control" indicator lights disables the boiler and the iron. In order to be able to continue ironing, the boiler needs to be cleaned.**
**However, it is possible to postpone the cleaning by holding down the steam button for at least two seconds (7). The next time the appliance is switched on, the three indicator lights will start to flash again, indicating that the boiler still needs to be cleaned.**

## 12. STORAGE

12.1 Turn off the appliance and disconnect from the mains electricity.
12.2 Wait for the appliance to cool down completely before storing it.
12.3 Empty the water tank.
12.4 Position the monotube in the special housing located on the side of the appliance (13).
12.5 Insert the power supply cable into the special cable compartment (14).
12.6 Move Vaporella, using the carrying handle (15)-(16).

**WARNING: Before moving Vaporella with the handle, make sure that the power supply cable and monotube have been stored as described in Point 12.4 - 12.5.**

## 13. TROUBLESHOOTING

| PROBLEM | CAUSE | SOLUTION |
|---|---|---|
| If water comes out from the Iron soleplate instead of steam | The pressure values have not been reached | Check that the ready steam lamp is OFF indicating that the Vaporella has reached the right pressure<br><br>Wait until the required temperature and pressure are reached as shown by the indicator lights. |
| | The temperature knob on the iron is set at the minimum value. | Adjust the temperature knob on the iron to the medium/maximum vaue. |
| | First steam release. | Release onto a cloth until steam comes out from the holes on the solepate. |
| Steam does not come out from the Iron soleplate | ON-OFF button and boiler button off. | Make sure that the appliance is powered and that the power ON-OFF and boiler button are on |
| | Water tank is empty. | Fill the water tank, as shown in chapter 6 . |
| Little steam comes from the Iron soleplate. | The steam regulation knob is set at the minimum value. | Increase the steam flow by adjusting the steam regulation knob to the medium/maximum value. |
| | The steam is dry, so is barely visible, but is present and effective | This is normal especially in particular environmental conditions. |
| The appliance does not turn on. | ON/OFF switch turned off.<br><br>No power. | Press the ON/OFF switch.<br><br>Check that the appliance has been disconnected from the mains, as indicated in Section 1. |
| The water tank was filling, but the steam doesn't come out. | It has not reset the lack of water. | Press the steam button for least 2 second, as shown in chapter 6 |
| Some water drops are present on the fabric. | The cover used on the Ironing board is wet since it cannot withstand the power of the steam station. | Check that the shaft is suitable (shaft with grille that prevents condensation). |
| Presence of water under the appliance. | Boiler cleaning cap screwed on incorrectly.<br><br>Seal of the boiler cleaning cap damaged. | Unscrew the boiler cleaning cap and screw it back on (Chapter 9).<br><br>Take Vaporella to an authorised service centre |
| It was made cleaning CalcControl but the appliance is doesn't work. | Reset function CalcControl. | Follow the instructions in the point 11.9. |
| Should the problems persist, contact an Authorised Polti Service Centre (see www.polti.com for the up-to-date list) or Customer Services. | | |

## WARRANTY

This appliance is for domestic use only and is guaranteed for two years from the date of purchase against any defects present at the time the goods are handed over; the date of purchase must be proven via a proof of purchase document valid for tax purposes and issued by the seller.
For repairs, the appliance must be accompanied by proof of purchase.
This warranty does not affect the consumer rights deriving from European Directive 99/44/EC as regards some aspects of sale and warranty of consumer goods, rights which the consumer should uphold with respect to the seller.
This warranty is valid in the countries which adhere to European Directive 99/44/EC. For other countries, local regulations on warranties apply.

WHAT THE WARRANTY COVERS

During the warranty, Polti guarantees free repair of a product with a manufacturing or factory defect and, therefore, the client is not liable to pay for any work or materials.
In case of irreparable defects, Polti may replace the product free of charge.

To avail of the warranty, the customer should visit one of the Polti Authorised Service Centres with proof of purchase from the seller valid for tax purposes and bearing the date of purchase of the product. Without proof of purchase and the relative date of purchase, the work will be charged for. Store the proof of purchase document safely for the whole duration of the warranty.

WHAT THE WARRANTY DOES NOT COVER

- Any fault or damage not deriving from a manufacturing defect.
- Any fault due to improper use or use other than that indicated in the instruction booklet, an integral part of the product sales contract.
- Any defect resulting from *force majeure* (fires, short circuits) or caused by third parties (tampering).
- Damage caused by the use of non-original Polti parts, and repairs or modifications performed by staff or service centres not authorised by Polti.
- Damage caused by the customer.
- Parts (filter, brush, hose, etc.) damaged by use (consumable goods) or normal wear and tear.
- Any damage caused by limescale.
- Defects resulting from lack of maintenance/cleaning according to the manufacturer's instructions.
- Assembly of non-original Polti accessories or those that have been modified or which are not suitable for the appliance.

Inappropriate use and/or use not compliant with the instructions for use and any other warnings or indications contained in this manual invalidates the warranty.

Polti takes no responsibility for any direct or indirect damage to people, objects or animals caused by non-compliance with the instructions indicated in this instruction booklet, regarding warnings for use and product maintenance.

**To see the up-to-date list of the Polti Authorised Service Centres, visit the website www.polti.com.**



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SN:

## CALL CENTER

| | |
|---|---|
| ITALIA SERVIZIO CLIENTI | 848 800 806 |
| FRANCE SERVICE CLIENTS | 04 786 642 12 |
| ESPAÑA SERVICIO AL CLIENTE | 902 351 227 |
| PORTUGAL SERVIÇO AO CLIENTE | 707 780 274 |
| UK CUSTOMER CARE | 0845 177 6584 |
| DEUTSCHLAND KUNDENDIENST | 03222 109 472 9 |

OTHER COUNTRIES, PLEASE VISIT WWW.POLTI.COM

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