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EW7F410Y

EN User Manual | **Washing Machine**

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CONTENTS

1. SAFETY INFORMATION 2
2. SAFETY INSTRUCTIONS 4
3. PRODUCT DESCRIPTION 6
4. TECHNICAL INFORMATION 8
5. INSTALLATION 8
6. CONTROL PANEL 11
7. DIAL AND BUTTONS 13
8. SETTINGS 16
9. BEFORE FIRST USE 17
10. PROGRAMMES 17
11. WI-FI - CONNECTIVITY SETUP 23
12. DAILY USE 25
13. CARE AND CLEANING 30
14. TROUBLESHOOTING 35
15. CONSUMPTION VALUES 40
16. QUICK GUIDE 41
17. ENVIRONMENTAL CONCERNS 46

1. ⚠ SAFETY INFORMATION



Before beginning the installation and use of this appliance, carefully read the supplied instructions.
The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage.
Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.
- Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- If the appliance has a child safety device, it should be activated.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

1.2 General Safety

- This appliance is for washing domestic-type, machine-washable laundry only.
- This appliance is designed for single household domestic use in an indoor environment.
- This appliance may be used in offices, hotel guest rooms, bed & breakfast guest rooms, farm guest houses and other similar accommodation where such use does not exceed (average) domestic usage levels.
- Do not change the specification of this appliance.

- The appliance maximum load is 10.0 kg. Do not exceed the maximum load of each programme (refer to the “Programmes” chapter).
- The operating water pressure at the water entry point from the outlet connection must be between 0.5 bar (0.05 MPa) and 10 bar (1.0 MPa).
- The ventilation opening in the base must not be covered by a carpet, mat, or any floor covering.
- The appliance must be connected to the water mains using the new supplied hose sets, or other new hose sets supplied by the Authorised Service Centre.
- Old hose sets must not be reused.
- If the mains power supply cable is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons to avoid an electrical hazard.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.
- Do not use high pressure water sprays and/or steam to clean the appliance.
- Clean the appliance with a moist cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

2. SAFETY INSTRUCTIONS

2.1 Installation

ⓘ

The installation must comply with relevant national regulations.

- Remove all the packaging and the transit bolts including rubber bush with plastic spacer.
- Keep the transit bolts in a safe place. If the appliance is to be moved in the future they must be reattached to lock the drum to prevent an internal damage.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Follow the installation instructions supplied with the appliance.
- Do not install or use a damaged appliance.
- Do not install or use the appliance where the temperature can be less than 0°C or where it is exposed to the weather.
- The floor area on which the appliance is to be installed must be flat, stable, heat resistant and clean.
- Make sure that there is air circulation between the appliance and the floor.
- When the appliance is in its permanent position, check if it is levelled correctly with the aid of a spirit level. If it is not, adjust the feet accordingly.

- Do not install the appliance directly above a floor drain.
- Do not spray water on the appliance and do not expose it to excessive humidity.
- Do not install the appliance where the appliance door cannot be fully opened.
- Do not put a closed container to collect possible water leakage under the appliance. Contact the Authorised Service Centre to ensure which accessories can be used.

2.2 Electrical connection

⚠ WARNING!

Risk of fire and electric shock.

- WARNING: This appliance is designed to be installed / connected to a grounding connection in the building.
- Always use a correctly installed shockproof socket.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not touch the mains cable or the mains plug with wet hands.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

2.3 Water connection

- The inlet water shall not exceed 25 °C.
- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.
- Do not use an extension hose if the inlet hose is too short. Contact the Authorised Service Centre for the replacement of the inlet hose.
- When unpacking the appliance, It is possible to see water flowing from the drain hose. This is due to the testing of the appliance with the use of water in the factory.
- You can extend the drain hose to maximum 400 cm. Contact the Authorised Service Centre for the other drain hose and the extension.
- Make sure that there is access to the tap after the installation.

2.4 Use

⚠ WARNING!

Risk of injury, electric shock, fire, burns or damage to the appliance.

- Follow the safety instructions on the detergent packaging.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not wash fabrics which are heavily soiled with oil, grease or other greasy substances. It can damage rubber parts of the appliance. Prewash such fabrics by hand before loading them into the appliance.
- Do not use laundry fragrances to avoid the risk of damaging plastic and rubber parts of the appliance.
- Do not touch the glass door while a programme operates. The glass can get hot.
- Make sure that all metal objects are removed from the laundry.

2.5 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or non-professional repair can have safety consequences and might void the guarantee.
- The following spare parts are available for at least 10 years after the model has been discontinued: motor and motor brushes,

transmission between motor and drum, pumps, shock absorbers and springs, washing drum, drum spider and related ball bearings, heaters and heating elements, including heat pumps, piping and related equipment including hoses, valves, filters and aquastops, printed circuit boards, electronic displays, pressure switches, thermostats and sensors, software and firmware including reset software, door, door hinge and seals, other seals, door locking assembly, plastic peripherals such as detergent dispensers. The duration may be longer in your country. For further information, please visit our website.
- Please note that some of these spare parts are only available to professional repairers, and that not all spare parts are relevant for all models.
- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.

2.6 Disposal

⚠ **WARNING!**

Risk of injury or suffocation.

- Disconnect the appliance from the mains electrical and water supplies.
- Cut off the mains electrical cable close to the appliance and dispose of it.
- Remove the door catch to prevent children or pets from becoming trapped in the drum.
- Dispose of the appliance in accordance with local requirements for the disposal of Waste Electrical and Electronic Equipment (WEEE).

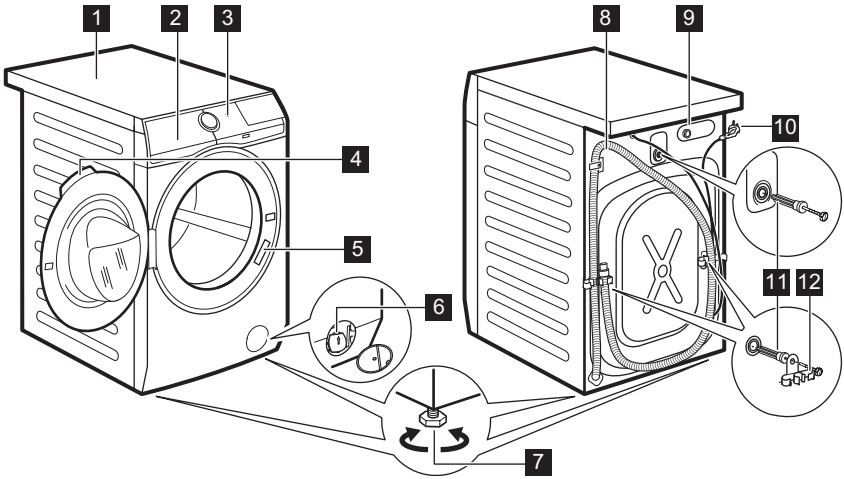
3. PRODUCT DESCRIPTION

3.1 Special features

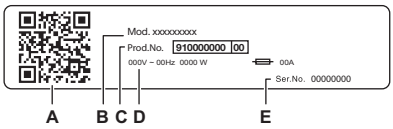
Your new washing machine meets all modern requirements for an effective treatment of laundry with low water, energy and detergent consumption and proper care of fabric.

- The **Wi-Fi connection** and **Remote Start** enable you to start a cycle, to interact with your appliance and to check the washing cycle status in remote control.
- The **steam** has a quick and easy way to refresh the clothes. The gentle steam programmes can reduce odours and reduce creases in dry fabrics so they need less ironing.
- The **SensiCare System** detects the laundry load size defining the programme duration in 30 seconds. The washing programme is tailored to the laundry load and the type of fabric without consuming more time, energy and water than necessary.

3.2 Appliance overview



1 Worktop
2 Detergent dispenser
3 Control panel
4 Door handle
5 Rating plate
6 Drain pump filter
7 Feet for levelling the appliance
8 Drain hose
9 Inlet hose connection
10 Mains cable
11 Transit bolts
12 Hose support



The rating plate reports:
A. QR code
B. Model name
C. Product number
D. Electrical ratings
E. Serial number

Scan the **QR code** with the camera to download our App from the app store on your smart device and follow the required steps. Register your product and get the most out of it.

- Access your appliance details, documentation and articles on how to use the best features (User Manual also available at **electrolux.com/manuals**)
- Get usage advice, troubleshooting, service and repair information (also available at **electrolux.com/support**)
- Buy accessories, Consumable and Original Spare parts for your appliance (also available at **electrolux.com/shop**)

4. TECHNICAL INFORMATION

Dimension	Width/ Height/ Total depth	59.7 cm /84.7 cm /63.6 cm
Electrical connection	Voltage Overall power Fuse Frequency	230 V 2100 W 10 A 50 Hz
Level of protection against ingress of solid particles and moisture ensured by the protective cover, except where the low voltage equipment has no protection against moisture		IPX4
Water supply pressure	Minimum Maximum	0.5 bar (0.05 MPa) 10 bar (1.0 MPa)
Water supply **1)**		Cold water
Maximum Load	Cotton	10.0 kg

1) Connect the water inlet hose to a water tap with a 3/4" thread.

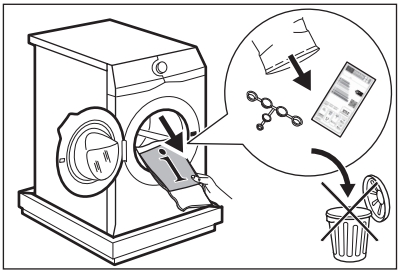
5. INSTALLATION

⚠ **WARNING!**

Refer to Safety chapters.

5.1 Unpacking

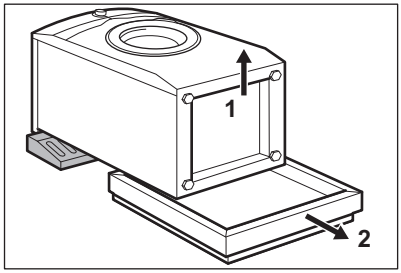
1. Open the door. Remove all the items from the drum.



ⓘ

Accessories delivered with the appliance may vary depending on the model.

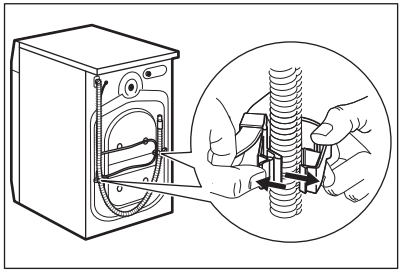
2. Put the packaging element on the floor behind the appliance and carefully put it down onto its rear side. Remove the protection from the bottom.



⚠ **CAUTION!**

Do not lay washing machine on its front.

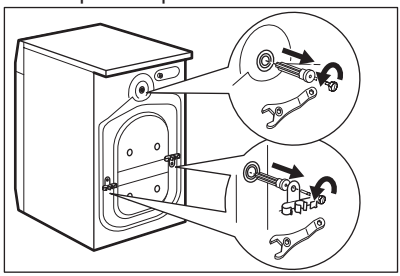
3. Put the appliance back into an upright position. Remove the power supply cable and the drain hose from the hose holders.



ⓘ

It is possible to see water flowing from the drain hose. This is because the washing machine has been tested at the factory.

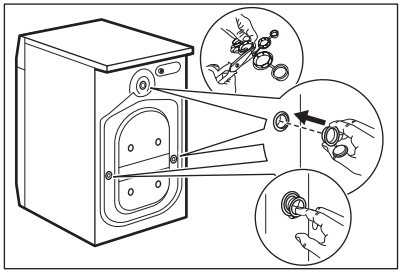
4. Remove the three transit bolts and pull out the plastic spacers.



ⓘ

We recommend that you keep the packaging and the transit bolts for any transport of the appliance.

5. Put the plastic caps, that you find in the user manual bag, in the holes.



5.2 Information for installation

Positioning and levelling

Adjust the appliance correctly to prevent vibration, noise and movement of the appliance when it operates.

1. Install the appliance on a flat hard floor. The appliance must be levelled and stable. Make sure that the appliance does not touch the wall or other units and there is air circulation below the appliance.

2. Loosen or tighten the feet to adjust the level. All feet must rest firmly on the floor.

⚠ **WARNING!**

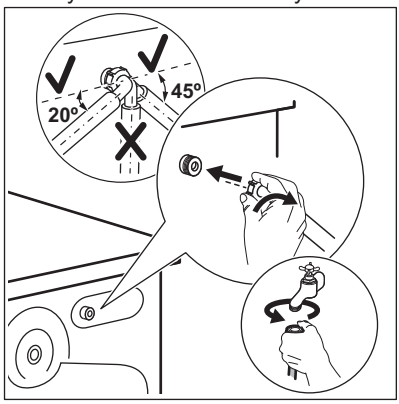
Do not put cardboard, wood or equivalent materials below the appliance feet to adjust the level.

The inlet hose

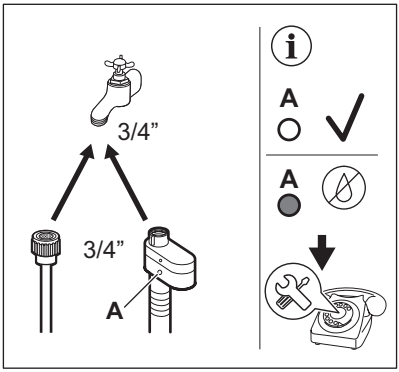
⚠ **CAUTION!**

Make sure there is no damage to hoses and there are no leaks from the couplings. Do not use an extension hose if the inlet hose is too short. Contact the service centre for information on inlet hose replacement.

1. Connect the water inlet hose to the back of the appliance if needs. Usually, it is already installed at the factory.



2. Position it toward left or right depending on the positon of the water tap. Make sure that the inlet hose is not in vertical position.
3. If necessary, loosen the ring nut to set it in the correct position.
4. Some model can contain inlet hose with water stop device. It prevents any leaks in the hose because of its natural ageing. The sector in the window shows this fault A. If this occurs, close the water tap and contact the authorized service center for information to replace the hose.



5. Connect the other end of the COLD water inlet hose to the cold water tap with 3/4" thread.

⚠ WARNING!

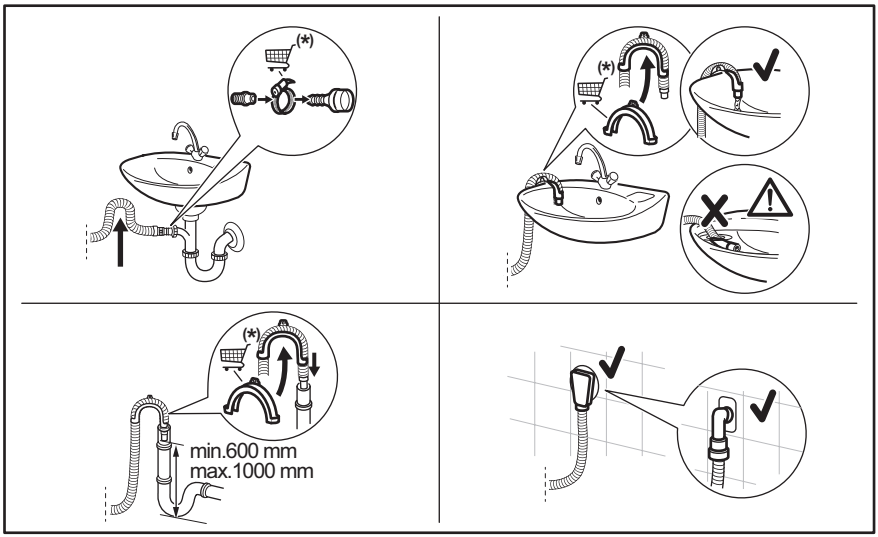
The inlet water shall not exceed 25 °C.

Water drainage

The drain hose should stay at a height of no less than 60 cm and not more than 100 cm.

You can extend the drain hose to maximum 400 cm. Contact the authorised service centre to buy the other drain hose and the extension.

It is possible to connect the drain hose in different ways:



* Subject to change spare parts without notice.

Make sure that the drain hose makes a loop to prevent particles going into the appliance from the sink.

Connect the drain hose to the spigot and tighten it with a clamp. Make sure that the drain hose makes a loop to prevent particles going into the appliance from the sink.

Position the hose directly to a built-in drain pipe in the room wall and tighten it with a clamp.

Without the plastic hose guide, to a sink spigot- Put the drain hose in the spigot and tighten it with a clamp.

The drain hose can be bent into U shape and put around the plastic guide. On the edge of a

sink - Fasten the guide to the water tap or to the wall.

ⓘ

Make sure that the plastic guide cannot move when the appliance drains and the drain hose end is not immersed in the water. There may be a return of dirty water into the appliance.
Buy accessories from authorised supplier.

To a stand pipe with vent hole - Insert the drain hose directly into a drain pipe or stand pipe

ⓘ

The end of the drain hose must always be ventilated , i.e. the inner diameter of the drain pipe (min. 38 mm - min. 1.5") must be larger than the external diameter of the drain hose.

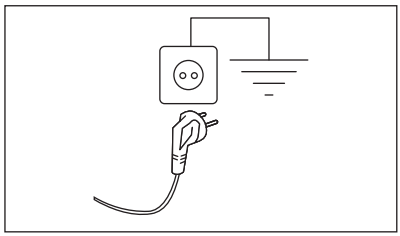
5.3 Electrical connection

At the end of installation you can connect the mains plug to the mains socket.

The rating plate and the 'Technical Data' chapter indicate the necessary electrical ratings. Make sure that they are compatible with the mains power supply.

Check that your domestic electrical installation can take the maximum load required, also taking into account any other appliances may also be in use.

Connect the appliance to an earthed socket.



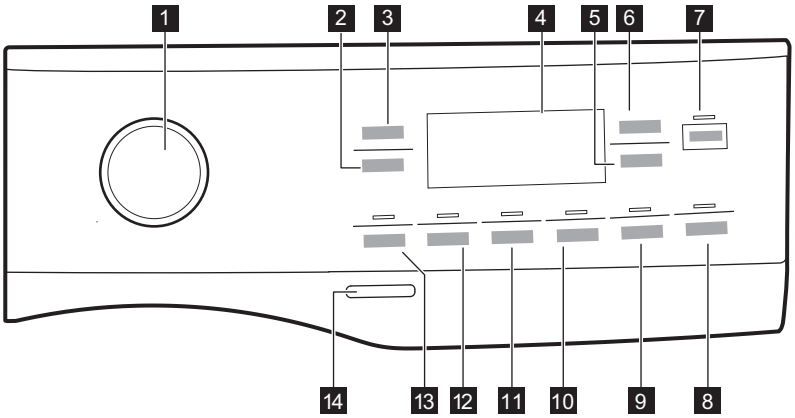
The power supply cable must be easily accessible after installing the appliance.

For any electrical work required to install this appliance, contact our Authorised Service Centre.

The manufacturer does not accept any responsibility for damage or injury through failure to comply with the above safety precaution.

6. CONTROL PANEL

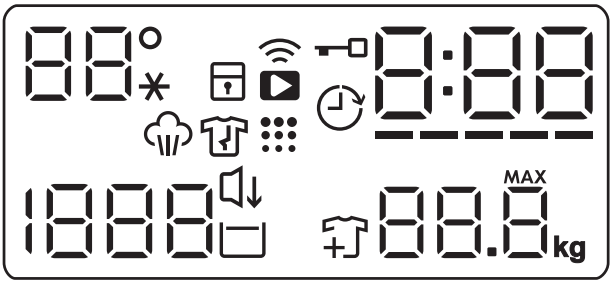
6.1 Control panel description



The options are not selectable with all washing programmes. Check the compatibility between options and washing programmes in the "Options compatibility with programmes" paragraph in the "Programmes" chapter. An option can exclude another one, in this case the appliance doesn't allow you to set the incompatible options together.
Make sure the screen and touch buttons are always clean and dry.

1. Programme dial
2. Spin touch button
3. Temperature touch button
4. Display
5. Delay Start and Remote Control touch button
6. Time Manager touch button
7. Start/Pause touch button
8. Anti-crease touch button
9. Steam Easy Iron touch button and permanent Child Lock option 3s
10. Silent touch button
11. Extra Rinse touch button
12. Stains touch button
13. Prewash touch button
14. On/Off push button

6.2 Display



	Temperature indicator.
	Child safety lock indicator.
	Wi-Fi connection indicator.
	Remote Start indicator.
	Door locked indicator.
	Delay start indicator.

	The digital indicator can show: • Programme duration. • Delay time. • Cycle end. • Warning code. • Error indicator. • When working with the APP: APP, AP (access point), UPd (update). • Indication of total operating hours of the appliance.

_____	Time Manager indicator.
	Steam phase indicator.
	Drum clean indicator.
1888	Spin speed indicator

	Silent indicator.
	Rinse Hold indicator.
	Add garments indicator.
	Maximum load indicator.

7. DIAL AND BUTTONS

7.1 Introduction

The options/functions are not available with all washing programmes. Check the compatibility between options/functions and washing programmes in the "Programme Chart". An option/function can exclude another one, in this case the appliance doesn't allow you to set incompatible options/functions.

7.2 On/Off

Press this button for a few seconds to activate or deactivate the appliance. Two different tunes sound while switching the appliance on or off.

As the Stand-by function automatically deactivates the appliance after several minutes to reduce the energy consumption, you may need to activate the appliance again.

For more details, refer to Stand-by paragraph in Daily Use chapter.

7.3 Programme dial

By rotating the programme dial it is possible to select the desired programme.

7.4 Temperature

When you select a washing programme, the appliance automatically proposes a default temperature.

Touch this button repeatedly until the desired temperature value appears on the display.

When the display shows the indicators _ _*, the appliance does not heat the water.

7.5 Spin

When you set a programme, the appliance automatically sets the default spin speed.

Touch repeatedly this button to:

- **Change the spin speed.** The display shows only the spin speeds available for the set programme.
- Set **No Spin– – –** option.
  Set this option to deactivate all spin phases. The display shows the indicator **– – –**. The appliance performs the only draining phase of the selected washing programme. Set this option for very delicate fabrics. The rinses phase uses more water for some washing programmes.
- Activate the **Rinse Hold** option.
  The final spin is not performed. The water of the last rinse is not drained out to prevent the fabrics from creasing. The washing programme ends with water in the drum.

  The indicator remains on. The door stays locked and the drum turns regularly to reduce creasing. You must drain the water to unlock the door.

  If you touch the Start/Pause button, the appliance performs the spinning phase and drains the water.

The appliance empties the water out automatically after 18 hours approximately.

7.6 Prewash

With this option you can add a prewash phase to a washing programme.

The corresponding indicator above the touch button illuminates.

Use this option to add a pre-wash phase at 30 °C before the washing phase.

This option is recommended for heavily soiled laundry, especially if containing sand, dust, mud and other solid particles.

ⓘ

The option can increase the programme duration.

7.7 Stains

Touch this button to add the stain phase to a programme.

The corresponding indicator above the touch button illuminates.

Use this option for laundry with hard stains to remove.

When you set this option, put the stain remover into compartment .

ⓘ

This option increases the programme duration.
This option is not available with a temperature lower than 40 °C.

7.8 Permanent Extra Rinse

With this option you can add a few rinses according to the selected washing programme.

Use this option for people with allergies to detergent residues and with sensitive skin. Thanks to additional functionality of this option the fabric softener is uniformly spread out in the laundry and boosting the effects on fabrics. It is suggested when you use the fabric softener.

ⓘ

This option increases the programme duration.

The corresponding indicator above the touch button illuminates and also stays permanently on during next cycles until this option is deactivated.

7.9 Steam Easy Iron

This option adds a steam phase followed by a short anti-crease phase at the end of the washing programme.

The steam phase reduces fabric creasing and facilitates the fabric ironing.

The corresponding indicator above the touch button illuminates.

The indicator is steady on during steam phase.

ⓘ

This option can increase the programme duration.

When the programme stops the display shows 0:00, the indicator goes off and the indicator and the Start/Pause led are steady on. The drum performs smooth movements for about 30 minutes to keep the steam benefit. By touching any button the anti-crease movements stop and the door unlocks, the appliance proposes again the previous set programme.

To interrupt the anti-crease phase, you can also:

- Press the On/Off button for a few seconds to activate or the deactivate the appliance.
- Turning the programme dial in another position.

ⓘ

A small laundry load helps to reach better results.

7.10 Silent

Touch this button to activate-deactivate the option **Silent** .

The intermediate and the final spinning phases are suppressed and the programme ends with water in the drum. This helps to reduce creasing.

The display shows the indicator . The door stays locked. The drum turns regularly to reduce creasing. You must drain the water to unlock the door.

As the programme is very quiet, it is suitable for use at night time when cheaper electricity tariffs are available. In some programmes the rinses are performed with more water.

If you touch the Start/Pause button, the appliance performs the only draining phase.

The appliance empties the water out automatically after 18 hours approximately.

7.11 Delay Start

With this option you can delay the start of a programme to a more convenient time.

Touch the button repeatedly to set the required delay. The time increases in steps of 1 hour up to 20 hours.

The display shows the indicator and the selected delay time. After touching the Start/Pause button, the appliance begins the countdown and the door is locked.

Delay Start also sets Remote Start : for more details, please, refer to "Wi-Fi - Connectivity setup" chapter.

7.12 Time Manager

With this option you can reduce the programme duration depending on the load size and the degree of soiling.

When you set a washing programme, the display shows the default duration and ––––– dashes.

Touch Time Manager button to reduce the programme duration according to your needs. The display shows the new programme duration and a number of dashes will decrease accordingly:

––––– suitable for a full load of normally soiled garments.

––– a quick cycle for a full load of lightly soiled garments.

–– very quick cycle for a smaller lightly soiled load (max. half load recommended).

– the shortest cycle to freshen up a small amount of laundry.

The Time Manager is available only with the programmes in the table.

indicator	Cottons	Synthetics
––––– 1)	■	■
––––	■	■
–––	■	■
–– 2)	■	■
– 2)	■	■

1) Default duration for all programmes.

2) This level of Time Manager option is not available in 90°C.

Time Manager with steam programmes

When setting a steam programme, this button allows to chose three steam levels and the programme duration is reduced accordingly:

- ––– : maximum.
- –– : medium.
- – : minimum.

7.13 Anti-crease

This option adds a short anti-crease phase at the end of the programme.

This phase reduces fabric creasing and facilitates the fabric ironing.

When this option is set the icon lits on the display, the led above the button is on and then blinks during anti-crease phase.

ⓘ

This option can increase the programme duration.

By touching any button the anti-crease movements stop and the door unlocks.

To interrupt the anti-crease phase, you can also:

- Press the On/Off button for a few seconds to activate or the deactivate the appliance.
- Turning the programme dial in another position.

7.14 Start/Pause ▷‖

Touch the Start/Pause ▷‖ button to start, pause the appliance or interrupt a running programme.

ⓘ

The icon means that you can pause the cycle and add or remove garments. Read the 'Opening the door - Adding garments' section for more details.

8. SETTINGS

8.1 Setting

ⓘ

When pressing a key combination, **do not tilt** your fingers downwards . The sensors of the underneath buttons are sensitive and may interfere with your choice.

FUNCTIONS	KEY COMBINATION	DESCRIPTION
Child lock	Steam Easy Iron	With this option you can prevent that the children play with the control panel. Hold down the button until the indicator **comes on/goes off** on the display.
Acoustic signals	Prewash-Stains	With this option you can activate or deactivate the acoustic signals. Touch key combinations simultaneously for about 2 seconds. If you deactivate the acoustic signals, they continue operate when the appliance has a malfunction.
Operating Hours Counter	Stains-Extra Rinse	It is possible to visualise the total operating time of the appliance in hours, starting from the first switching on. This value will count operating time of the cycles (does not include pauses, delayed start time). Touch key combinations simultaneously for some seconds. After 3 seconds the total hours operated by the appliance are shown in the display: e.g. 1276 hours, the display shows the text Hr for 2 seconds, 12 (thousands and hundreds) for 2 seconds and 76 (tens and units).

FUNCTIONS	KEY COMBINATION	DESCRIPTION
Factory Defaults	Silent-Steam Easy Iron	This function allows to restore the factory default options. To activate this function, touch key combinations simultaneously for some seconds. The display will show – – – for about 5 seconds.

9. BEFORE FIRST USE

ⓘ

During installation or before first use you may observe some water in the appliance. This is a residual water left in the appliance after a full functional test in the factory to ensure the appliance is delivered to customers in perfect working order and is no cause for concern.

1. Make sure that all transit bolts have been removed from the appliance.
2. Make sure that the electrical power is available and the water tap is open.
3. Pour 2 litres of water into the detergent compartment marked by II.

This action activates the drain system.

4. Pour a small quantity of detergent into the compartment marked by II.
5. Set and start a programme for cotton at the highest temperature without any laundry in the drum.

This removes all possible dirt from the drum and the tub.

10. PROGRAMMES

10.1 The app and additional hidden programmes

Our app provides you with **a wide choice of additional hidden programmes**. Connect the appliance to App and you will be able to choose the programme that suits your needs most.

ⓘ

Programme names are subject to change depending on market requirements without notice.
In the App you can find a complete description of each programme.

Training Gear	Curtains	Jeans
Down Jackets	Pillow	Baby
Soccer/Rugby	Towels	Linen
Skiing Gear	Pet Hair	1 Item Fast
Running Shoes	Easy Iron	Steam Cashmere
Bedlinen XL	Anti-Allergy Vapour	Business Shirts
		Machine Clean

10.2 Programme Chart

Washing programmes

Programme	Programme description
QuickCare 59min	Cotton and mixed synthetic fabrics. Ideal to wash your daily load in a short time, for a better clothes care and good cleaning already at 30°C. ⓘ The standard program duration has been developed on a laundry load of 5 kg. If you wash a smaller or a bigger load, the washing time automatically decreases or increases ensuring perfect results.
Cottons	White and coloured cotton fabrics. Ideal for normal and heavy soil.
Synthetics	Synthetic items or mixed fabric items. Normal soil.
Delicates	Delicate fabrics such as acrylics, viscose and mixed fabrics requiring gentler washing. Normal soil.
Wool / Silk	Machine washable wool, hand washable wool and other fabrics with «hand washing» care symbol[1)].
Rapid 20min	Cotton and synthetic items lightly soiled or worn only once.

Steam programme with FreshScent System

Steam programme can be used for reducing wrinkles and odours[2)] of garments that just need to be refreshed, avoiding washing. The fabric fibres are relaxed and afterwards ironing becomes effortless. When the programme is completed, quickly remove the laundry from the drum[3)]. Steam programmes do not perform any hygienic cycle. Do not set this programme with the following type of items:

- Items that are not suitable for tumble drying.
- Items with label "Dry clean only".

Electrolux fragrance. If you use this special gentle fragrance, your laundry will scent as just washed. Read carefully the instructions supplied with the fragrance. Reduce the fragrance dosage when treating smaller load. By means of the Time Manager button, you can reduce the programme duration when treating items labeled to be washed at low temperature.

DO NOT:

- Tumble dry the garments treated with fragrance. Its benefit would evaporate.
- Use the fragrance with different purposes than those here described.
- Use the fragrance on new garments. New garments may contain residual finishing compounds which are not compatible with it.

ⓘ The fragrance is available on **Electrolux** web shop or by authorised dealer.

Steam Refresh	**Cotton, synthetic and mixed items**. Special steam cycle without washing that can be used to prepare your dried laundry for ironing or refresh garments worn once. This programme reduces creases, odours and relaxes the fibres. Do not use any detergent.

Programme	Programme description
Spin/Drain	To spin the laundry and to drain the water in the drum. All fabrics, except woollens and delicate fabrics.
Rinse	All fabrics, except woollens and very delicate fabrics. Programme for rinsing and spinning the laundry. The default spin speed is the one used for cotton programmes. Reduce the spin speed accordingly to the type of laundry. If necessary, set the Extra Rinse option to add rinses. With a low spin speed the appliance performs delicate rinses and a short spin.
Jeans	**Denim clothing and jersey items**. Normal soiled. This programme performs a gentle rinsing phase, designed for denim, that reduces fading and does not cause washing powder residues on the fibres.
Duvet	**Single synthetic blanket, padded clothes, duvets, down jackets** and similar items.
Outdoor	ⓘ Do not use fabric softener and make sure that there is no softener residue in the detergent dispenser. Outdoor clothing, technical, sport fabrics, waterproof and breathable jackets, shell jackets with a removable fleece or inner insulation. The recommended laundry load is 2.0 kg. This programme can also be used as water repellent restoring phase, specifically tailored for treating clothes with a hydrophobic coating. To perform the water repellent restoring phase, proceed as follows: • Pour the washing detergent in the compartment II. • Pour a special water repellency restorer for fabric in the drawer compartment for fabric softener ❀. • Reduce the laundry load to 1.0 kg. ⓘ To further improve the water repellent restoring action, dry the laundry in a tumble dryer by setting the Outdoor drying programme (if available and if the garment care label permits tumble drying).
Hygiene	White cotton items. This high-performance wash programme combined with steam vapour, removes more than 99,99% of bacteria and viruses[4)] keeping the temperature above 60°C throughout the washing phase; with an additional action on the fibers thanks to a vapour phase, an enhanced rinsing phase ensures a proper removal of detergent and micro-organism residues. This programme ensures also a proper reduction of pollens/allergenic items.

Programme	Programme description
Eco 40-60	Low energy cycle for cottons. Decreases temperature and extends time to reach good washing results.

1) During this cycle the drum rotates slowly to ensure a gentle wash. It can seem that the drum doesn't rotate or doesn't rotate properly, but this is normal for this programme.

2) Steam programme doesn't remove particularly intense odour.

3) After the steam treatment the laundry can be humid. Hang items out for a few minutes.

4) Tested for Staphylococcus aureus, Enterococcus faecium, Candida albicans, Pseudomonas aeruginosa and MS2 Bacteriophage in external test performed by Swissatest Testmaterialien AG in 2021 (Test Report No. 202120117).

Programme temperature, maximum spin speed and maximum load

Programme	Default temperature Temperature range	Reference spin speed Spin speed range	Maximum load
QuickCare 59min	30 °C 60 °C - 30 °C	1400 rpm 1400 rpm - 400 rpm	8.0 kg
Cottons	40 °C 90 °C - Cold	1400 rpm 1400 rpm - 400 rpm	10.0 kg
Synthetics	30 °C 60 °C - Cold	1200 rpm 1200 rpm - 400 rpm	5.0 kg
Delicates	30 °C 40 °C - Cold	800 rpm 1200 rpm - 400 rpm	2.0 kg
Wool / Silk	40 °C 40 °C - Cold	1200 rpm 1200 rpm - 400 rpm	2.0 kg
Rapid 20min	30 °C 40 °C - 30 °C	1200 rpm 1400 rpm - 400 rpm	3.0 kg
Steam Refresh	-	-	2.0 kg
Spin/Drain	-	1400 rpm 1400 rpm - 400 rpm	10.0 kg
Rinse	-	1400 rpm 1400 rpm - 400 rpm	10.0 kg
Jeans	30 °C 40 °C - Cold	800 rpm 1200 - 400 rpm	4.0 kg
Duvet	40 °C 60 °C - Cold	800 rpm 800 - 400 rpm	3.0 kg
Outdoor	30 °C 40 °C - Cold	1200 rpm 1200 rpm - 400 rpm	2.0 kg **1)** 1.0 kg **2)**

Programme	Default temperature Temperature range	Reference spin speed Spin speed range	Maximum load
Hygiene	60 °C	1400 rpm 1400 rpm - 400 rpm	10.0 kg
Eco 40-60	40 °C[3)]	1400 rpm 1400 rpm - 400 rpm	10.0 kg

1) Washing programme.

2) Washing programme and water repellent phase.

3) According to Commission Regulation EU 2019/2023, this programme at 40 °C is able to clean normally soiled cotton laundry declared to be washable at 40 °C or 60 °C, together in the same cycle.

For the reached temperature in the laundry, the programme duration and other data, please refer to 'Consumption Values' chapter.
The most efficient programmes in terms of energy consumption are generally those that perform at lower temperatures and longer duration.

10.3 Woolmark Premium Wool Care - Blue



The wool wash cycle of this machine has been tested and approved by The Woolmark Company for the washing of wool garments labelled as «hand wash» provided that the products are washed according to the instructions on the garment label and those issued by the manufacturer of this washing machine.
M2305

10.4 Options compatibility with programmes

	QuickCare 59min	Cottons	Synthetics	Delicates	Wool / Silk	Rapid 20min	Steam Refresh	Spin/Drain	Rinse	Jeans	Duvet	Outdoor	Hygiene	Eco 40-60
Spin	■	■	■	■	■	■		■	■	■	■	■	■	■

	QuickCare 59min	Cottons	Synthetics	Delicates	Wool / Silk	Rapid 20min	Steam Refresh	Spin/Drain	Rinse	Jeans	Duvet	Outdoor	Hygiene	Eco 40-60
Rinse Hold	■	■	■	■	■				■	■		■	■	■
Silent		■	■	■						■				
No Spin	■	■	■	■	■	■		■ 1)	■	■	■	■	■	
Stains 2)		■	■							■			■	
Prewash 3)		■	■											
Time Manager 4)		■	■				■							
Extra Rinse	■	■	■	■					■	■		■	■	
Steam Easy Iron 2)		■	■							■			■	
Delay Start	■	■	■	■	■	■	■	■	■	■	■	■	■	■

1) If you set the No Spin option, the appliance performs draining only.

2) This option is not available with temperature lower than 40 °C.

3) Stains and Prewash cannot be selected together.

4) If you set the shortest duration, we recommend that you decrease the load size. It is possible to fully load the appliance, however the washing results can be less satisfactory.

Suitable detergents for washing programmes

Programme	Universal powder 1)	Liquid Universal	Liquid for coloureds	Delicates woollens	Special
Ultraquick 59min	--	▲	▲	--	--
Cottons	▲	▲	▲	--	--
Synthetics	▲	▲	▲	--	--
Delicates	--	--	--	▲	▲
Wool / Silk	--	--	--	▲	▲
Rapid 20min	--	▲	▲	--	--
Jeans	--	▲	▲	--	▲

Programme	Universal powder[1)]	Liquid Universal	Liquid for coloureds	Delicates woollens	Special
Duvet	--	--	--	▲	▲
Outdoor	--	--	--	▲	▲
Hygiene	▲	▲	--	--	▲
Eco 40-60	▲	▲	▲	--	--

1) At temperature higher than 60 °C the use of powder detergent is recommended.

▲ = Recommended

-- = Not recommended

11. WI-FI - CONNECTIVITY SETUP

This chapter describes how to connect the smart appliance to the Wi-Fi network and to link it to mobile devices.

By this functionality you can receive notifications, control and monitor your appliance from your mobile devices.

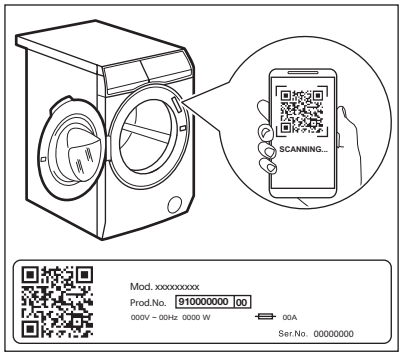
The Wi-Fi functionality is off as factory default setting.

To connect the appliance to enjoy the full range of features and services you need:

- Wireless network at home with internet connection enabled.
- Mobile device connected to wireless network.

Wi-Fi module parameters	
Frequency	2.412 - 2.472 GHz for European market
Protocol	IEEE 802.11b/g/n
Max Power	<20 dBm
Encryption	WPA, WPA2, WPA3

11.1 QR code on rating plate



QR code can be used in two ways:

- Scan the QR code with the built-in camera app to download our app from the App store on your smart device and follow the required steps.
- Pairing your smart device with appliance to simplify the process. Scan the QR code with QR code scanner built-in our app.

11.2 Installing and configuring the App

ⓘ

The App allows you to control your laundry through a mobile device.
It contains a large number of programmes, useful features and product information tailored perfectly to the appliance.
It's personalized laundry care - all from your mobile device.

When connecting the appliance to the application, stand near it with your mobile device.

Make sure that your mobile device is connected to the wireless network.

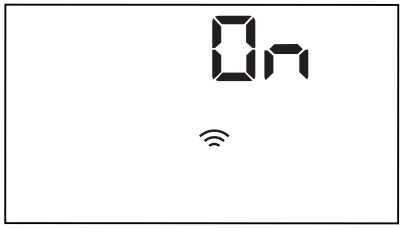
1. Go to the App Store on your smart device or scan QR code (*see 'QR code on rating plate' paragraph*).
2. Download and install our app.
3. Start the application. Select the country and language and login with Your email and password. If you do not have an account, create a new one following the instructions in the App.
4. Follow the instructions on the App for the appliance registration and configuration.

11.3 Configuring the appliance wireless connection

1. Press the On/Off button for a few seconds to activate the appliance. Wait about 10 seconds before proceeding with wireless configuration.
2. Select a programme by turning the programme dial.
3. Press and hold the Time Manager and the Delay Start buttons simultaneously for a few seconds until a 'click' sounds.

   Release the buttons. On appears on the display for 5 seconds and the indicator ⌔ starts blinking.

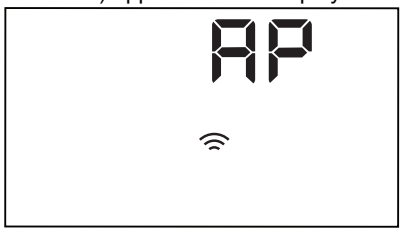
The wireless module begins starting up.



ⓘ

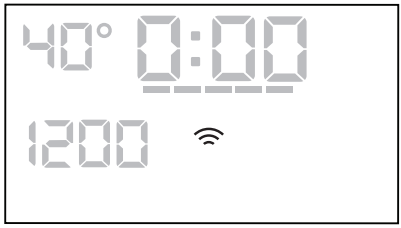
Make sure that you APP is ready for connection.

4. After about 10 seconds, AP (**Access Point**) appears on the display.



The access point will be open for about 5 minutes.

5. Configure the App on your smart device and follow the instructions to connect the appliance to your Wi-Fi network.
6. If the connectivity is configured, when the programme information screen returns, the indicator ⌔ is on the display.



ⓘ

Every time you switch the appliance on, the appliance takes about 10 seconds to connect to the network automatically.
When the indicator ⌔ stops blinking the connection is ready.

To switch the wireless connection off, press and hold the Time Manager and the Delay Start buttons simultaneously for a few

seconds until the first acoustic signal.

Release the buttons. OFF appears on the display for 5 seconds.

ⓘ

If you switch the appliance off and on again, the wireless connection is automatically off.

To remove the wireless credentials, press and hold the Time Manager and the Delay Start buttons simultaneously for a few seconds until the second acoustic signal sounds. Symbol --- appears on the display for a few seconds.

11.4 Remote Start

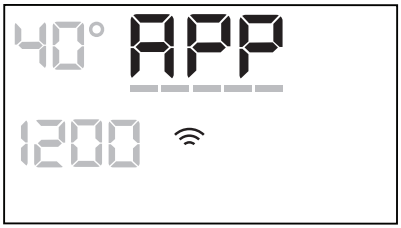
The Remote Start enables you to start a cycle in remote control.

ⓘ

The Remote Control activates automatically when you press the Start/Pause button to start the programme, but it is also possible to start a washing programme remotely. This function is deactivated when door is open.

When the App is installed and the wireless connection is complete, you can activate the Remote Start:

1. Touch the Remote Start button and the indicator APP blinks on the display for a few seconds.



2. Touch the Start/Pause button to activate the Remote Start before the indicator APP stops blinking.

The indicators and appear on the programme summary screen and the door is locked. Now it is possible to start the programme remotely.

ⓘ

When touching the Start/Pause button after the indicator APP stops blinking, the Remote Start is not activated, but the set programme starts.

To remove the Remote Start, tap on the Remote Start button and confirm by pressing the Start/Pause button.

11.5 Over-the-air update

The App may propose an update for your appliance.

If a programme is running, the App notifies that the update will start at the end of the programme.

During the update, the appliance shows UPd in the display.

Do not switch off or unplug the appliance during update.

The appliance will be usable again at the end of the update, without any notification about successful update.

If an error occurs, the appliance shows Err in the display: just press any buttons or turn the knob to return to normal use.

12. DAILY USE

⚠ **WARNING!**

Refer to Safety chapters.

12.1 Activating the appliance

1. Connect the mains plug to the mains socket.

2. Open the water tap.
3. Press the On/Off button for a few seconds to activate the appliance.

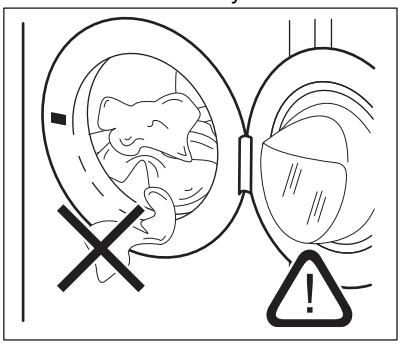
A short tune sounds.

12.2 Loading the laundry

- Open the appliance door.
- Shake the items before you put them in the appliance.
- Put the laundry in the drum, one item at a time.

Make sure not to put too much laundry in the drum.

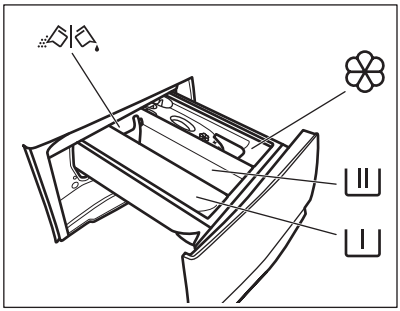
- Close the door firmly.



⚠ CAUTION!

- Make sure that no laundry stays between the seal and the door. There is a risk of water leakage or damage to the laundry.
- Washing heavily oiled, greasy stains or using fragrances perfume could cause damage rubber parts of the appliance.

12.3 Filling the detergent and additives



I	Compartment for prewash phase, soak programme or stain remover.
II	Compartment for washing phase.
❀	Compartment for liquid additives (fabric conditioner, starch).
MAX	Maximum level for quantity of liquid additives.
	Flap for powder or liquid detergent.

ⓘ

Always follow the instructions that you find on the packaging of the detergent products, but we recommend that you do not exceed the maximum indicated level (**MAX**). This quantity will however guarantee the best washing results.

ⓘ

After a washing cycle, if necessary, remove any detergent residue from the detergent dispenser.

12.4 Check the position of the flap

1. Pull out the detergent dispenser until it stops.
2. Press the lever down to remove the dispenser.
3. To use powder detergent, turn the flap up.
4. To use liquid detergent, turn the flap down .

ⓘ

With the flap in the position DOWN:

- Do not use gelatinous or thick liquid detergents.
- Do not put more liquid detergent than the limit shown on the flap.
- Do not set the prewash phase.
- Do not set the delay start function.

5. Measure out the detergent and the fabric conditioner.
6. Carefully close the detergent dispenser.

Make sure that the flap does not cause a blockage when you close the drawer.

12.5 Bleach

Alternatively the softener, it is also possible to use a bleach agent in the compartment ❀ with the programmes for white cottons. Proceed as follows:

1. Put the bleach in the compartment ❀. Do not exceed the **«MAX»** mark in the detergent dispenser drawer.
2. Run a programme for white cottons.
3. At the end of the programme, run the rinse programme or a programme with the rinse option. Use softener, if desired.

This helps to eliminate any bleach residues.

ⓘ

Never pour bleach and softener into the compartment at the same time.

12.6 Setting a programme

1. Turn the programme dial to select the desired washing programme. The related programme indicator comes on.

The Eco 40-60 is the default proposed programme when the appliance is turned on, the one to which the information of the energy label relates.

The indicator of the Start/Pause ▷‖ button flashes.
The display shows an indicative programme duration, the maximum declared load for the set programme (only for a few seconds), the default temperature, the default spin speed and the washing phase indicators (when available).

2. To change the temperature and/or the spin speed, touch the related buttons.
3. If desired, set one or more options by touching the related buttons. The related indicators come on in the display and the given information changes accordingly.

ⓘ

In case a selection is **not possible** an acoustic signal sounds.

12.7 Starting a programme

Touch the Start/Pause ▷‖ button to start the programme.

The related indicator stops flashing and stays on.
The programme starts, the door is locked.
The display shows the indicator ⊣▯.

ⓘ

The drain pump can operate shortly before the appliance fills water.

12.8 Starting a programme with the delay start

1. Touch the Delay Start button repeatedly until the display shows the desired delay time. On the display the indicator shows ◷
2. Touch the Start/Pause ▷‖ button. The appliance door locks and starts the countdown of the delay start. The display shows the indicator ⊣▯.

When the countdown is completed, the programme starts automatically.

Cancelling the delay start after the countdown has started

To cancel the delay start:

1. Touch the Start/Pause ▷‖ button to pause the appliance. The related indicator flashes.
2. Touch the Delay Start button repeatedly until the display shows ▯ and the indicator ◷ goes off.
3. Touch the Start/Pause ▷‖ button again to start the programme immediately.

Changing the delay start after the countdown has started

To change the delay start:

1. Touch the Start/Pause ▷‖ button to pause the appliance. The related indicator flashes.
2. Touch the Delay Start button repeatedly until the display shows the desired delay time.
3. Touch the Start/Pause ▷‖ button again to start the new countdown.

12.9 The SensiCare System load detection

ⓘ

The programme duration in the display is referred to a **medium/high load**.

After touching the Start/Pause ▷‖ button, the maximum declared load indicator goes off, the SensiCare System starts the laundry load detection:

1. The appliance detects the load in the first 30 seconds. In the programmes where Time Manager is available, during this phase the Time Manager bars ---- placed below the time digits play a simple animation. The drum rotates shortly.
2. The programme duration could be adjusted accordingly and could increase or decrease. After further 30 seconds, the water filling starts.

At the end of the load detection, **in case of drum overload**, the indicator **MAX** is flashing in the display:

In this case, for 30 seconds, it is possible to pause the appliance and remove the exceeding garments.

Once removed the exceeding garments, touch the Start/Pause ▷‖ button to start the programme again. The SensiCare phase can be repeated up to three times (see point 1).

Important! If the laundry amount will not be reduced, the washing programme starts anyway, despite the overload. In this case, it will be not possible to guarantee the best washing results.

ⓘ

About 20 minutes after the programme start, the programme duration could be adjusted again depending on the capacity of water absorption of the fabrics.

ⓘ

The SensiCare detection is carried out with complete washing programmes only and if the programme duration has not been reduced by means of the Time Manager button.

ⓘ

The SensiCare System is not available with all programmes such as :Wool, Rinse and programmes with short cycles.

12.10 Interrupting a programme and changing the options

When the programme is running, you can change **only some** options:

1. Touch the Start/Pause ▷‖ button.

The related indicator flashes.

2. Change the options. The given information in the display changes accordingly.
3. Touch the Start/Pause ▷‖ button again.

The washing programme continues.

12.11 Cancelling a running programme

1. Press the On/Off button to cancel the programme and to deactivate the appliance.
2. Press the On/Off button again to activate the appliance.

Now, you can set a new washing programme.

ⓘ

If the SensiCare phase is already carried out and the water filling is already started, the new programme starts **without repeating the SensiCare phase**. The water and the detergent are not drained out in order to avoid waste. The display shows the maximum duration of the programme, updating it about 20 minutes after the starting of the new programme.

There is also an alternative way of cancelling:

1. Touch the Start/Pause ▷‖ button.

2. Rotate the selector knob to the "Reset" position • .
3. Wait for 1 second. The display shows ––– .
Now, you can set a new washing programme.

12.12 Opening the door - Adding garments

If the icon is on, you can always open the door.

While a programme or the delay start operates, the appliance door is locked. The display shows the indicator .

If the temperature and level of the water in the drum are too high and/or the drum is still rotating you should not open the door.

To add or to remove garments:

1. Touch the Start/Pause button.

In the display the related door lock indicator goes off.

2. Open the appliance door. If necessary, add or remove the garments. Close the door and touch the Start/Pause button.

The programme or the delay start continues.

12.13 End of the programme

When the programme has finished, the appliance stops automatically. The acoustic signals operate (if they are active). The display shows 0:00

The indicator of the Start/Pause button goes off.

The door unlocks and the indicator goes off.

1. Press the On/Off button to deactivate the appliance.

After five minutes from the end of the programme, the energy saving function automatically deactivates the appliance.

When you activate the appliance again, the display shows the end of the previous programme. Turn the programme dial to set a new cycle.

2. Remove the laundry from the appliance.
3. Make sure that the drum is empty.
4. Keep the door and the detergent dispenser slightly ajar to prevent mildew and odours.

12.14 Draining water out after end of cycle

If you have chosen a programme or an option that does not empty out the water of the last rinse, the programme is completed, but:

- The time area shows 0:00 and the display shows the door locked .
- The indicator of the Start/Pause button starts flashing.
- The drum still turns at regular intervals to prevent creases in the laundry.
- The door stays locked.
- You must drain the water to open the door:

1. If necessary, touch the Spin button to decrease the spin speed proposed by the appliance.
2. Press the Start/Pause button: the appliance drains the water and spins.

The option indicator Rinse Hold or disappears.

If you have set Silent and the spin speed is not changed, when you press the Start/Pause button, the appliance only drains the water.

3. When the programme is completed and the door locked indicator goes off, you can open the door.
4. Press the On/Off button for a few seconds to deactivate the appliance.

12.15 Stand-by function

The Stand-by function automatically deactivates the appliance to reduce the energy consumption when:

- You do not use the appliance for 5 minutes when no programme is running. Press the button On/Off to activate the appliance again.
- 5 minutes after the end of the washing programme.
  Press the On/Off button to activate the appliance again.
  The display shows the end of the last programme.
  Turn the programme dial to set a new cycle.

If the dial is rotated to the "Reset" position •, the appliance automatically turns off in 30 seconds.

ⓘ

If you set a programme or an option that ends with water in the drum, the Stand-by function **doesn't deactivate** the appliance to remind you to drain the water.

ⓘ

The remote control inhibits the Stand-by option, but after 15 minutes the appliance enters in Network Stand-by mode and the display shows the indicator ⏵ only.

13. CARE AND CLEANING

⚠ **WARNING!**

Refer to Safety chapters.

13.1 Periodic cleaning schedule

Periodic cleaning helps to extend the life of your appliance.

After each cycle, keep the door and the detergent dispenser slightly open to get air circulation and dry the humidity inside the appliance.

If the appliance is not used for a long time: close the water tap and unplug the appliance.

Indicative periodic cleaning schedule:

Descaling	Twice a year
Maintenance wash	Once a month
Clean door seal	Every two months
Clean drum	Every two months
Clean detergent dispenser	Every two months
Clean drain pump filter	Twice a year
Clean the inlet hose and the valve filter	Twice a year

13.2 Removing foreign objects

ⓘ

Make sure that pockets are empty and all loose elements are tied up before running your cycle. Refer to "The laundry load" in "Hints and tips".

Remove any foreign objects (such as metal clip, buttons, coins, etc) that you may find in the door seal, the filters and the drum. Refer to "Door seal with double lip trap", "Cleaning the drum", "Cleaning the drain pump" and "Cleaning the inlet hose and the valve filter" paragraphs. If necessary, please contact the Authorised Service Centre.

13.3 External cleaning

Clean the appliance with mild soap and warm water only. Fully dry all the surfaces.

Do not use a scouring pads or any scratching material.

⚠ **CAUTION!**

Do not use alcohol, solvents or chemical products.

⚠ CAUTION!

Do not clean the metal surfaces with chlorine-based detergent.

13.4 Descaling

ⓘ

If the water in your area is hard or medium hard, we recommend that you use a water softener for washing machines (descaling occasionally).

Regularly examine the drum to check for limescale.

ⓘ

Always follow the instructions that you find on the packaging of the product.

13.5 Maintenance wash

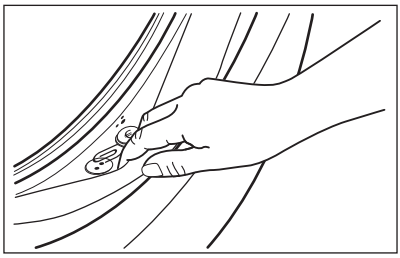
The repeated and prolonged use of low temperature and short programmes can cause detergent deposits, fluff residues, bacterial growth and biofilm formation inside the drum and the tub. This could generate bad odours and mildew.

To eliminate these deposits and hygienize the inner part of the appliance, run a maintenance wash at least once a month:

1. Remove all laundry from the drum.
2. Run a cotton programme with the highest temperature with a small quantity of powder detergent or, if available, run the Machine Clean programme.

13.6 Door seal

This appliance is designed with a **self cleaning draining system**, allowing light fluff fibers that fall off the clothes to be drained out with the water. Regularly examine the seal and if necessary clean as described in the following diagram. Coins, buttons, other small items can be recovered at the end of the cycle.



Clean it when needed, using ammonia cream cleanser agent without scratching the seal surface.

ⓘ

Always obey the instructions that you find on the packaging of the product.

13.7 Cleaning the drum

Regularly examine the drum to prevent unwanted deposits.

Rust deposits in the drum may occur due to rusting foreign body in the washing or tap water containing iron

Clean the drum with special products for stainless steel.

ⓘ

Always follow the instructions that you find on the packaging of the product.
Do not clean the drum with acidic descaling products, scouring products containing chlorine or iron or steel wool.

For a thorough clean:

1. Clean the drum with special products for stainless steel.

ⓘ

Always follow the instructions that you find on the packaging of the product.

2. Remove all laundry from the drum.
3. Run a short cotton programme at high temperature with empty drum and with a small quantity of powder detergent or, if available, run the Machine Clean programme. If your appliance can be connected to Wi-Fi, the special programme Machine Clean is also downloadable through the APP.

4. Add a manually small quantity of powder detergent or a specific product into the empty drum, in order to rinse out any left residues.

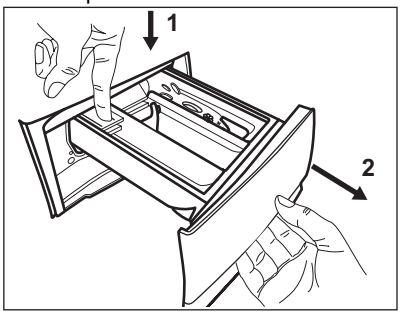
ⓘ

Occasionally, at the end of a cycle the display may show the icon ⁘: this is a recommendation to perform the “drum cleaning”. Once the drum cleaning has been performed, the icon disappears.

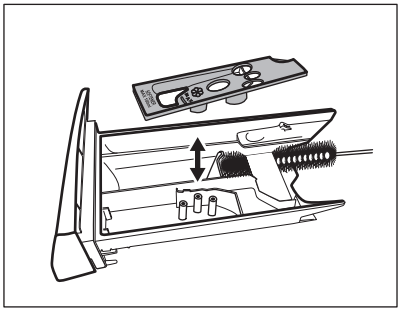
13.8 Cleaning the detergent dispenser

To prevent possible deposits of dried detergent or clotted fabric softener and/or formation of mould in the detergent dispenser drawer, every two months carry out the following cleaning procedure how explained in the following diagrams:

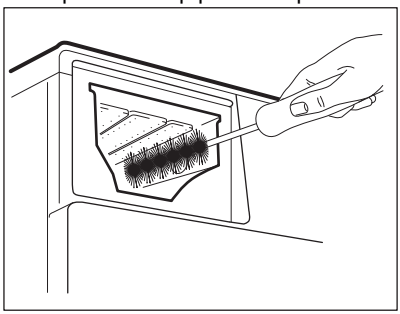
1. Open the drawer. Press the catch downwards as indicated in the picture and pull it out.



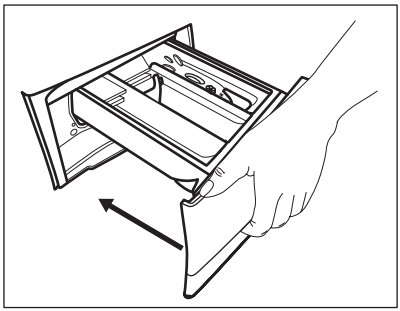
2. Remove the top part of the additive compartment to aid cleaning. Make sure that all detergent residue is removed from the upper and lower part of the recess. Use a small brush to clean the recess.



3. Flush the detergent drawer out under running warm water to remove any traces of accumulated detergent. After cleaning, replace the top part in its position.



4. Insert the detergent drawer into the guide rails and close it. Run the rinsing programme without any clothes in the drum.



13.9 Cleaning the drain pump filter

⚠ **WARNING!**

Disconnect the mains plug from the mains socket.

ⓘ

Regularly check the drain pump filter and make sure that it is clean.

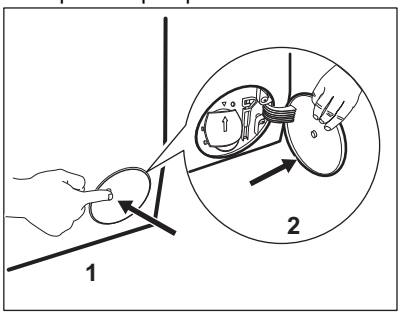
Clean the drain pump filter if:
- The appliance does not drain the water.
- The drum does not turn.
- The appliance makes an unusual noise because of the blockage of the drain pump.
- The display shows the alarm code E20.

⚠ **WARNING!**

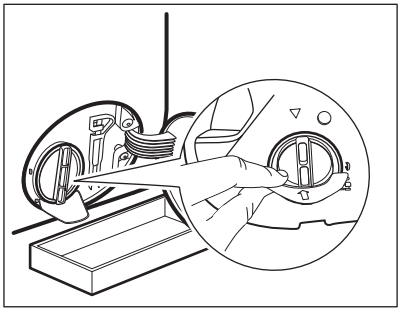
- Do not remove the filter while the appliance operates.
- Do not clean the pump if the water in the appliance is hot. Wait until the water cools down

Proceed as described in following diagrams to clean the pump filter:

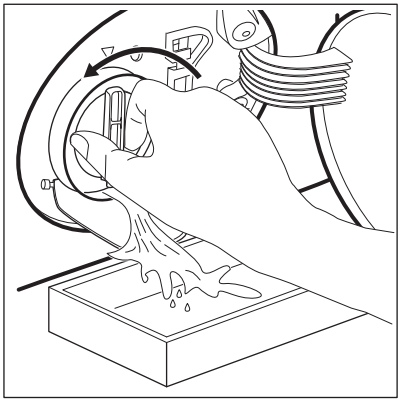
1. Open the pump cover.



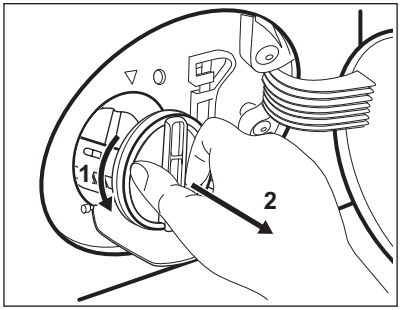
2. Place a suitable bowl below the drain pump access to collect the water that flows out.
3. Open the chute downwards. Always keep a rag nearby to dry up any water spillages when removing the filter.



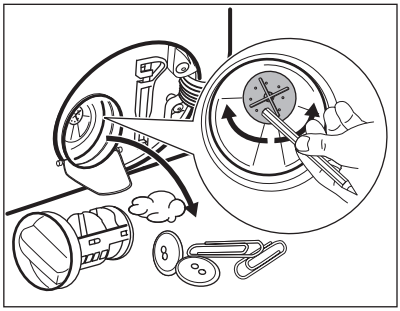
4. Turn the filter 180 degrees in anti-clockwise direction to open it, without removing. Let the water flow out.



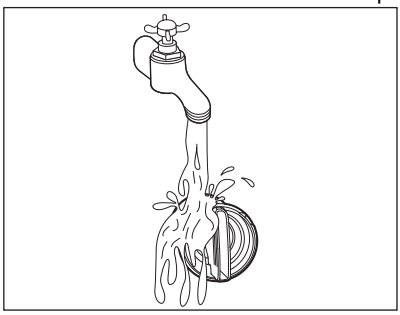
5. When the bowl is full of water, turn the filter back and empty the container.
6. Repeat the steps 4 and 5 until the water stops to flow out.
7. Turn the filter anti-clockwise to remove it.



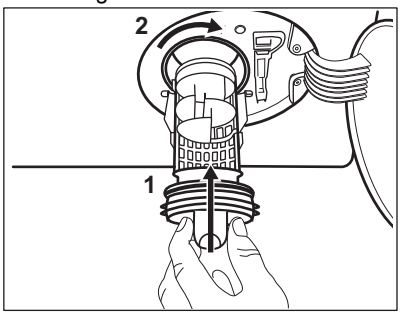
8. If it is necessary, remove fluff and objects from the filter recess.
9. Make sure that the impeller of the pump can rotate. If it does not rotate, contact the Authorised Service Centre.



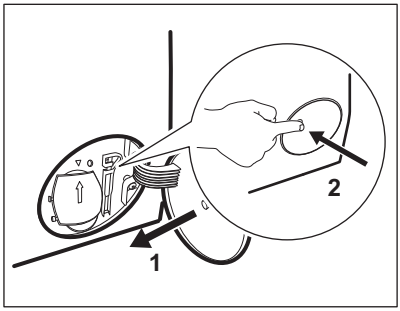
10. Clean the filter under the water tap.



11. Put the filter back into the special guides by turning it clockwise. Make sure that you tighten the filter correctly to prevent leakages.



12. Close the pump cover.



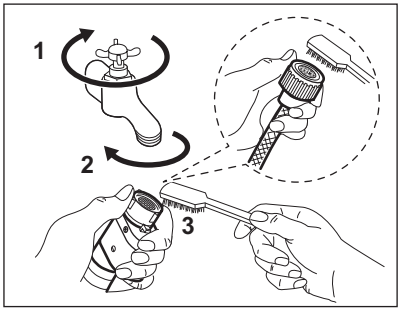
When you drain the water with the emergency drain procedure, you must activate the drain system again:

- **a.** Put 2 litres of water in the main wash compartment of the detergent dispenser.
- **b.** Start the programme to drain the water.

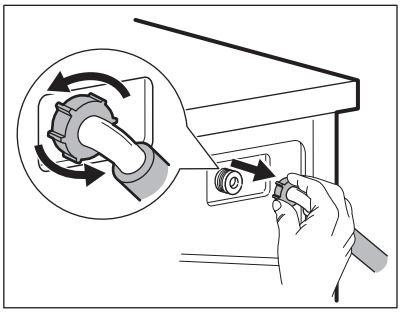
13.10 Cleaning the inlet hose and the valve filter

It is recommended to clean both the filters of the inlet hose and valve twice a year to remove any deposit, collected over the time. Proceed as described in following diagrams to clean filters:

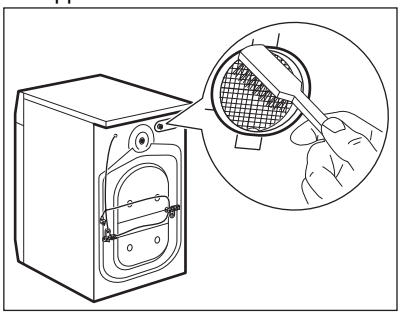
1. Remove the inlet hose from the tap and clean the filter.



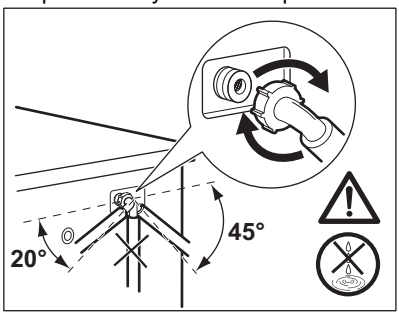
2. Remove the inlet hose from the appliance by loosening the ring nut.



3. Clean the valve filter on the back of the appliance with a toothbrush.



4. When you reconnect the hose to the back of the appliance, turn it left or right (not in vertical position) depending on the position of your water tap.



13.11 Emergency drain

If the appliance cannot drain the water, carry out the same procedure, described in 'Cleaning the drain pump' paragraph. If necessary, clean the pump.

When you drain the water with the emergency drain procedure, you must activate the drain system again:

1. Put 2 litres of water in the main wash compartment of the detergent dispenser.
2. Start the programme to drain the water.

13.12 Frost precautions

If the appliance is installed in an area where the temperature can reach the values around 0° C or drop below, remove the remaining water from the inlet hose and the drain pump.

1. Disconnect the mains plug from the mains socket.
2. Close the water tap.
3. Put the two ends of the inlet hose in a container and let the water flow out of the hose.
4. Empty the drain pump. Refer to the emergency drain procedure.
5. When the drain pump is empty, install the inlet hose again.

⚠ WARNING!

Make sure that the temperature is higher than 0 °C before you use the appliance again.
The manufacturer is not responsible for damages caused by low temperatures.

14. TROUBLESHOOTING

⚠ WARNING!

Refer to Safety chapters.

14.1 Alarm Codes and Possible failures

The appliance does not start or it stops during operation. First try to find a solution to the problem (refer to the tables).

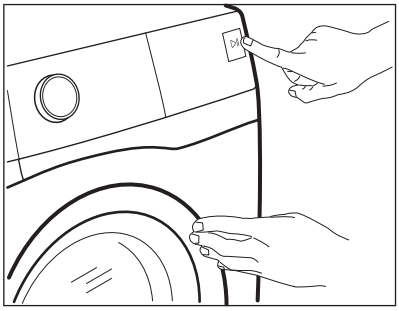
⚠ WARNING!

Deactivate the appliance before carrying out any check.

With some problems, the display shows an alarm code and the Start/Pause ▷|| **button may flash continuously:**

ⓘ

If the appliance is overloaded, remove some items from the drum and/or keep pressed the door while touching the Start/Pause button until the indicator ⊶▯ stops flashing (see the picture below).



Problem	Possible solution
E 10 The appliance does not fill with water properly.	• Make sure that the water tap is open. • Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority. • Make sure that the water tap is not clogged. • Make sure that the inlet hose has no kinks, damages or bends. • Make sure that the connection of the water inlet hose is correct. • Make sure that the filter of the inlet hose and the filter of the valve are not clogged. Refer to 'Care and cleaning'.
E20 The appliance does not drain the water.	• Make sure that the sink spigot is not clogged. • Make sure that the drain hose has no kinks or bends. • Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". • Make sure that the connection of the drain hose is correct. • Set the drain programme if you set a programme without drain phase. If the drain programme is not available in the programme dial, it can be set via App. • Set the drain programme if you set an option which ends with water in the tub.

E40 The appliance door is open or not closed correctly.	• Make sure that the door is properly closed.
E91 Internal fail. No communication between electronic elements of the appliance.	• The programme was not finished properly or the appliance stopped too early. Switch the appliance off and on again. • If the alarm code appears again, contact the Authorised Service Centre.
EH0 The mains supply is unstable.	• Wait until mains supply is stable.

If the display shows other alarm codes, deactivate and activate the appliance. If the problem continues, contact the Authorised Service Centre.
In case of different problem with the appliance check the table below for possible solutions.

Problem	Possible solution
The programme does not start.	• Make sure that the mains plug is connected to the mains socket. • Make sure that the appliance door is closed. • Make sure that there is no damaged fuse in the fuse box. • Make sure that the Start/Pause ▷‖ has been touched. • If the delay start is set, cancel the setting or wait for the end of countdown. • Deactivate the Child Lock function if it is on. • Check the position of the knob on the selected programme.
The appliance fills with water and drains immediately.	• Make sure that the drain hose is in the correct position. The hose may be positioned too low. Refer to "Installation instruction".
The spin phase does not operate or the washing cycle lasts longer than usual.	• Set the spin programme. If the drain programme is not available in the programme dial, it can be set via App'. • Make sure that the drain filter is not clogged. Clean the filter, if necessary. Refer to "Care and cleaning". • Adjust manually the items in the tub and start the spin phase again. This problem may be caused by balance problems.
There is water on the floor.	• Make sure that the couplings of the water hoses are tight and there is not water leakages. • Make sure that the water inlet hose and the drain hose have no damages. • Make sure you use the correct detergent and the correct quantity of it.

Problem	Possible solution
You cannot open the appliance door.	• Make sure that a washing programme that ends with water in tub, has not been selected. • Make sure that the washing programme is finished. • Set the drain or the spin programme if there is water in the drum. If the spin and drain programmes are not available in the programme dial, they can be set via App. • Make sure that the appliance receives electrical power. • This problem may be caused by a failure of the appliance. Contact the Authorised Service Centre. If you need to open the door, please read carefully "Emergency door opening". • Make sure that the Remote Start Mode is not activated. Deactivate it.
The display does not show the wireless indicator .	• Check the wireless signal. • Make sure that the wireless connection is on. Refer to paragraph "Configuring the washing machine wireless connection" in "Wi-Fi - Connectivity setup" chapter. • Check your home network and router. • Restart the router. • Contact your wireless service provider if there are further problems with the wireless network.
The App cannot connect to the appliance.	• Check the wireless signal. • Check if your smart device is connected to the wireless network. • Check your home network and router. • Restart the router. • Contact your wireless service provider if there are problems with the wireless network. • The appliance, the smart device, or both, need to be configured again because a new router has been installed or the router configuration has been changed.
The App cannot frequently connect to the appliance.	• Make sure that the wireless signal reaches the appliance. Try to move the home router as near the appliance as possible or consider purchasing a wireless range extender. • Make sure the wireless signal is not disrupted by microwave. Turn the microwave off. Avoid using the microwave and the remote control at the same time.
The display shows UPd. All buttons are inactive, except the the On/Off .	• The appliance is downloading any available updates. Wait until the update process is complete. If you deactivate the appliance during update, it resumes when you activate the appliance again.
The appliance makes an unusual noise and vibrates.	• Make sure the levelling of the appliance is correct. Refer to "Installation instruction". • Make sure that the packaging and/or the transit bolts are removed. Refer to "Installation instruction". • Add more laundry in the drum. The load may be too small.
The programme duration increases or decreases during programme execution.	• The SensiCare System is able to adjust the programme duration according to the type and the laundry load size. Refer to "The SensiCare System load detection" in "Daily Use" chapter.

Problem	Possible solution
The washing results are not satisfactory.	• Increase the detergent quantity or use a different detergent. • Use special products to remove the stubborn stains before you wash the laundry. • Make sure that you set the correct temperature. • Decrease the laundry load.
Too much foam in the drum during the washing cycle.	• Reduce the quantity of detergent or the number of tablets or single-dose detergents.
After the washing cycle, there are some detergent residues in the dispenser drawer.	• Make sure that the flap is in the correct position (UP for powder detergent - DOWN for liquid detergent). • Make sure you have used the detergent dispenser according the indications given in this user manual.

After the check, activate the appliance. The programme continues from the point of interruption.
If the problem occurs again, contact the Authorised Service Centre.
The necessary data for the service centre are on the rating plate.

14.2 Emergency door opening

In case of power failure or functioning failure the appliance door remains locked. The washing programme continues when the power is restored. If the door remains locked in case of failure, it is possible to open it using the emergency unlock function.

Before opening the door:

⚠ CAUTION!

Risk of burns! Make sure that the water temperature is not too high and the laundry is not hot. If necessary, wait until they cool down.

⚠ CAUTION!

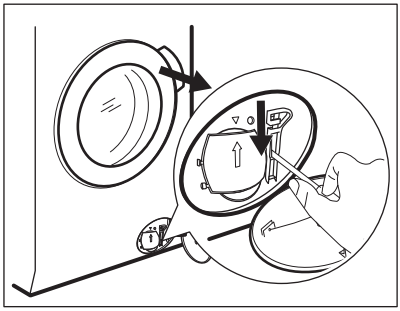
Risk of injury! Make sure that the drum is not rotating. If necessary, wait until the drum stops rotating.

ⓘ

Make sure that the water level inside the drum is not too high. If necessary, proceed with an emergency drain (refer to «Emergency drain» in «Care and cleaning» chapter).

To open the door, proceed as follows:

1. Press the On/Off button to switch the appliance off.
2. Disconnect the mains plug from the mains socket.
3. Open the filter flap.
4. Pull the emergency unlock trigger downward once. Pull it downward once again, keep it tensed and, in the meanwhile, open the appliance door.



5. Take out the laundry and then close the appliance door.
6. Close the filter flap.

15. CONSUMPTION VALUES

15.1 Comment

ⓘ

The QR code on the energy label supplied with the appliance provides a web link to the information related to the performance of the appliance in the EU EPREL database. Keep the energy label for reference together with the user manual and all other documents provided with this appliance.
It is also possible to find the same information in EPREL using the link **https://eprel.ec.europa.eu** and the model name and product number that you find on the rating plate of the appliance.

ⓘ

Values and programme duration may differ depending on different conditions (e.g. room temperature, water temperature and pressure, load size and type of laundry, supply voltage) and also if you change the default setting of a programme.

15.2 According to Commission Regulation Eu 2019/2023

Eco 40-60 programme	kg	kWh	Litres	hh:mm	% 1)	°C	rpm 2)
Full load	10.0	0.475	70.0	03:58	52.00	27.0	1351
Half load	5.0	0.320	52.0	02:59	52.00	26.0	1351
Quarter load	2.5	0.185	34.0	02:30	54.00	24.0	1351

1) Remaining moisture at the end of the spinning phase. The higher is the spin speed, the higher is the noise and the lower is the remaining moisture.

2) Maximum spin speed.

Power consumption in different modes

Off (W)	Stand-by (W)	Delay start (W)	Networked standby (W)
0.50	0.50	4.00	2.00 **1)**

Time to Off/Standby mode is 15 minutes maximum.

1) The energy consumption of the connected function is approximately 17.5 kWh per year. To disconnect this function, please refer to the chapter 'Wi-fi - Connectivity setup'.

15.3 Common programmes

ⓘ

These values are indicative only.

Programme	kg	kWh	Litres	hh:mm	% 1)	°C	rpm 2)
Cottons 3) 90°C	10.0	3.250	105.0	03:50	52.00	85.0	1400
Cottons 60°C	10.0	2.200	100.0	03:40	52.00	55.0	1400
Cottons 4) 20°C	10.0	0.350	100.0	03:20	52.00	20.0	1400
Synthetics 40°C	5.0	0.900	65.0	02:35	35.00	40.0	1200
Delicates 5) 30°C	2.0	0.350	55.0	01:05	35.00	30.0	1200
Wool 30°C	2.0	0.300	70.0	01:15	30.00	30.0	1200

1) Remaining moisture at the end of the spinning phase. The higher is the spin speed, the higher is the noise and the lower is the remaining moisture.

2) Reference indicator of the spin speed.

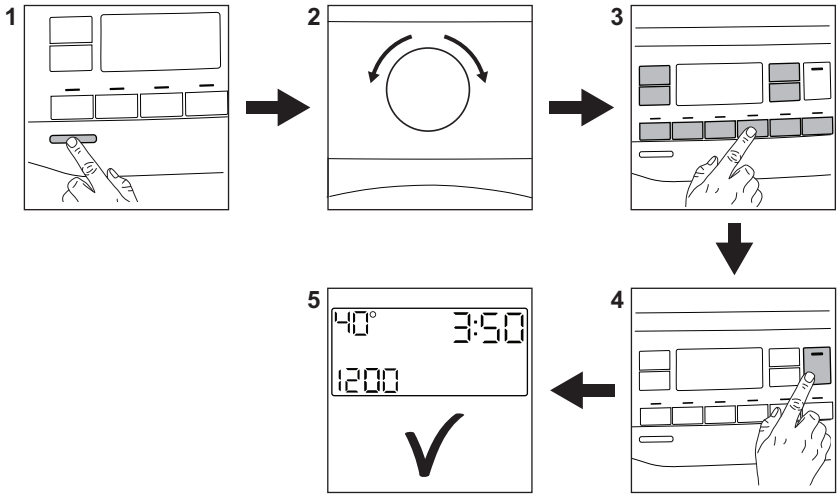
3) Suitable for washing heavily soiled textiles.

4) Suitable for washing lightly soiled cottons, synthetic and mixed fabrics.

5) It also performs as quick washing cycle for lightly soiled laundry.

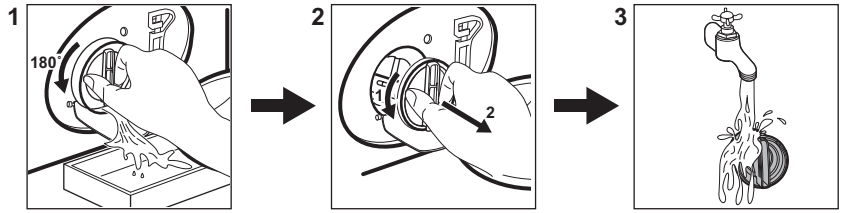
16. QUICK GUIDE

16.1 Daily use



- Connect the mains plug to the mains socket.
- Open the water tap.
- Push the **On/Off** button to turn the appliance on **(1)**.
- Turn the programme dial to set the desired programme **(2)**.
- Set the desired options by means of the corresponding touch buttons **(3)**.
- Put the laundry in the drum, one item a time without exceeding the maximum suggested load. Close the door and make sure that no laundry stays between the seal and the door.
- Pour the detergent and other treatment in the proper compartment of the detergent dispenser.
- To start the programme, touch the **Start/ Pause** ▷‖ button **(4)**.
- The appliance starts.
- At the and of the programme, remove the laundry.
- Push the **On/Off** button to turn the appliance off.

16.2 Cleaning the drain pump filter



Clean the filter regularly and, especially, if the alarm code E20 appears on the display.

16.3 Programmes

Programmes	Load	Product description
QuickCare 59min	8.0 kg	Cotton and synthetic items. This programme ensures a good washing performance in a short time. ⓘ The standard program duration has been developed on a laundry load of 5 kg. If you wash a smaller or a bigger load, the washing time automatically decreases or increases ensuring perfect results.
Cottons	10.0 kg	White and coloured cotton fabrics. Ideal for normal and heavy soil.
Synthetics	5.0 kg	Synthetic items or mixed fabric items.

Programmes	Load	Product description
Delicates	2.0 kg	Delicate fabrics such as acrylics, viscose, polyester items.
Wool / Silk	2.0 kg	Machine washable wool, hand washable wool and delicates.
Rapid 20min	3.0 kg	Cotton and synthetic lightly soiled items or once worn items.
Steam Refresh	2.0 kg	Cotton and synthetic items that need to de-wrinkle.
Spin/Drain	10.0 kg	To spin the laundry and to drain the water in the drum. All fabrics, except woollens and delicate fabrics.
Rinse	10.0 kg	All fabrics, except woollens and very delicate fabrics. Programme for rinsing and spinning.
Jeans	4.0 kg	Denim clothing and jersey items.
Duvet	3.0 kg	Synthetic or feather and down filled blankets, padded clothes, duvets.
Outdoor	2.0 kg **1)** 1.0 kg **2)**	Modern outdoor sporting garments.
Hygiene	10.0 kg	White cotton items. This programme removes more than 99,99% of bacteria and viruses **3)**. It also ensure a proper reduction of allergens.
Eco 40-60	10.0 kg	Low energy cycle for cottons. Decreases temperature and extends time to reach good washing results.

1) Washing programme.

2) Washing programme and water repellent phase.

3) Tested for Staphylococcus aureus, Enterococcus faecium, Candida albicans, Pseudomonas aeruginosa and MS2 Bacteriophage in external test performed by Swissatest Testmaterialien AG in 2021 (Test Report No. 202120117).

Loading the appliance to the **maximum capacity indicated for each programmes** **helps to reduce energy and water consumption**.

Suitable detergents for washing programmes

Programme	Universal powder **1)**	Liquid Universal	Liquid for coloureds	Delicates woollens	Special
Ultraquick 59min	--	▲	▲	--	--
Cottons	▲	▲	▲	--	--
Synthetics	▲	▲	▲	--	--
Delicates	--	--	--	▲	▲

Programme	Universal powder[1)]	Liquid Universal	Liquid for coloureds	Delicates woollens	Special
Wool / Silk	--	--	--	▲	▲
Rapid 20min	--	▲	▲	--	--
Jeans	--	▲	▲	--	▲
Duvet	--	--	--	▲	▲
Outdoor	--	--	--	▲	▲
Hygiene	▲	▲	--	--	▲
Eco 40-60	▲	▲	▲	--	--

1) At temperature higher than 60 °C the use of powder detergent is recommended.

▲ = Recommended

-- = Not recommended

16.4 Detergent type and quantity.

- Use only detergents and other treatments specially made for washing machines. First, follow these generic rules:
  - powder detergents (also tablets and single-dose detergents) for all types of fabric, excluding delicate. Prefer powder detergents containing bleach for whites and laundry sanitization,
  - liquid detergents (also single-dose detergents), preferably for low temperature wash programmes (60 °C max) for all types of fabric, or special ones for woollens only.
- Do not mix different types of detergents.
- Use less detergent if:
  - you are washing a small load,
  - the laundry is lightly soiled,
  - there is large amounts of foam during washing.
- When using detergent tabs or pods, always put them inside the drum, not in the detergent dispenser and follow the manufacturer's recommendations.

Insufficient detergent may cause:
- unsatisfactory washing results,
- the wash load to turn grey,
- greasy clothes,
- mould in the appliance.

Excessive detergent may cause:
- sudsing,
- reduced washing effect,
- inadequate rinsing,
- a greater impact for the environment.

16.5 Periodic cleaning schedule

Periodic cleaning helps to extend the life of your appliance.

After each cycle, keep the door and the detergent dispenser slightly open to get air circulation and dry the humidity inside the appliance.

If the appliance is not used for a long time: close the water tap and unplug the appliance.

Indicative periodic cleaning schedule:

Descaling	Twice a year
Maintenance wash	Once a month
Clean door seal	Every two months
Clean drum	Every two months
Clean detergent dispenser	Every two months
Clean drain pump filter	Twice a year
Clean the inlet hose and the valve filter	Twice a year

Regularly examine the drum to check for limescale. We recommend to run a cycle with empty drum and a descaling product occasionally.

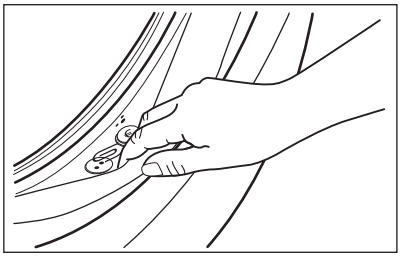
Removing foreign objects

Make sure that pockets are empty and all loose elements are tied up before running your cycle.

Remove any foreign objects (such as metal clip, buttons, coins, etc) that you may find in the door seal, the filters and the drum. If necessary, please contact the Authorised Service Centre.

Door seal

This appliance is designed with a **self cleaning draining system**, allowing light fluff fibers that fall off the clothes to be drained out with the water. Regularly examine the seal and if necessary clean as described in the following diagram. Coins, buttons, other small items can be recovered at the end of the cycle.



Clean it when needed, using ammonia cream cleanser agent without scratching the seal surface.

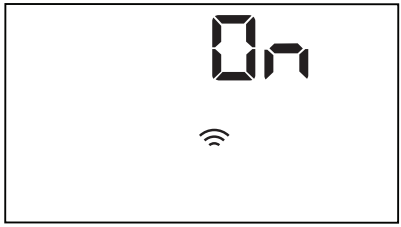
If it is necessary, remove fluff and objects from the filter recess.

16.6 Configuring the appliance wireless connection

1. Press the On/Off button for a few seconds to activate the appliance. Wait about 10 seconds before proceeding with wireless configuration.
2. Select a programme by turning the programme dial.
3. Press and hold the Time Manager and the Delay Start buttons simultaneously for a few seconds until a 'click' sounds.

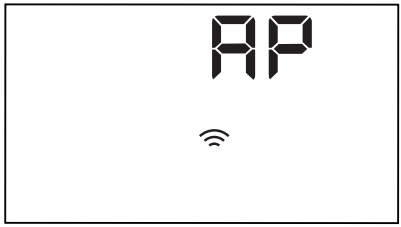
   Release the buttons. On appears on the display for 5 seconds and the indicator starts blinking.

The wireless module begins starting up.



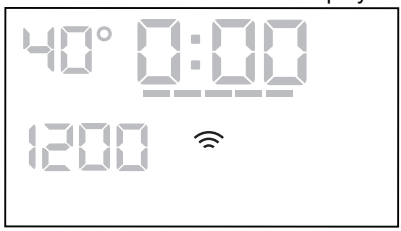
Make sure that you APP is ready for connection.

4. After about 10 seconds, AP (**Access Point**) appears on the display.



The access point will be open for about 5 minutes.

5. Configure the App on your smart device and follow the instructions to connect the appliance to your Wi-Fi network.
6. If the connectivity is configured, when the programme information screen returns, the indicator is on the display.



Every time you switch the appliance on, the appliance takes about 10 seconds to connect to the network automatically. When the indicator stops blinking the connection is ready.

To switch the wireless connection off, press and hold the Time Manager and the

Delay Start buttons simultaneously for a few seconds until the first acoustic signal.

Release the buttons. OFF appears on the display for 5 seconds.

ⓘ

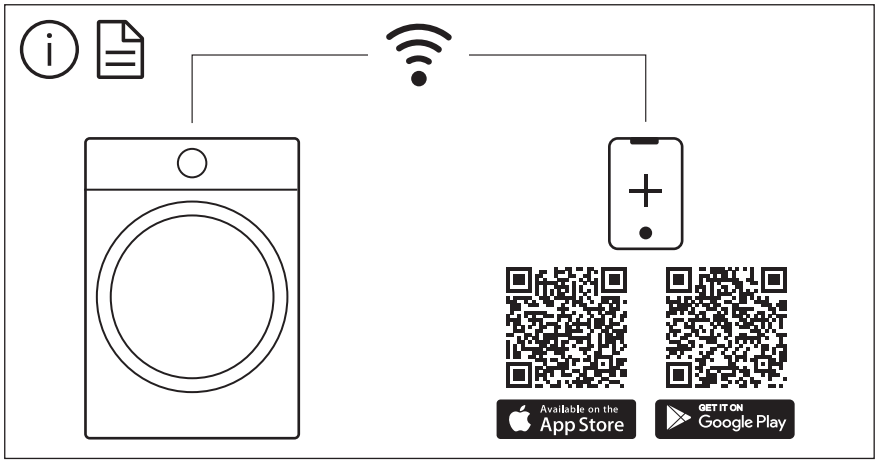
If you switch the appliance off and on again, the wireless connection is automatically off.

To remove the wireless credentials, press and hold the Time Manager and the Delay Start buttons simultaneously for a few seconds until the second acoustic signal sounds. Symbol ––– appears on the display for a few seconds.

17. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol ♺. Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

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The software in this product contains components that are based on free and open source software. Electrolux gratefully acknowledges the contributions of the open software and robotics communities to the development project.

To access the source code of these free and open source software components whose license conditions require publishing, and to see their full copyright information and applicable license terms, please visit:
http://electrolux.opensoftwarerepository.com (folder NIUS)

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