ThinkSmart Hub 11H10002HC





The product images are for illustration purposes only. Actual product appearance, ports, keyboard layout, and accessories may vary by model.

- Intel Core i5-8365U (4C / 8T, 1.6 / 4.1GHz, 6MB Intel Smart Cache)
- 1x 8GB SODIMM DDR4-2400
- 128GB SSD M.2 2242 PCIe 3.0x4 NVMe
- Integrated Intel HD Graphics
- Windows 10 IoT Enterprise for Collaboration SAC 64, Traditional Chinese / Simplified Chinese / English
- Case color - Black
- 3Y Premier Support Upgrade from 3Y Onsite

Premier Support - A direct 24x7x365 line to our most elite technicians.

- Advanced technical support, 24x7x365, in more than 100 markets
- Comprehensive hardware & OEM software support
- Single point of contact for simplified end-to-end case management
- Technical Account Managers for proactive relationship and escalation management
- Priority on service delivery and repair parts
- Lenovo Service Connect Portal for customized reporting and product support

Accidental Damage Protection - Protection of your PC from the unexpected.

Experience shows that a significant portion of devices may be damaged (and not covered under warranty) in the first three years. Lenovo's Accidental Damage Protection service covers accidents beyond the system warranty such as drops, spills, bumps and even electrical surges. Make sure your new device has maximum protection, avoid unplanned costs and get peace of mind.

Base Warranty - Included with the systems you purchase, default 1- or 3-year coverage window.

Warranty Extensions & Upgrades - Service and protection that's right for your circumstances.

- Pick Up & Return Courier
- Onsite Support
- Technician Installed Customer
- Replaceable Unit Service
- International Warranty Upgrade

Recommended Accessories

United Kingdom



ThinkSmart Cam

40CLTSCAM1



Lenovo USB-C to Ethernet Adapter

4X90S91831

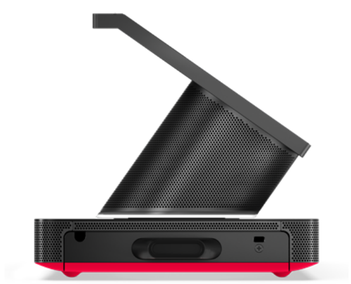


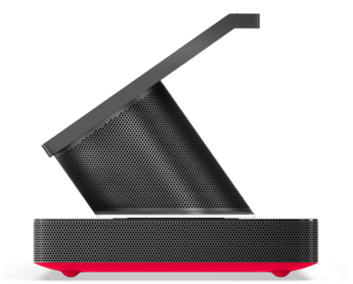
Lenovo In-Ear Headphones

4XD0J65079

>> View More Accessories

Product Illustration







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PERFORMANCE

Processor
Intel Core™ i5-8365U (4C / 8T, 1.6 / 4.1GHz, 6MB Intel® Smart Cache)

Graphics
Integrated Intel® HD Graphics

Chipset
Intel® SoC Platform

Memory
1x 8GB SODIMM DDR4-2400

Memory Slots
Memory soldered to systemboard, no slots, dual-channel

Max Memory
Up to 16GB DDR4-2400

Storage
128GB SSD M.2 2242 PCIe® 3.0x4 NVMe®

Max Storage Support
One drive, up to 256GB SSD

Card Reader
No card reader

Audio Chip
High Definition (HD) Audio

Speakers
4 premium tuned speakers, 3W x4

Sensors
IR-based proximity sensor, automatically dim / brighten display (detection angle: +/- 45% (from display); detection distance: 3 meters at maximum)

Camera
No camera

Microphone
Four omnidirectional microphones for 360° audio capture

Power Supply
90W 88% Adapter

CONNECTIVITY

Ethernet
Integrated 100/1000M

WLAN + Bluetooth
Intel® 9560, Wi-Fi® 5, 802.11ac 2x2 + BT5.0, vPro®[1]

Front Ports
1x headphone / microphone combo jack (3.5mm)

Left Ports
ThinkSmart® One Cable

DESIGN

Display
10.1" | FHD (1920x1200) | Multi-touch | 320nits | Anti-glare | 16:10 | 1000:1 | 60Hz | Smudge resistant, 360° rotation support

Touchscreen
TDDI technology, supports 10-point touch

LED indicators
360 degree LED ring on hinge neck and LED on top, indicates status for all users in the room

Keyboard
No keyboard

Mouse
No mouse

Mounting
Integrated VESA Mount

Case Color
Black

Dimensions (WxDxH)[2]
240 x 200 x 185.3 mm (9.45 x 7.87 x 7.30 inches)

Weight[3]
Around 2.45 kg (5.4 lbs)

SECURITY & PRIVACY

Security Chip
Discrete TPM 2.0, TCG certified

Physical Locks
- Cable lock box and secure cable management door to secure the cable connections
- Kensington Security Slot™, 3 x 7 mm

MANAGEABILITY

System Management
Intel® vPro®

SERVICE

Base Warranty
3-year, Onsite

Included Upgrade
3Y Premier Support Upgrade from 3Y Onsite

CERTIFICATIONS

Green Certifications
RoHS compliant

Other Certifications
TÜV Rheinland® Ultra Low Noise

SOFTWARE

Operating System
Windows® 10 IoT Enterprise for Collaboration SAC 64, Traditional Chinese / Simplified Chinese / English

Bundled Software
Microsoft® Teams Rooms

ACCESSORIES

Bundled Accessories
ThinkSmart® One Cable (1.83m)

One Cable
Ports on ThinkSmart® One Cable: 3x USB 3.2 Gen 2, 1x USB-C® 3.2 Gen 2 (Data transfer only), 2x HDMI® out, 1x Ethernet (RJ-45), 1x power connector

MODEL

Product	: ThinkSmart® Hub for Microsoft® Teams Rooms		
TopSeller	: Yes	**EAN / UPC / JAN**	: 195235957462
Announce Date	: 2020-09-15	**End of Support**	: N/A



Product image is a sample, it may not match the real color of this model

Note:
[1] Intel vPro platform requires the hardware and software necessary to deliver the manageability use cases, security features, system performance, and stability that define the platform. For detailed vPro support information, please refer to the System Management section.
[2] The system dimensions may vary depending on configurations.
[3] The system weight is approximate and based on results in Lenovo lab, which varies depending on the source of component, variance of the distribution of each component, and manufacturing process. It may not be the exact weight for each specific model.

- Please refer to the official Lenovo store website or contact a local Lenovo sales representative or authorized business partner for current inventory and purchase options.
- Lenovo reserves the right to change specifications without notice.