Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

1. Trademark vivo		**2. Model identifier** V2419
3. General product parameters:		
Parameter		Value
4. Device type		Smartphone
5. Operating system		Android
6. Energy efficiency class		A
7. Battery user-replaceable		Yes
8. Battery endurance per cycle (END_{device}[h])		54
9. Battery endurance in cycles - default settings [cycles]		1 600
10. Rated battery capacity (C_{rated}[mAh])		5 050
11. Shipped with protective cover		Yes
12. Repeated free fall reliability test - falls without defect [n]		180
13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]		n.a.
14. Repeated free fall reliability class		B
15. Ingress protection rating		IP64
16. Specified immersion depth in water, in case of IPx8 [m]		n.a.
17. Screen scratch resistance on Mohs hardness scale		4
18. Charger	Required output power [W]	44
	Receptacle type (at device end)	USB-C
Repairability information:		
19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years)		5
20. Repairability Class (based on the index below)		B
21. Repairability Index		3,49
21a. Disassembly Depth (S_{DD}) score		2,80
21b. Fasteners (type) score (S_F)		4,60
21c. Tools (type) score (S_T)		3,00
21d. Spare Part score (S_{SP})		5
21e. Software Updates (duration) score (S_{SU})		1
21f. Repair Information score (S_{RI})		5
22. Weblink to information on spare parts availability for professional repairers and end users		https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair

23. Weblink to repair instructions for end-users	https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair
24. Weblink to indicative pre-tax prices	https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair
Additional information:	
25. Minimum duration of the guarantee offered by the supplier [months]	24

Model placed on the Union market from 13/03/2025

EPREL registration number: 2202854

https://eprel.ec.europa.eu/qr/2202854

Supplier: VIVO MOBILE COMMUNICATION IBERIA S.L. (Authorised representative)

Website:

Customer care service:

Name: VIVO MOBILE COMMUNICATION IBERIA S.L.

Website:

Email: wei.sun1@vivo.com

Phone: N/A

Address:
Calle Orense
Spain